


<p>कोल इण्डिया लिमिटेड महारात्न कंपनी 3 तल्ला, कोर-2, प्रेमिसेस-04-एमआर, प्लॉट-ए एफ-III, एक्शन एरिया-1A, न्यूटाउन, रजरहट, कोलकाता-700156 फोन 033-23246526, फॅक्स-033-23246510 ईमेल: <a href="mailto:mviswanathan2.cil@coalindia.in">mviswanathan2.cil@coalindia.in</a> वेबसाइट: <a href="http://www.coalindia.in">www.coalindia.in</a></p>		<p><b>Coal India Limited</b> <b>A Maharatna Company</b> <b>(A Govt. of India Enterprise)</b> Regd. Office: 3rd floor, Core-2 Premises no-04-MAR, Plot no-AF-III, Action Area-1A, Newtown, Rajarhat, Kolkata-700156 PHONE; 033-2324-6526, FAX; 033-23246510 E-MAIL: <a href="mailto:mviswanathan2.cil@coalindia.in">mviswanathan2.cil@coalindia.in</a> WEBSITE: <a href="http://www.coalindia.in">www.coalindia.in</a> CIN- L23109WB1973GOI028844</p>
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Ref.No. CIL:XI(D):4156/157:2021:

Dated: 06.01.2021

To,  
Listing Department,  
National Stock Exchange of India Limited,  
Exchange Plaza, Bandra Kurla Complex,  
Bandra (E), Mumbai – 400 051.  
Ref: ISIN – INE522F01014

To,  
Listing Department,  
Bombay Stock Exchange Limited,  
14th Floor, P.J.Towers, Dalal Street,  
Mumbai – 400 001  
Ref: Scrip Code 533278

**Sub:-Statement on Investor Complaints for the 3<sup>rd</sup> Quarter ended 31<sup>st</sup> December 2020**

Dear Sir,

We are enclosing detailed statement of investor complaints for the 3<sup>rd</sup> quarter ended 31<sup>st</sup> December' 2020 as received from M/s Alankit Assignments Limited, our Registrar & Share Transfer Agent of CIL.

This is for your information and records. This is as per Regulation 13(3) of the SEBI (LODR) Regulations 2015.

Yours faithfully,

*MV*  
6/1/21

(M.Viswanathan/एम.विस्वनाथन)

Company Secretary/कंपनी सचिव  
& Compliance Officer/कम्प्लायंस ऑफिसर

Encl: As above





Health & Wealth  
We Manage Both

**Alankit** ASSIGNMENTS LIMITED

RTA/AAL/CIL/114/21

4<sup>th</sup> January, 2021

Coal India Limited  
Coal Bhawan, Core-2, 3<sup>rd</sup> Floor, Premises No.04 MAR,  
Plot No.AF-III, Action Area-1A  
New town, Rajarhat, Kolkata-700156

Kind attn: Shri M Viswanathan, Company Secretary

Dear Sir,

Unit: Coal India Limited

Complaints position from 01.10.2020 to 31.12.2020. (A)

Description	Opening Balance as on 01.10.2020	Received during the Quarter	Resolved during Quarter	Pending as on 31.12.2020
Non-receipt of Refund order	NIL	NIL	NIL	NIL
Non receipt of Electronic Credits.	NIL	NIL	NIL	NIL
Non receipt of dividend Warrants	NIL	NIL	NIL	NIL
SEBI Complaints	NIL	7	7	NIL
SEBI Complaints OFS	NIL	NIL	NIL	NIL
Stock Exchange Complaints	NIL	4	3	1
Advocate Notices	NIL	NIL	NIL	NIL
PG PORTAL	NIL	NIL	NIL	NIL
Total	NIL	11	10	1

Complaints position-consumer court cases since IPO till 31.12.2020. (B)

Description	Opening Balance as on 01.10.2020	Received during the Quarter	Resolved during Quarter/Non traceable	Pending as on 31.12.2020
Consumer Forum/Court Cases-since the IPO	3	NIL	NIL	3

\*\*Written statement submitted. Awaiting Court orders.

This is for your information.

Thanking you

Yours faithfully  
For ALANKIT ASSIGNMENTS LIMITED

  
J K Singla  
(Sr. MANAGER)

SEBI Registration. Nos.

INB230881235, INF230881235, INE230881235, INB010881234, INF010881234, INE010881234, INE260881235, INB050881235, INF000001363, IN-DP-NSDL-14-96, IN-DP-CDSL-43-99

CIN : U74210DL1991PLC042569

Registered Office : 205-208, Anarkali Complex, Jhandewalan Extension, New Delhi - 110055

Corporate Office : Alankit House, 4E/2, Jhandewalan Extension, New Delhi -110055

Phone : +91-11-4254 1234 / 2354 1234 | Fax : +91-11-2355 2001 | Website : www.alankit.com | e-mail : info@alankit.com

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