

वित्त मन्त्रालय, व्यय विभाग  
केन्द्रीय पेंशन लेख कार्यालय  
त्रिकूट-II भीकाजी कामा प्लेस  
नई दिल्ली-110066  
फोन : 26174596, 26174456, 26174438



GOVERNMENT OF INDIA  
MINISTRY OF FINANCE  
DEPARTMENT OF EXPENDITURE  
CENTRAL PENSION ACCOUNTING OFFICE  
TRIKOOT-II, BHIKAJI CAMA PLACE,  
NEW DELHI-110066  
PHONES : 26174596, 26174456, 26174438

CPAO/IT&Tech/Bank Performance/37 (Vol-III)A/2020-21/60

23.11.2020

Transparency Initiative  
HIG (L) : 8/14 Birati Housing Estate  
M. B. Road, Nimta  
Kolkata - 700 049  
Mob - 9433384252

OFFICE MEMORANDUM

**Subject:- Regarding marking of PPO number in the bank passbook of Pensioners/Family Pensioners.**

Attention is invited to this office OM No. CPAO/Tech/Clarification/P&PW/2014-15/426-497 dated-17.09.2014, OM No. CPAO/IT&Tech/Bank Performance/37.Vol-III(A)/ 2019/18 dated 23.04.2019 and OM No. CPAO/IT&Tech/Bank Performance/37.Vol-III(A)/ 2019/144 dated-13.11.2019 wherein all the Heads of CPPCs and Govt. Business Deptts. were requested to instruct all their bank branches dealing with pension payments to record the PPO number in the passbooks of the pensioners/family pensioners issued by them.

2. Despite clear instruction, this office has received representations from many pensioners' and Pensioner's Associations that the bank branches are not recording the PPO number in the passbook of the pensioners/family pensioners; which leads to problems for transfer of pension account from one bank to another bank or from one bank branch to another bank branch.

3. Therefore, Heads of all CPPCs and Govt. Business Departments are once again requested to instruct all their bank branches dealing with the pension payments to record the PPO number in all the passbooks of the pensioners/family pensioners issued by them.

This issues with the approval of Chief Controller (Pension).

*Shahid*  
23/11/20

(Md. Shahid Kamal Ansari)  
(Dy. Controller of Accounts)

To,

1. Heads of CPPCs of all authorized Banks
2. Heads of Government Business Divisions of all Banks (As per list)
3. The General Manager, Reserve Bank of India, Opp. Mumbai Central Railway Station, 4th Floor, Byculla, Mumbai- 400 008

Copy for information to:

1. Sr.PPS to CGA, O/o the CGA, Mahalekha Niyantrak Bhawan, E-Block, General Pool Office (GPO) Complex, INA, New Delhi.
2. Sr.PS to Addl. CGA, Mahalekha Niyantrak Bhawan, E-Block, General Pool Office