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स॰क्र॰ CIL/C2D/HSD/SOP/ 202



कोल इंडिया लिमिटेड (एक महारत्न कंपनी) सामग्री प्रबंधन विभाग

कोल भवन, प्लाट सं. -ए. एफ-३, एक्शन एरिया-१ए न्यू टाउन, राजरहाट, कोलकाता - ७००१५६

न्यू टाउन, राजरहाट, कालकाता – ७००१५६ फ्रोन : ०३३–२३२४४१२्७, फैक्स : ०३३–२३२४४११५

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दिनांक- 06.07.2023

कार्यालय आदेश

विषय: Uniform Policies / Guidelines / Operating Procedures for Management of HSD

Please find enclosed the following two Uniform Policies / Guidelines / Operating procedures for Management of HSD for implementation across CIL and its Subsidiaries:

- Uniform Policies / Guidelines / Operating procedures for Management of Receipt, Storage & Reconciliation of Stock and Dispensation / Issue of High-Speed Diesel (HSD) and Motor Spirit (Petrol), as applicable, for Non-TFM (Total Fuel Management) Arrangements.
- ii. Uniform Policies / Guidelines / Operating procedures for Management of Dispensation / Issue of High-Speed Diesel (HSD) for TFM (Total Fuel Management) Arrangements.

This is issued with competent approval for information and compliance.

Encl.: As above

(प्रतुल देव शर्मा)

कार्यकारी निदेशक (सामग्री एवं संविदा)

सुधा

वितरणः

- १. निदेशक (तकनीकी) /निदेशक (वित्त) /निदेशक (विपणन) /निदेशक (कार्मिक) /निदेशक (बीडी) , सीआईएल
- २. अ प्र नि, बीसीसीएल/सीसीएल/सीएमपीडीआई/ईसीएल/एमसीएल/एनसीएल/एसईसीएल/डब्ल्यूसीएल
- ३. निदेशक (तकनीकी) -पी&पी/सं, बीसीसीएल/सीसीएल/ईसीएल/एमसीएल/एनसीएल/एसईसीएल/डब्ल्यूसीएल
- ४. मुख्य सतर्कता अधिकारी, सीआईएल
- ५. कार्यकारी निदेशक (समन्वय) / (सुरक्षा एवं बचाव) / (उत्पादन) / (आईसीटी) / (पर्यावरण) / (वित्त) / (सोलार) / (ईई) / (भूमि), सीआईएल
- ६. महाप्रबंधक, नार्थ ईस्टर्न कोलफ़ील्ड्स
- ७. महाप्रबंधक (सिविल) /महाप्रबंधक (सीएमसी) /महाप्रबंधक (सी&एफ) /महाप्रबंधक (ईईडी) /महाप्रबंधक (ई&ए म) /महाप्रबंधक (वित्त) /महाप्रबंधक (सीवी) /महाप्रबंधक (प्रणाली) /महाप्रबंधक (ई&टी) /महाप्रबंधक (ईआर पी) , सीआईएल
- ८. महाप्रबंधक (सा/प्र) / (वित्त) / (उत्खनन) , बीसीसीएल/सीसीएल/सीएमपीडीआई/ईसीएल/एमसीएल/एन सीएल/एसईसीएल/डब्ल्यूसीएल
- ९. सा प्र विभाग, सी.आई. एल के सभी अधिकारीगण



Uniform Policies/ Guidelines/Operating Procedures for Management of Dispensation / Issue of High Speed Diesel (HSD) for TFM (Total Fuel Management) Arrangements

1.0 **Preamble**

- 1.1 HSD is a high value item based on consumption and is a major component of operational cost for production of Coal. Even a small percentage of pilferage results in loss of high financial value. Hence, there is a need for uniform Policies /Guidelines/Operating Procedures for management of HSD across Coal India Ltd. Accordingly, the following Policies /Guidelines/Operating Procedures have been formulated for implementation across Coal India Ltd.
- 1.2 HSD is received from respective PSU Oil Marketing Companies (OMCs) at Mines / Projects / Areas / HQs of Subsidiary Companies and NEC in Bulk Petroleum Lorries of various capacities [12,000 / 18,000 / 20,000 / 29,000 liters etc.] which are called as Tank Trucks (TTs) in industry parlance. OMCs are responsible for installation of Underground Storage Tanks, Dispensing Units and Automation System for HSD Management.
- 1.3 In some places, subsidiary companies have entered into Total Fuel management (TFM) agreements with PSU Oil Marketing Companies (OMCs). However, there are instances where there is no TFM agreement.
- 1.4 Under TFM Arrangements, the OMCs take responsibility for transportation and storage of materials under their own custody and supervision. HSD is supplied by OMCs to subsidiary companies on ex-Depot (place of Diesel Dispensing Unit of mine/project) basis from the storage tanks at these sites. These units are treated as independent sales points where the OMCs maintain inventory. OMCs are responsible for quality of product upto the delivery nozzle and paid for the quantity actually delivered on each day.
- 1.5 The forthcoming guidelines are related to TFM supplies.

2.0 **Designated Officials**

2.1 Area Nodal Officer

- 2.1.1 There shall be an Area Nodal Officer, who will be overall in-charge to look after all matters dealing with management of HSD at the Area level (including all mines/projects of the Area) in line with the uniform Policies /Guidelines/Operating Procedures issued herein under.
- 2.1.2 The Area Nodal Officer shall be a senior executive of Excavation, E&M, Mining or MM discipline of minimum E-6 level, duly designated by the Area General Manager. The Area Nodal Officer shall report to the Area General Manager.

2.2 Pump Station Nodal Officer

- 2.2.1 An officer should be designated at each Pump Station of project / mine by the Project Officer / Area General Manager, as the case may be, who shall be a nodal point for smooth operation of TFM and other related matters concerning HSD Management in the respective Pump Station of project / mine. He shall be known as the Pump Station Nodal Officer and shall report to the Project Officer.
- 2.2.2 In case the Pump Station is within the premises of Regional Stores of the Area, the Pump Station Nodal Officer shall be of MM Discipline. In case the Pump Station is not within the Regional Stores premises, an officer of E&M, Mining or Excavation discipline, as the case may be, shall be the Pump Station Nodal Officer.
- 2.2.3 Only one person shall be the Pump Station Nodal Officer for one Pump Station.
- 2.2.4 The Pump Station Nodal Officer and the consumer / user should not be the same person.
- 2.2.5 The Pump Station Nodal Officer should be transferred out periodically, but not later than 3 years by the Project Officer / Area GM.
- 2.2.6 In the absence of Pump Station Nodal Officer of Pump Station, alternate Officer should be nominated by the Project Officer / Area GM to act as the Pump Station Nodal Officer.

2.3 OMC Nodal Officer

- 2.3.1 A permanent employee of the OMC of appropriate rank should be designated as the Nodal Officer for each Pump Station of project / mine by the respective OMC, who shall be a nodal point for smooth operation of TFM on behalf of the OMC. He shall be known as the OMC Nodal Officer.
- 2.3.2 In the absence of OMC Nodal Officer, alternate Officer should be nominated by the OMC to act as the OMC Nodal Officer.

2.4 <u>Designated Store Keeper</u>

2.4.1 A store Keeper / clerk of the Subsidiary Company shall be nominated as Designated Store Keeper for each Pump Station by Project Officer / Area General Manager.

