


<p>कोल इण्डिया लिमिटेड महारत्न कंपनी 3 तल्ला, कोर-2, प्रेमिसेस-04-एमआर, प्लॉट-ए एफ-III, एक्शन एरिया-1A, न्यूटाउन, रजरहट, कोलकाता-700156 फोन 033-23246926, फैक्स-033-23246910 ईमेल: mviswanathan2.cil@coalindia.in वेबसाइट: www.coalindia.in</p>		<p>Coal India Limited A Maharatna Company (A Govt. of India Enterprise) Regd. Office: 3rd floor, Core-2 Premises no-04-MAR, Plot no-AF-III, Action Area-1A, Newtown, Rajarhat, Kolkata-700156 PHONE: 033-2324-6526, FAX: 033-23246510 E-MAIL: mviswanathan2.cil@coalindia.in WEBSITE: www.coalindia.in CIN- L23109WB1973GOI028844</p>
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Ref.No. CIL:XI(D):4156/157:2020:

Dated: 05.10.2020

To,
Listing Department,
National Stock Exchange of India Limited,
Exchange Plaza, Bandra Kurla Complex,
Bandra (E), Mumbai – 400 051.
Ref: ISIN – INE522F01014

To,
Listing Department,
Bombay Stock Exchange Limited,
14th Floor, P.J.Towers, Dalal Street,
Mumbai – 400 001
Ref: Scrip Code 533278

Sub:-Statement on Investor Complaints for the 2nd Quarter ended 30th September 2020

Dear Sir,

We are enclosing detailed statement of investor complaints for the 2nd quarter ended 30th September' 2020 as received from M/s Alankit Assignments Limited, our Registrar & Share Transfer Agent of CIL.

This is for your information and records. This is as per Regulation 13(3) of the SEBI (LODR) Regulations 2015.

Yours faithfully,

M Viswanathan
5/10/20

(M.Viswanathan/एम.विस्वनाथन)

Company Secretary/कंपनी सचिव
& Compliance Officer/कम्प्लायंस ऑफिसर

Encl: As above



RTA/AAL/CIL/114/20

5th October, 2020

Coal India Limited
 Coal Bhawan, Core-2, 3rd Floor, Premises No.04 MAR,
 Plot No.AF-III, Action Area-1A
 New town, Rajarhat, Kolkata-700156

Kind attn: Shri M Viswanathan, Company Secretary

Dear Sir,

Unit: Coal India Limited

Complaints position from 01.07.2020 to 30.09.2020. (A)

Description	Opening Balance as on 01.07.2020	Received during the Quarter	Resolved during Quarter	Pending as on 30.09.2020
Non-receipt of Refund order	NIL	NIL	NIL	NIL
Non receipt of Electronic Credits.	NIL	NIL	NIL	NIL
Non receipt of dividend Warrants	NIL	NIL	NIL	NIL
SEBI Complaints	NIL	10	10	NIL
SEBI Complaints OFS	NIL	NIL	NIL	NIL
Stock Exchange Complaints	NIL	3	3	NIL
Advocate Notices	NIL	NIL	NIL	NIL
PG PORTAL	NIL	NIL	NIL	NIL
Total	NIL	13	13	NIL

Complaints position-consumer court cases since IPO till 30.09.2020. (B)

Description	Opening Balance as on 01.07.2020	Received during the Quarter	Resolved during Quarter/Non traceable	Pending as on 30.09.2020
Consumer Forum/Court Cases-since the IPO	3	NIL	NIL	3

**Written statement submitted. Awaiting Court orders.

This is for your information.

Thanking you

Yours faithfully

For **ALANKIT ASSIGNMENTS LIMITED**

Abhinav

Kumar Agarwal

Abhinav Kumar Agrawal

(Deputy General MANAGER)

Digitally signed by Abhinav Kumar Agarwal
 DN: cn=Abhinav Kumar Agarwal,
 o=Alankit Assignments Limited, ou=Alankit Assignments Limited,
 email=abhinav@alankit.com, c=IN

SEBI Registration. Nos

INB230881235, INF230881235, INE230881235, INB010881234, INF010881234, INE010881234, INE260881235, INB050881235, INP000001363, IN-DP-NSDL-14-96, IN-DP-CDSL-43-99

CIN : U74210DL1991PLC042569

Registered Office : 205-208, Anarkali Complex, Jhandewalan Extension, New Delhi - 110055
 Corporate Office : Alankit House, 4E/2, Jhandewalan Extension, New Delhi - 110055

Phone : +91-11-4254 1234 / 2354 1234 | Fax : +91-11-2355 2001 | Website : www.alankit.com