कोल इण्डिया लिमिटेड महारत्न कंपनी

3 तल्ला, कोर-2, प्रेमिसेस-04-एमआर,प्लॉट-ए एफ-॥, एक्शन एरिया-1A, न्यूटाउन, रजरहट, कोलकाता-700156 फोन 033-२३२४६५१६

ईमेल:mviswanathan2.cil@coalindia.in

वेबसाइट: www.coalindia. In



Coal India Limited A Maharatna Company (A Govt. of India Enterprise)

Regd. Office:3rd floor, Core-2 Premises no-04-MAR, Plot no-AF-III, Action Area-1A, Newtown, Rajarhat, Kolkata-700156 PHONE; 033-2324-6526,

Dated: 07.04.2021

FAX; 033-23246510 E-MAIL: mviswanathan2.cil@coalindia.in

WEBSITE: www.coalindia.in CIN-<u>L23109WB1973GOI028844</u>

Ref.No. CIL:XI(D):4156/157:2021:

To, Listing Department, National Stock Exchange of India Limited, Exchange Plaza, Bandra Kurla Complex, Bandra (E), Mumbai – 400 051. Ref: ISIN – INE522F01014 To, Listing Department, Bombay Stock Exchange Limited,

14th Floor, P.J.Towers, Dalal Street, Mumbai – 400 001

Ref: Scrip Code 533278

Sub:-Statement on Investor Complaints for the 4th Quarter ended 31st March'2021

Dear Sir,

We are enclosing detailed statement of investor complaints for the 4th Quarter ended 31st March'2021 as received from M/s Alankit Assignments Limited, our Registrar & Share Transfer Agent of CIL.

This is for your information and records. This is as per Regulation 13(3) of the SEBI (LODR) Regulations 2015.

Yours faithfully,

(M.Viswanathan/एम.विस्वनाथन)

Company Secretary/कंपनी सचिव

& Compliance Officer/कम्प्लायंस ऑफिसर

Encl: As above



Clankit ASSIGNMENTS LIMITED

RTA/AAL/CIL/114/21

7th April, 2021

Coal India Limited
Coal Bhawan, Core-2, 3rd Floor, Premises No.04 MAR,
Plot No.AF-III, Action Area-1A
New town, Rajarhat, Kolkata-700156

Kind attn: Shri M Viswanathan, Company Secretary

Dear Sir,

Unit: Coal India Limited

Complaints position from 01.01.2021 to 31.03.2021. (A)

Description	Opening Balance as on 01.01.2021	Received during the Quarter	Resolved during Quarter	Pending as on 31.03.2021
Non-receipt of Refund order	. NIL	NIL	NIL	NIL
Non receipt of Electronic Credits	NIL	NIL	NIL	NIL
Non receipt of dividend Warrants	NIL	NIL	NIL	NIL
SEBI Complaints	NIL	10	10	NIL
SEBI Complaints OFS	NIL	NIL	NIL	NIL
Stock Exchange Complaints	1	6	7	NIL
Advocate Notices	NIL	NIL	NIL	NIL
PG PORTAL	NIL	NIL	NIL	NIL
Total	1	16	17	NIL

Complaints position-consumer court cases since IPO till 31.03.2021. (B)

Opening Balance as on 01.01.2021	Received during the Quarter	Resolved during Quarter/Non traceable	Pending as on 31.03.2021
3	NIL	NIL	3
		01.01.2021 Quarter	01.01.2021 Quarter Quarter/Non traceable

^{**}Written statement submitted. Awaiting Court orders.

This is for your information.

Thanking you

Yours faithfully

For ALANKIT ASSIGNMENTS LIMITED

ABHINAV KUMAR AGRAWAL (DEPUTY GENERAL MANAGER)

SEBI Registration, Nos.

INBZS0681235, IN-230861235, INE230851235, INBC10861234, INF010881234, INE010881234, INE280861235, INBC60881235, INP000001363, IN-DP-NSD,-14-66, IN-DP-CDSL-43-36