2.5 **Diesel Bowsers In-Charge**

2.5.1 An officer from Mining / E&M / Excavation cadre should be nominated by the Project Officer as in-charge of all Diesel Bowsers of the Project / Mine.

3.0 Estimated / Projected off-take and Indenting / Projection

- 3.1 Estimated / Projected off-take should be communicated to the OMCs on monthly basis indicating approximate daily consumption of HSD. The projection for the next month should be given in the beginning of the preceding month.
- 3.2 Indent / projection for HSD to be procured from the OMC is to be raised by the Pump Station Nodal Officer. The Indent/projection for HSD shall be approved by Project Officer / Mine Manager in case of Project / Mine and Area GM or his authorized representative in case of Area HQ.
- 3.3 TFM agreements should preferably be negotiated with the provision of credit facility for maximum duration (not less than 10 days). However, in case advance is to be paid as per agreement, a standby LC may be established for the purpose, for an amount not exceeding 3 days consumption value.

4.0 Receipt of HSD, Storage & Reconciliation of Stock:

- 4.1 The responsibility of correct decantation of Bulk Petroleum Lorries / TTs with respect to quantity & quality of HSD, receipt & storage of HSD in the underground storage tanks and reconciliation of stock, shall lie with the OMCs who are the custodian of inventory. This should be clearly spelt out in the TFM Agreement with the OMC. The Pump Station Nodal Officer should be kept informed of the receipt and decantation of HSD by the OMC Nodal Officer.
- 4.2 OMCs shall mandatorily install an Automation System at the decantation points for receipt and storage activity. Automation system provides for installation of Automatic Tank Level Gauge (ATG) inside the underground storage tanks to monitor fuel inventory on continuous basis and to report inventory data and DDU / Flowmeter issue data to automation controller on real time basis for data consolidation / generation of reports, recording of events and remote access etc. The system is capable of measuring fuel level, water level, mass density and temperature.
- 4.3 Since OMC is the custodian of inventory and also in control of the DDU premises being 'the Lessee' of the same, the responsibility of Safety & Security of the DDU premises shall lie with them. The OMC shall also be responsible for all statutory liabilities related to operation of the TFM Agreement during the currency of the Agreement. Accordingly, the respective agreements with OMCs should contain provisions indemnifying the Coal Companies from any loss, damage, injury or any compensation thereof, arising out of operation of TFM Agreement.
- 4.4 The TT registration number and time of entry and exit are to be noted in a Register maintained at Security Check post of the Pump Station as per the enclosed format Annexure-A. Record of entry and exit of every vehicle entering the Pump Station premises is to be maintained in this format.

4.5 Joint Sampling of the product in each storage tank should be done along with the representatives (permanent employee) of the OMCs twice a year following proper protocol laid down by the respective OMC. The reports should be maintained properly in a file and any quality deviation / abnormality should be reported to Subsidiary HQ for necessary action.

5.0 **Pump Administration:**

- 5.1 There should be at least one representative of the OMC deployed at each HSD Pump Station premises who should be available throughout the working hours of the Pump.
- 5.2 Each HSD pump station should prominently display its salient features like name of unit, authenticated copy of relevant storage license issued by PESO along with the approved plan, extract of Petroleum Rules, 2002, storage license number, validity date, date of stamping by the Weights & Measurement Dept. and next due date, capacity of underground storage tanks and other statutory and safety information.
- 5.3 Scheduled opening / closing times of the HSD Pump Station should also be prominently displayed. Prior written permission of the Project Officer should be obtained for operating the HSD Pump Station beyond scheduled working hours.
- 5.4 It will be the responsibility of Designated Store Keeper of the pumping station to ensure the safe custody of originals of the licenses issued by PESO and other documents and to keep track of renewals. Stamping by Weights & Measurement Dept. of respective State government should be ensured by OMC and renewals done in time for all installed DDUs irrespective of usage status. Calibration Charts of each ground tank duly certified by the OMC are also to be kept in the custody of the Designated Store Keeper.
- 5.5 Calibration of Totalizer and Flow-meter of static pump station (DDU) / mobile bowsers should be done periodically as per stipulated statutory requirements of the Dept. of Weights & Measurements by Pump Station Nodal Officer and respective Section-I/Cs. The same should be verified periodically using measuring cans by the Area Nodal Officer, and any deviations should be recorded and reported to the Project Officer and Area GM.
- 5.6 At the time of opening and closing of the Pump Station, Progressive Meter Reading (PMR) or Totalizer Reading / Flow meter reading of all DDUs should be taken and recorded in the Register in the format enclosed (**Annexure-B**). The register should be signed by the Pump Station Nodal Officer and duly countersigned by the OMC on daily basis.

- 5.7 A 'DDU Issue Register' should be maintained with all requisite entries as per format provided in **Annexure-C** for each DDU in the Pump Station. The same should also be kept in electronic form.
- 5.8 All DDUs should be installed with Progressive Meter (Totalizer) / Flow meters, irrespective of usage status.
- 5.9 It should be ensured by the OMC Nodal Officer / Representative that the inlet pipes of underground storage tanks, dip rod holes, dispensing nozzles and/or pump starting switches are suitably sealed or locked all the time to prevent unauthorized access to pumps or tanks. This should also be periodically verified by the Pump Station Nodal Officer.
- 5.10 Maintenance of the underground tank including necessary periodic cleaning / desilting and recalibration shall be the responsibility of the OMC.

6.0 <u>Dispensation / Issue of HSD:</u>

- 6.1 The responsibility of the Pump Station Nodal Officer primarily begins with issue of HSD from the Diesel Dispensing Unit /Flow Meter (DDU) to the concerned equipment/bowsers/vehicles.
- 6.2 The OMC shall be responsible for quality of product delivered through the nozzle. Each day, before the start of issue of HSD, the quality checking (density checking using ASTM Table) of HSD being issued from the delivery nozzle shall be done jointly by the representative of OMC and Pump Station Nodal Officer. This exercise should be repeated every time a different storage tank is being connected to the DDU or after every decantation of TT during the day. The quality checks should be filled out in a separate Register as per format provided in **Annexure-B**.
- 6.3 To ascertain correct quantity of HSD being dispensed from each DDU, 5/10/20 liter containers and/or Overhead Proving Tank, duly calibrated by Weight & Measurement Dept., would be filled and verification shall be done jointly by the representative of OMC and Pump Station Nodal Officer at least once daily.
- 6.4 OMC shall mandatorily install and maintain RFID based Automated Fuel Dispensing System. In this system, the nozzle of the Pump / DDU (issuing end) is fitted with RFID Reader and RFID ring is fitted in the mouth of fuel tank (receiving end) of each vehicle/equipment/bowser. This ensures automatic identification and authorisation. Thus, the system ensures that fuel is given only to the authorised vehicle/equipment/bowser. If the RFIDs are tampered with, the same should be immediately informed to the Project Officer/Area GM and corrective action taken.

6.5 **Documentation**:

6.5.1 An 'Issue Register' (**Annexure-C**) should be maintained with all requisite entries.

- 6.5.2 Store HSD pump section will issue HSD against indents from concerned authorized executives only.
- 6.5.3 Progressive Meter Reader (PMR) reading should be recorded before and after each issue of HSD in the Issue Register.
- 6.5.4 Receiver's signature should be obtained on the Issue Register.
- 6.5.5 Bulk issue to outside agencies should be avoided. However, in case of exigency, the issue should be done with the approval of Competent Authority and should be properly documented in Issue Register. Receiver's signature should be obtained on the Issue Register.
- 6.6 Any abnormality in dispensing meter functioning should be immediately reported to both OMC Nodal Officer and Pump Station Nodal Officer and rectified. Issue of HSD from that DDU shall be stopped till rectification and re-calibration / stamping by Weights & Measures Department.
- 6.7 Initial reading of Totalizer of DDU at the start of issue of HSD and closing reading of the Totalizer of DDU at the end of issue of HSD for the day should be recorded daily in the presence of the OMC representative as per format provided in **Annexure-B** by the Pump Station Nodal Officer and duly countersigned by the OMC. The transaction-wise and equipment-wise issue of HSD based on initial and final readings of flow meter should be recorded daily in the presence of the OMC representative as per format provided in **Annexure-C** by the Issue Clerk and also signed by the Receiver. The Record should be reconciled with the readings captured in the CCTV Camera.
- 6.8 HSD to HEMM and light vehicles should be issued from separately earmarked pumps as far as practicable.
- 6.9 HSD issued to Bowsers should be treated as out of book stock of CIL and not the OMC.
- 6.10 Records of daily opening, issued quantity and closing stock of mobile dispensing diesel bowsers should also be maintained in a register (as per enclosed format **Annexure-D**) by the user department.
- 6.11 Representative of Pump Station Nodal Officer should oversee issue of HSD and ensure locking and sealing arrangements of HEMM after dispensation. He should also ensure that locks / seals on the fuel tanks of HEMMs from previous issue have not been tampered with, prior to filling the HSD in the equipment. In case of any tampering, the same should be brought to the notice of all concerned by the Representative of Pump Station Nodal Officer / HEMM Operator. In such cases, HSD should be dispensed only with the approval of Project Officer.

- 6.12 The Area Nodal Officer for Management of HSD of the Area may also conduct monthly checks of the above activities including documentation.
- 6.13 Hour meter readings of the equipment should be recorded at the time of filling.

7.0 **HSD Bowsers:**

- 7.1 HSD Bowsers, apart from having RFID Ring to receive HSD from the DDU, should also be fitted with RFID Reader in the Nozzle to dispense HSD. The equipment which receive HSD from bowsers shall be fitted with RFIDs Rings. OMCs may be requested to do the installation of RFID Readers on the dispensing Nozzles of Bowsers and RFID Rings on the mouth of fuel tanks of vehicles and equipment receiving HSD from bowser also, as these readers should be mutually compatible. If the RFIDs are tampered with, the same should be immediately informed to the Project Officer/Area GM and corrective action taken.
- 7.2 Each Bowser should also have GPS based Vehicle Tracking System (VTS) for monitoring of its movement within the geo-fencing area allocated to the Bowser within the Mine. Diesel Bowser In-charge shall be responsible for such monitoring, who will be receiving alerts generated for route violations and will seek explanation for the same from the Bowser Operator as well as take necessary action.
- 7.3 A separate Transaction Register as per enclosed format (Annexure-E) should be maintained for each Bowser by the user department with date-wise entries of opening stock, receipts & issues to each equipment and closing stock. The Register should be scrutinized by the In-charge of concerned HEMM/ Equipment operating Department and reconciled fortnightly with the Log Book of each equipment for ensuring proper usage of HSD, so that pilferage of HSD during filling up of HEMM is avoided.
- 7.4 Flow meters and Progressive Meters (Totalizers) should be functional in all Bowsers operating in the field.
- 7.5 All flow meters and progressive meters (totalizers) should be calibrated periodically by Weights and Measures / Relevant Authorities.
- 7.6 Calibration and stamping of Dip Rods of each compartment of the Bowser should be done periodically by Weights and Measures / relevant Authority.
- 7.7 A security guard should be deputed along with mobile HSD bowser during dispensation of diesel to various diesel operated equipment in the field.
- 7.8 As far as possible, no stock should be left overnight in Bowsers.

- 7.9 The variation between the book balance and physical balance should be examined, analyzed, recorded on daily basis and should be signed by the custodian i.e. Diesel Bowser In-charge and also the Pump Station Nodal Officer. Any abnormalities should be reported to the Project Officer, who shall get it examined by a duly constituted committee of the Project/Mines and the matter escalated to the GM Level for resolution. In case, involvement of Subsidiary Company employees is indicated, the matter should also be referred to the Vigilance Department.
- 7.10 All Bowsers should be parked in designated secured locations only like DDUs, Workshops, etc. These locations should be under CCTV surveillance.

8.0 **Equipment Administration:**

- 8.1 Fuel gauge, Strainers and Caps along with anti-pilferage locking arrangements should be fitted in all the diesel operated equipment.
- 8.2 HSD tank of equipment should be locked and sealed properly. The keys of these sealed locks of HSD tanks should be in the custody of Workshop in-charge / Section in-charge / Project or Mine Nodal Officer, as the case may be.
- 8.3 Fuel Level sensors should be fitted in every HEMM and vehicle to monitor fuel level and generate alert on real-time basis in case of sudden dip in fuel level. This should be monitored by the user department / Project officer and appropriate corrective measures should be taken immediately. In case of breakdown of fuel level sensors, the matter should be taken up on priority and breakdown should be set right.
- 8.4 Hour-meter should be fitted in every HEMM and its operation should be ensured. Tampering of Hour-meter should be looked into seriously and corrective measures taken on priority.
- 8.5 Transaction details of all equipment running on HSD are to be maintained by the HEMM / Equipment operating department in the format enclosed (Annexure-F). This should be checked and reconciled fortnightly by the concerned controlling officer of the HEMM / Equipment operating department. Entry of all issues of HSD should also be endorsed in the respective equipment log book by the authorized incharge of the concerned department.
- 8.6 A Committee consisting of Excavation, E&M and Mining disciplines, will be constituted by the Project officer, to determine and fix periodically average hourly consumption of diesel in different types of HEMM and submit the report to the Project Officer and copy to Area GM, Area Manager (Excavation) and GM (Excavation), Subsidiary HQ.
- 8.7 An officer of the user department should be duly authorized by the Project Officer for indenting / requisitioning of HSD for the equipment / bowser. Working hours

- of the particular equipment since its last filling of HSD, should be considered while deciding the quantity to be requisitioned for that equipment.
- 8.8 An Excavation Engineer, authorized by the Project officer, will examine and analyze the daily consumption of HSD by each HEMM, based on the quantity of HSD issued, working hours, and compare it with the average hourly consumption fixed by the above Committee and CMPDIL norms and submit the report to Engineer-In-Charges, Area Manager (Excavation) and Project Officer.
- 8.9 As an outcome of the above analysis, any variation from average hourly consumption should be recorded as Diesel Shortage Incident by the authorized Excavation Engineer and reported to Project Officer as per format provided in **Annexure-G** for further enquiry. Based on the outcome of the enquiry, each unexplained incident should be reported as theft and needful action should be taken including filing of FIR. Such unexplained quantities recorded as theft should be deducted from consumption. Monthly summary of all such cases should be recorded and intimated to the Area GM by the Project Officer as per format provided in **Annexure-H**.

9.0 **Preventive Measures**:

9.1 **Security Measures at Mine:**

- 9.1.1 Project/Area shall ensure deployment of Security Personnel in all three shifts at
 - 9.1.1.1 HSD filling points / HSD pump premises.
 - 9.1.1.2 Parking area of HEMM and HSD Bowsers in workshop / field.
- 9.1.2 In addition to static deployment, patrolling by security department should also be done at vital points of the mine in all 3 shifts to prevent any theft.

9.2 Precautionary measures for avoidance of theft / pilferage of HSD:

- 9.2.1 Diesel issue from Pump, etc. should be done as per laid down procedures.
- 9.2.2 Leakage of diesel, if any, should be checked and arrested.
- 9.2.3 All installed meters including fuel level meters / hour meters etc. should be functional on all HEMMs and light vehicles.
- 9.2.4 Diesel in the tanks of long breakdown HEMMs should be monitored.
- 9.2.5 Filling pipes of diesel tanks of all HEMMs / Equipment are to be fitted with anti-theft devices, strainers (made with unbreakable grade metal) and

locking arrangements, which shall be checked periodically by Section-in-Charge. Any deviation / tampering is to be reported to Project Officer so as to ensure corrective measures.

9.3 **CCTV Surveillance**:

- 9.3.1 CCTV camera(s) must be installed at the Pump Station and placed in such a manner so as to capture / record the flow meter / PMR (totalizer) reading and equipment / vehicle ID during the process of issue of HSD to HEMM, Bowsers and light vehicles along with movement of dispensing nozzle. The CCTV cameras must be in operation round the clock and even in case of power failure it should be ensured that there is suitable power back-up for uninterrupted power supply.
- 9.3.2 CCTV cameras should also be installed at parking areas and other suitable / feasible locations in the mine for continuous monitoring and recording.
- 9.3.3 The Working / Break-down status of CCTVs should be maintained in a check-list form in a controlled register as per the format enclosed (Annexure-I) by the Security Officer or the authorized officer for the purpose. The breakdown status of the CCTVs should be reported to Project / Mine Manager on daily basis and Area GM on monthly basis.
- 9.3.4 The break-down CCTVs should be corrected immediately within 24 hours / 48 hours, as per the provisions of SOP on IT Initiatives dated 29.03.2018 issued by CIL Vigilance, and amended vide letter dated 29.04.2021 issued by E&T Department. In case of breakdown, alternative arrangement must be in place for surveillance. AMC should be done for all CCTVs. All the CCTVs should be integrated with the Control Rooms at mine level, project level, area level and subsidiary level. Real time feed of CCTV cameras should be monitored round the clock at the control rooms for taking immediate necessary action whenever required. CCTV footage of each day should be examined by the Nodal Officer and reconciled with the records. The duration of preservation of CCTV footage should be as per the provisions of the above referred SOP of E&T Department.

9.4 **Oversight Mechanism:**

9.4.1 Project Officer will constitute a committee comprising officers from the Project / Mine, which should include Officers from Excavation, E&M, Finance and Security Departments, for conducting quarterly checks of the HSD Dispensing Unit and Bowsers. The Committee should scrutinize all records of the HSD Dispensing Units / Bowsers, verify processes & their implementation and conduct requisite tests as felt necessary. Record of such quarterly checks are to be maintained at project / store level (Annexure-J & K). A report summarizing the findings of each quarterly check should be submitted by the committee

- to the Project officer and the Area GM with copies to Area Manager (Excavation) and GM (Excavation), Subsidiary HQ; and to Staff Officers (MM) for DDUs under their Administrative control.
- 9.4.2 An Area Level Committee comprising officers from MM, Excavation, E&M, Finance and Security Departments will be constituted by Area GM to conduct surprise checks of the HSD Dispensing Stations and Bowsers, at least once in a quarter in each Mine / Project. A report (Annexure-J & K) summarizing the findings of each surprise check should be submitted by the committee to the Area GM with copies to Project Officer, Area Manager (Excavation) and GM (Excavation), Subsidiary HQ; and to Staff Officers (MM) for DDUs under their Administrative control.
- 9.5 Each incident of shortage of HSD from the fuel tank of any equipment / vehicle or bowser is to be recorded in the equipment / vehicle or bowser logbook and also in the Diesel Shortage Incident Register (Annexure-G) to be maintained by each Sectional I/C; and should be reported immediately to Project Officer for further enquiry. Based on the outcome of the enquiry, each unexplained incident should be reported as theft and needful action should be taken including filing of FIR. Such unexplained quantities recorded as theft should be deducted from consumption. Monthly summary of all such cases should be recorded and intimated to the Area GM by the Project Officer as per format provided in Annexure-H.
- 9.6 In case of recovery of diesel, it can be reused taking it into stock of the Coal Company after checking its quality in the presence of the Committee constituted for Quarterly Checks at Project / Mine level.
- 9.7 All Officers and Staff involved in any job related to management of HSD such as receipt, storage / pump administration / dispensing / issue etc. should be transferred out periodically but not later than three years by the project officer.
- 9.8 All personnel of Subsidiary Company involved with HSD Management should be permanent employees.

9.9 **Training and Capacity building:**

9.9.1 All the officers and staffs engaged in HSD management should be given induction / orientation training of the same with the assistance of OMCs. Apart from officers and staffs posted for HSD management, a pool of skilled manpower in HSD management may be created by imparting such training to other personnel as well.

10.0 **Others**:

10.1 These procedures and guidelines are by no means exhaustive but indicative in nature. To cater to their specific requirements, Projects / Areas / Dispensing Units / Stores may incorporate additional practices / operating procedures, in

conformity with these uniform guidelines, with competent approval, in order to ensure a safe, smooth and transparent receipt, storage and dispensation of HSD. The copies of such additional instructions shall be sent for review at subsidiary level and to be forwarded to CIL, HQ periodically.

- 10.2 These policies / guidelines / operating procedures should be reviewed periodically in consultation with various stake holders including OMCs so as to incorporate technological advancements / upgradations, issues relating to safety and other procedural / systemic improvements etc.
- 10.3 The success of these Policies / guidelines is hugely dependent on effective implementation and close supervision. The roles and responsibilities for implementation and supervision for various levels of hierarchy, as enumerated in this document, should be strictly adhered to in letter and spirit and accountability for lapses should be fixed.
- 10.4 Identification of perpetual offenders (rogue machines and rouge operators) should be undertaken through diligent analysis of available data of daily consumption of each HEMM, its comparison with the average hourly consumption and other norms. Appropriate corrective measures should be promptly taken to prevent theft / pilferage.
- Data available through Truck Payload Monitoring System (TPMS), where available, should also be utilized for the above purpose.
- All available data in respect of Receipt, Storage, reconciliation of Stock and Dispensation / issue of HSD should be integrated with ERP-SAP system of CIL. The data from different sources (field, TPMS, ERP-SAP etc.) should be diligently analyzed on weekly basis at Project/Sub-Area Level, fortnightly basis at Area level, monthly basis at Subsidiary level and quarterly basis at CIL level, to generate alerts & reports and identify the loopholes, and to take remedial measures including policy changes, if required, to plug them
- 10.7 All measuring instruments / meters / gauges / gadgets etc. should be in proper working conditions duly calibrated and having valid certification. This should be ensured by concerned Sectional in-charge and verified by Area Nodal Officer.
- 10.8 End-to-End HSD Management solution based on IoT and AI should be introduced at all places for effective management of HSD at every stage.
- 10.9 OMCs should be advised for randomized allocation of TTs for transportation so as to minimize / eliminate possibility of connivance between all concerned.
- 10.10 Outsourcing of TFM operation by OMCs should be discouraged to ensure direct involvement and monitoring by OMC personnel. In case OMCs as a policy,

- operate TFMs by outsourcing, they (OMC) should obtain prior consent from the concerned Coal Company. Thereafter, the resultant agreement between the OMC and the TFM operator should be shared with the Coal Company.
- 10.11 The complaints about pilferage/ theft of HSD should be promptly and properly enquired into and appropriate follow up action inter-alia including registration of FIR should be taken based on the findings. The action taken on these complaints should be reviewed monthly by the Project Officer and the information about action taken should be sent to the Area GM and the concerned Director (Technical) of the Subsidiary in the first week of the subsequent month in the format (Annexure-L). In case, involvement of employees is indicated, the matter should be referred to Vigilance. Vigilance Division should play a proactive role by conducting surprise checks and developing source information as a preventive vigilance measure.
- 10.12 An Internal Audit of all records pertaining to Diesel Management of each project / mine shall be conducted half-yearly and shortcomings should be properly reported to Project officer and Area General Manager. This should be ensured by Area Finance Manager in association with Area Materials Manager. Needful compliance of Audit observations shall be ensured by Project Officer / Area General Manager.

Annexure-A

	Format for Register at Security Check Post / Entry-Exit Point of Pump Premises														
	Month of ****, 20**														
Sl. No.	Date	Type of Vehicle (TT / User /	Vehicle Reg.	Purpose of Visit	In ca	ase of TT o Motor Sp		In Time	Name of Driver (for TT	Signature of Driver (for TT	Signature of Security	Out Time	Signature of Driver (for TT	Signature of Security	
110.		Other)	No.).	OMC Name	Invoice No.	Quantity (in KL)	Time	only)	only)	Personnel	Time	only)	Personnel	

Format for Daily Quality Check & Quantity Record

Date:	
Page	No.

Pump Station Name:

DDU ID	Opening PMR Reading	Closing PMR Reading	<u>Total Issue</u>
1			
2			
		TOTAL	

Signature of Pump Station Nodal Officer

Signature of OMC Representative

Quality Check (Density) Details:

Storage Tank No.	<u>Time</u>	Standard Density at 15 °C	Density Reading	Temp.	Corresponding Chart Density	<u>Diff.</u>	Signature of OMC Representative	Signature of Pump Station Nodal Officer
1								
2								

Note:

> The quality check exercise should be repeated every time a different storage tank is being connected to the DDU or after every decantation of TT during the day.

Format for Register for Issue of HSD from DDU

Date:	
Page	No.

DDU ID:

<u>Sl.</u>	<u>Tank</u>	Transaction	<u>Equipment</u>	Equipment	<u>Hour</u>	Requisition	<u>Qty</u>	Flow	PMR R	leading	<u>Qty</u>	Receiver's	Signature	Name	Signature	Remarks
<u>No.</u>	<u>No.</u>	<u>ID</u>	<u>Type</u>	<u>Sl. No.</u>	<u>Meter</u>	Slip No	Requisitioned	Meter	<u>Before</u>	<u>After</u>	<u>Issued</u>	Name	<u>of</u>	of Issue	of Issue	
					Reading		(in Ltr)	Reading	<u>Filling</u>	<u>Filling</u>	(in Ltr)		<u>Receiver</u>	Clerk	<u>Clerk</u>	
1																
2																
Total																

Signature of Designated SK of the Unit

Signature of Pump Station Nodal Officer

NOTE:

- > Transaction ID of Diesel Dispensing Unit (DDU)/ Automation Unit should be mentioned in the body of the requisition slip (which is received from the user department for issue of HSD to the HEMM) while passing the requisition slip for the entry in Issue register as well as in the log book of the concerned HEMM.
- While issuing HSD from the DDU on Requisition slip received from the user department, it is the responsibility of Designated Store Keeper to issue DDU Print slip with HEMM/Machine no. mentioned on it, to the user department for their record and cross verification.
- > Care should be taken during giving print instruction to the system for the entry of correct HEMM / Machine no.
- > HSD filled in the Diesel Bowser for issue in Field equipment, DDU print slip is to be generated and recorded in the Diesel Bowser Receipt & Issue Register.
- Then gate pass slip showing total quantity of HSD in the Bowser (Previous balance, if any + quantity filled up) shall be issued to the store personnel engaged in the Diesel Bowser for issue of HSD in field equipment before getting exit from the Diesel Dispensing Unit premises. After diesel filling in Field Equipment, the balance stock in the Diesel Bowser should be checked and recorded in the **Diesel Bowser Receipt & Issue Transaction Register** (Annexure-D).

Format for Diesel Bowser Receipt & Issue Register

Page No.

Departmental Bowser No.: Month:

Date		Ope	ning dip	reading	3	Initial	Issue fro	om DDU	Total	Total	Closing		Clo	sing dip re	eading		Signature	Signature of
						Totalizer	(as per	r DDU	Stock	Qty	Totalizer						of	Engineer In-
						reading of	print	slip)	in Ltrs	Issued	reading				Designated	charge of User		
	Cha	Cha	Cham	Cha	Corresp	Diesel	DDU	Qty in	(to be	in Ltrs	of Diesel	Cham	Cham	Cham	Cham	Corresp	Store	Dept.
	mbe	mber	ber	mbe	onding	Bowser	Tran.	Ltrs	same	(as per	Bowser	ber-1	ber-2	ber-3	ber-4	onding	Keeper	
	r 1	2	3	r 4	quantity		ID		as	flow	(should	in	in	in	in Cms	quantity		
	in	in	in	in	of HSD				Gate	meter)	match	Cms	Cms	Cms		of HSD		
	Cms	Cms	Cms	Cms	in Ltrs				Pass)		with J-K)) in Ltrs			in Ltrs			
					(Openin											(Closing		
					g Stock)				G+I							Stock -		
																should		
																match		
																with L)		
A	В	C	D	E	F	G	Н	I	J	K	L	M	N	O	P	Q	R	S
1.																		
31																		
Total																		

Note:

- Day-wise accounting of HSD Stock in Diesel Bowser should be maintained in a hard-bound register with entry details as per the above format. The register shall be maintained on daily basis and signed by the Designated Store Keeper and countersigned by the Engineer In-charge of the User Dept. every day.
- The quantity of diesel to be filled in the Diesel Bowser shall be supported by a pre requisition slip from the user department of Field Equipment. DDU print slip is to be generated while filling the HSD in the Diesel Bowser for issue in Field equipment and should be recorded in the Diesel Bowser Receipt & Issue Register.
- Then gate pass slip, showing total quantity of HSD in the Bowser (Previous balance, if any + quantity filled up), shall be issued to the store personnel engaged in the Diesel Bowser for issue of HSD in field equipment before getting exit from the Diesel Dispensing Unit premises.
- ➤ After diesel filling in Field Equipment, the balance stock in the Diesel Bowser should be checked and recorded.
- The transaction-wise HSD issued to different equipment through a particular bowser shall be maintained by the user dept. as per **Annexure-E**, a copy of which should be submitted to the designated Depot officer of DDU for records and needful reconciliation.

Format for Diesel Bowser Transaction Register (to be maintained by User Dept.)

Page No.

Departmental Bowser No.:

1	Da	tο	,

	Chamber 1 in Cms	Chamber 2 in Cms	Chamber 3 in Cms	Chamber 4 in Cms	Corresponding Total Quantity of HSD in Ltrs	
Opening Reading						Α
Closing Reading						В

	ved during the in Ltrs	Issue (in Ltrs) as per flow meter			Total Stock in Ltrs	Signature of accompanying Forman In-charge / personnel	Signature of accompanying Security	Name of Eqpt.	Signature of Eqpt.
DDU Tran. ID	Qty in Ltrs	Eqpt. Type	Eqpt. Sl No.	Qty. in Ltrs.		of User Dept.	Personnel	Operator	Operator
С	D E F		G	H _n =H _{n-1} +D _n -G _n Where, H ₀ =A	I	1	K	Q	

Signature of Bowser I/C

Signature of the In-charge of User Dept.

Note:

- ➤ Daily accounting of HSD Stock in Diesel Bowser should be maintained in a hard-bound register with entry details as per the above format. The register shall be maintained on daily basis and signed by the Diesel Bowser Operator, Security Personnel and Equipment Operator against each transaction.
- > DDU print slip is to be generated while filling the HSD in the Diesel Bowser for issue in Field equipment and should be recorded in the Diesel Bowser Receipt & Issue Register.
- Then gate pass slip, showing total quantity of HSD oil in the Bowser (Previous balance, if any + quantity filled up), shall be issued to the store personnel engaged in the Diesel Bowser for issue of HSD in field equipment before getting exit from the Diesel Dispensing Unit premises.
- > The quantity of diesel to be filled in the Field Equipment shall be as per the pre requisition slip from the user department of that Field Equipment.
- After diesel filling in Field Equipment, the balance stock in the Diesel Bowser should be checked and recorded in the **Diesel Bowser Receipt & Issue Register** (Annexure-D).
- At the end of the day, this document should be duly countersigned by the Bowser I/C and In-charge of the user Dept., and a copy of the same should be sent to Designated Depot Officer of DDU.
- Any mismatch in the closing stock should be recorded as Diesel Shortage Incident by Bowser Section I/c and reported to Project Officer as per format provided in **Annexure-G** with a copy to Designated Depot Officer.

Format for Equipment Transaction Register (to be maintained by Section In-charge of User Dept.)

Page No.

Equipment Type:

Equipment SL No.:

Date of HSD filling	Time of HSD filling	Hour Meter Reading before filling	Stock before filling (in Ltrs.)	Qty. received during the Day in Ltrs from Bowser / DDU			Qty. Consumed during previous cycle in Ltrs.	Working Hours during previous cycle	Average Consumption of the eqpt. during previous cycle	Average Consumption of other same/ similar eqpt.	Average Hourly consumption fixed by the Committee (Clause 8.6)	CMPDIL Norms, if any	Remarks	Signature of Authorised in-charge of concerned user dept.
				Bowser Tran. ID	DDU Tran. ID	Qty in Ltrs		·	Qty. in Ltrs. / hour	Qty. in Ltrs. / hour	Qty. in Ltrs. / hour	Qty. in Ltrs. / hour		
A	В	С	D	Е	F	G	$H_n=D_{n-1}+G_{n-1}-D_n$	I _n =C _n -C _{n-1}	J=H/I	K	L	M	N	0

Note:

- The Stock in the fuel tank before filling (D) may be obtained from Fuel Level Sensors fitted in the fuel tanks of the equipment as per Clause-8.3.
- In case there is no Fuel Level Sensor installed in the fuel tank, then such equipment should always be filled upto the same maximum / auto cut-off level during every filling. The amount filled in the tank during a particular filling should be considered as the quantity consumed during the previous cycle. In this case, column 'D' shall be left empty.
- In case there is no Fuel Level Sensor installed in the fuel tank and the fuel tanks are cuboidal in shape, then stock just before filling (Column-D) is to be established based on dip level using the simple mathematical formula: "Fuel (in Ltrs.) = Tank Capacity (in Ltrs.) x Height of Fuel in Tank / Total Height of Tank"

Annexure-G

Format for Diesel Shortage Incident Register to be maintained by Section I/C

Sl. No.	Date	Time	Eqpt Type	Eqpt Sl. No.	Shortage Qty. (in Ltr)	Location of Incident	Reported By	Action Taken	Whether recorded in eqpt logbook	Signature of Section I/C
1										
2										
3										
4										

Annexure-H

Format for Diesel Shortage Incident Register to be maintained by Project Officer

Month:

Monu	•									
SI. No.	Date	Time	Eqpt Type	Eqpt S1. No.	Shortage Qty. (in Ltr)	Location of Incident	Reporting Section / Unit	Action Taken by Project Officer	Reasons for Shortage	FIR Details in case of unexplained shortage
1										
2										
3										
4										
		TO	OTAL							

Format for Register for Functioning / Breakdown of CCTV cameras

_	_		
- 1	\mathbf{n}	4.	
		ТΩ	

Number of CCTC cameras installed:

Number of CCTV cameras functioning:

Number of CCTV cameras under breakdown:

Camera wise details of breakdown and rectification:

S1.	Camera ID			Category of	Reasons for	Details of	
No.	No.	1		Breakdown (Major	breakdown	rectification	
		Date	Time	/ Minor)		Date	Time

Signature of the Security Officer / Authorised Officer

Format for Quarterly Check / Surprise Check Register of DDU

Name o	of Diesel Dis	spensing Unit:				
	nd Time:					
Totaliz	er reading at	t the time of ch	necking:			
Density	y Check:					
Stan	dard Density	<u>Density</u>	Temp.	Corresponding	<u>Diff.</u>]
	at 15 °C	Reading		Chart Density		-
						J
Observ	ations of the	Committee:				
1.		,				
2.						
3.						
Note:						
•	The comm	ittee should in	nter-alia n	nention the obser	vations regar	rding compliance of various
	clauses of t	he Policy like	display of	salient features (C	Clause-5.2 & 5	5.3), calibration of measuring
	instruments	s / meters and	validity o	of its certification	(Clause-5.4	& 5.5), functioning status of
	CCTV surv	eillance (Clau	se-9.3) an	nd other equipmen	it / instrumen	ts (Clause-7 & 8), etc.
	ents / Recor	ds checked by	the Com	<u>mittee</u> :		
1.						
2.						
3.						
•						
•						
•						
•						
•						
Note:						
Note:	The same	ittaa ahaasta t		shoots the saids:-1	o of linear	degreed by DECO and added
•				-		s issued by PESO and other
	documents	(Clause-5.4),	various re	gisters as prescrib	eu III the Pol	icy, etc.

Signature of Committee Members

 \underline{NB} : The points given above are only indicative and not exhaustive. Committee should endeavour to cover all aspects of HSD management during the Quarterly / Surprise Check.

Format for Quarterly Check / Surprise Check Register of Bowser

Departmental Bowser No.:

Date and Time:

Dip Reading (at the time of Checking)						
Chamber 1 in Cms	Chamber 2 in Cms	Chamber 3 in Cms	Chamber 4 in Cms	Corresponding quantity of HSD in Ltrs		

Totalizer reading at the time of checking:

Density Check:

Standard Density at 15 °C	<u>Density</u> Reading	Temp.	Corresponding Chart Density	<u>Diff.</u>
<u> </u>	110000115		<u>Omare Demoney</u>	

Water Check Results & Remarks:

01	C .1	a •••	
Observations	of the	Committee	•

1.

2.

3.

.

.

Note:

The committee should inter-alia mention the observations regarding compliance of various clauses of the Policy like calibration of measuring instruments / meters and validity of its certification (Clause-7.5 & 7.6), presence of security guard along with the Bowser (Clause-7.7), etc.

Documents / Records checked by the Committee:

1.

2.

3.

.

•

Note:

• The committee should inter-alia check the originals of licenses issued by PESO, transaction register (Clause-7.3) and other registers as prescribed in the Policy, etc.

Signature of Committee Members

<u>NB</u>: The points given above are only indicative and not exhaustive. Committee should endeavour to cover all aspects of HSD management during the Quarterly / Surprise Check.

Format for Monthly Statement about Action Taken on the Complaints about pilferage / theft of HSD

Name of the Project / Mine : Month :

Pending from Previous Month (Nos.)	Received during the Month (Nos.)	Disposal during the month (Nos.)	Pending Enquiry (Nos.)
A	В	C	D = A + B - C

Nature of Disposal (C)

Closed (Nos.)	FIR Registered Referred to Vigilance		Departmen	Remarks	
Closed (1 tos.)	(Nos.)	Division (Nos.)	Minor penalty (Nos.)	Major Penalty (Nos.)	Remarks

Signature of Project Officer

Note: Details in respect of nature of disposal should be indicated in Remarks Column

Uniform Policies / Guidelines / Operating Procedures for Management of Receipt, Storage & Reconciliation of Stock and Dispensation / Issue of High-Speed Diesel (HSD) and Motor Spirit (Petrol), wherever applicable, for Non-TFM (Total Fuel Management) Arrangements

1.0 **Preamble**

- 1.1 HSD is a high value item based on consumption and is a major component of operational cost for production of Coal. Even a small percentage of pilferage results in loss of high financial value. Hence, there is a need for uniform Policies / Guidelines / Operating Procedures for management of HSD across Coal India Ltd. Accordingly, the following Policies / Guidelines / Operating Procedures have been formulated for implementation across Coal India Ltd. These Policies / Guidelines / Operating Procedures shall also be applicable for management of Motor Spirit (Petrol), wherever applicable.
- 1.2 HSD is received from respective PSU Oil Marketing Companies (OMCs) at Mines / Projects / Areas / HQs of Subsidiary Companies and NEC in Bulk Petroleum Lorries of various capacities [12,000 / 18,000 / 20,000 / 29,000 liters etc.] which are called as Tank Trucks (TTs) in industry parlance. OMCs are responsible for installation of Underground Storage Tanks, Dispensing Units and Automation System for HSD Management.
- 1.3 In some places, subsidiary companies have entered into Total Fuel Management (TFM) agreements with PSU Oil Marketing Companies (OMCs).
- 1.4 The forthcoming guidelines are related to Non-TFM supplies.

2.0 **Designated Officials**

2.1 Area Nodal Officer

- 2.1.1 There shall be an Area Nodal Officer, who will be overall in-charge to look after all matters dealing with management of HSD at the Area level (including all mines/projects of the Area) in line with the uniform Policies / Guidelines / Operating Procedures issued herein under.
- 2.1.2 The Area Nodal Officer shall be a senior executive of Excavation, E&M, Mining or MM discipline of minimum E-6 level, duly designated by the Area General Manager. The Area Nodal Officer shall report to the Area General Manager.

2.2 Designated Depot Officer

2.2.1 An officer should be designated at each Pump Station of project / mine by the Project Officer / Area General Manager, as the case may be, who shall be a nodal point for smooth operation of matters concerning HSD Management in the respective Pump Station of project / mine. He shall

- be known as the Designated Depot Officer and shall report to the Project Officer.
- 2.2.2 In case the Pump Station is within the premises of Regional Stores of the Area, the Designated Depot Officer shall be of MM Discipline. In case the Pump Station is not within the Regional Stores premises, an officer of E&M, Mining or Excavation discipline, as the case may be, shall be the Designated Depot Officer.
- 2.2.3 Only one person shall be the Designated Depot Officer for one Project / Mine.
- 2.2.4 The Designated Depot Officer and the consumer / user should not be the same.
- 2.2.5 The Designated Depot Officer should be transferred out periodically, but not later than 3 years by the Project Officer / Area GM.
- 2.2.6 In the absence of Designated Depot Officer of Pump Station, alternate Officer should be nominated by the Project Officer / Area GM to act as the Designated Depot Officer.

2.3 Designated Store Keeper

2.3.1 A store Keeper / clerk of the Subsidiary Company shall be nominated as Designated Store Keeper for each Pump Station by Project Officer / Area General Manager.

2.4 Diesel Bowsers In-Charge

2.4.1 An officer from Mining / E&M / Excavation cadre should be nominated by the Project Officer as in-charge of all Diesel Bowsers of the Project / Mine.

3.0 Estimated / Projected off-take and Indenting / Projection

- 3.1 Estimated / Projected off-take should be communicated to the OMCs on monthly / weekly basis indicating approximate daily consumption of HSD. The projection for the next month should be given in the beginning of the preceding month.
- 3.2 Indent / projection for HSD to be procured from the OMC is to be raised by the Designated Depot Officer of the Pump Station, who has been entrusted with the task of Pump Administration. Indent/projection for HSD shall be approved by Project Officer / Mine Manager in case of Project / Mine and Area GM or his authorized representative in case of Area HQ.
- 3.3 In case of Subsidiary HQ, indent/projection for HSD / Motor Spirit shall be approved by GM (Admin.) of the HQ or his authorized representative.

3.4 In case any advance is required to be paid as per agreement, a standby LC may be established for the purpose, for an amount not exceeding 3 days consumption value.

OR

Fund should be transferred preferably during early banking hours for priority loading and decantation on the same day. If not possible, the requisition for the same should be given for next day early morning loading and decantation of HSD on same day to avoid misuse.

4.0 **Receipt of HSD**

4.1 <u>Constitution of the Decantation Committee for receipt of HSD:</u>

- 4.1.1 In each Project / Mine, a committee shall be constituted with the approval of concerned Project Officer for receipt of HSD. The Committee will comprise the following members:
 - i. Designated Depot Officer of the Pump Station;
 - ii. One Officer from Excavation Department of the Project / Mine;
 - iii. One Officer from Mining / E&M Department of the Project / Mine;
 - iv. One representative from the Security Department.
- 4.1.2 Designated Depot Officer shall be authorized to receive the OTP from the OMCs for opening of the Digital Locks. In his absence, another member of the Committee shall be authorized by the Project Officer / Area GM, as the case may be.
- 4.1.3 The Decantation Committee shall be re-constituted with the new members periodically but not later than three years; or earlier (if warranted).
- 4.2 On entering the Project / Mine premises or on reaching the decantation site, the Security Guard on duty will inform the Designated Depot Officer about the arrival of TT. The TT registration number, invoice number and time of entry and exit are to be noted in a Register maintained at Security Check post of the Pump Station as per the enclosed format **Annexure-A**. Record of entry and exit of every vehicle entering the Pump Station premises is also to be maintained in this format.
- 4.3 The Designated Depot Officer will then inform the Decantation Committee, which will check for quality and quantity of the HSD as per delivery documents issued by the OMC. Deficiency, if any, shall be duly recorded in the receipt/invoice and signature of OMC representative (or TT driver) is to be taken.
- 4.4 Decantation Committee should not allow decantation from unsafe, damaged and leaking TTs.
- 4.5 The following procedures are to be followed by the Decantation Committee for checking the quality and quantity of HSD and the committee should match the details of invoice with the receipt of the product as per the following:

- 4.5.1 Registration number of TT with that mentioned in the invoice.
- 4.5.2 In case of digital/e-lock, the OTP received directly from OMC through SMS by the Designated Depot Officer should be entered in the control panel to open the lock.

OR

In case of physical lock, Seal number / Lock number mentioned in the challan cum invoice should be matched with that of the seal / lock fixed on the TT and thereafter the lock should be opened accordingly. (OMCs should be advised to discontinue physical lock system and move to digital lock system on priority)

- 4.5.3 The number of compartments and quantity of HSD contained therein.
- 4.5.4 OMCs should be requested to indicate the expected time that is likely to be taken by TT for reaching to the Consignee from the loading station of OMC. In case of any delay from normal expected arrival time, the matter should be taken up with the OMC and reasons for delay shall be clearly recorded in the challan cum invoice after confirmation from the OMC, before acceptance of material.
- 4.6 OMCs have introduced GPS based Vehicle Tracking System for online monitoring of the movement of the TT. The installation, maintenance of GPS based VTS for tracking the TT and its monitoring shall lie with the OMCs. However, OMCs may be requested to provide viewing rights to the Designated Depot Officer of the Pump so that the movement and time period etc. from the supplier point to the Pump may also be monitored by the user, if required. Any undue delay from the expected arrival time and deviation from the designated route should be reported to the OMC immediately.
- 4.7 Recorded density at 15°C mentioned in the challan cum invoice.
- 4.8 The following documents / items pertaining to TT are also required to be checked and scrutinized:
 - 4.8.1 TT registration certificate
 - 4.8.2 License issued by PESO (validity & permitted volume)
 - 4.8.3 Calibration chart and validity of calibration certificate
 - 4.8.4 Approved plan of the TT issued by Dept. of Weights & Measurement
 - 4.8.5 Dip rod
- 4.9 Opening dip reading of the underground storage tank should be entered into the Register (**Annexure-B**) before commencement of Decantation Process.

4.10 Opening dip reading of the underground storage tank nominated for receipt is to be checked to ensure sufficient ground storage capacity in order to receive the entire quantity without any overflow.

4.11 **Decantation of the product**:

- 4.11.1 The committee is required to carry out the following activities while decanting the product:
 - 4.11.1.1 TT should be left idle / parked for at least 30 minutes on level covered rigid platform to allow product to settle.
 - 4.11.1.2 In order to measure the exact quantity of HSD, a horizontal rigid platform should be constructed at all Diesel Dispensing Units. The responsibility of setting up the horizontal rigid platform shall be of the Project Officer.
 - 4.11.1.3 Seals / Locks on Delivery Manifold as well as Seals / Lock on Top covers and sealing wire of each compartment are to be checked.
 - 4.11.1.4 It should be ensured that TT's diesel tank is also sealed / locked and remains as such during the entire decantation process.
 - 4.11.1.5 Before checking dips and taking the readings, the calibration chart available with the TT is to be referred to and validity of calibration certificate is to be verified.
 - 4.11.1.6 The approved plan of the TT issued by Dept. of Weights & Measurement is to be referred to for knowing the correct position for dip measurement.
 - 4.11.1.7 TT number is punched on each dip rod. TT number as mentioned in the Calibration chart is to be matched with that of the Dip rod.
 - 4.11.1.8 The Dip level (the marking against which the diesel level in the compartment is to be checked) and Proof level (marking on dip rod, which should match with top edge of dip tube when dip rod is completely immersed in the dip tube of compartment) markings (as per Weight & Measurement) are to be checked on the Dip Rod. If diesel level is below dip level marking, then it is considered as shortage. If Proof Level marking goes below the top edge of dip tube, it implies that dip rod is worn out or tampered with.

- 4.11.1.9 The length of the Dip rod is also to be verified with that mentioned in the invoice / calibration chart by using a standard measuring tape or scale.
- 4.11.1.10 Master valve levers are to be released to ensure the HSD fills the pipeline. This is because TTs are calibrated in full pipeline and open master valve conditions.
- 4.11.1.11 All the covers of filling-hole, dip hole etc. under the manhole cover are to be opened and visually checked for any discrepancies in the level.
- 4.11.1.12 In order to detect any tampering with the Dip pipe, some quantity of HSD from each compartment is to be taken out through its manifold using a can and again poured back through its Dip-hole from the top.
- 4.11.1.13 The Dip levels of the HSD in all the compartments are to be checked with the calibrated Dip rod by using Oil-paste (within expiry date).
- 4.11.1.14 The presence of water is also to be checked in each compartment by using Water-paste (within expiry date). In case of water being detected with the water finding paste, the valves in the manifold are to be opened compartment-wise and the water from the bottom of the compartment is to be drained out slowly. Once HSD starts flowing out, the valve is to be closed and Actual Dip level and Top up Quantity are to be measured to ascertain the shortage and recorded as mentioned in point no. 4.11.1.19 below. Any presence of water should be reported to the OMC and recorded on the Invoice.
- 4.11.1.15 Proof levels for all the compartments are to be checked to ensure that the datum/base level is ok.
- 4.11.1.16 Samples of the HSD are to be drawn for density and temperature check from each compartment through the valves fixed in the manifold. The samples are to be drawn into a clear glass container. To ensure correct sampling of HSD for density check, samples should be drawn from both top and bottom.
- 4.11.1.17 Density of the product is to be checked using a Hydrometer and temperature using a Thermometer. The density thus measured at atmospheric temperature is to be then converted to density at 15°C using ASTM (American Society for Testing and Materials) Table, i.e. Density Chart. The converted density should be within

the range of +/- 3.0 kg/m³ as compared with the density indicated in the challan-cum-invoice.

- 4.11.1.18 In case the converted density using ASTM Table is not within the above limit, then Field Officer of the concerned OMC is to be contacted immediately without decanting the product and joint sampling with OMC should be done, if required.
- 4.11.1.19 While checking the Dip level, if it is found to be short in comparison to the Dip level mentioned in the challan-cuminvoice, the same should be the shortfall quantity and should be calculated by filling to the correct level by pouring HSD with measuring can from the top and the quantity so filled is to be recorded compartment wise on the face of all the challan-cuminvoice copies as follows:

Compartment No.	Dip as per W&M	Actual Dip	Top up Qty
	Certificate		(in ltrs)
1			
2			
3			
Total Shortage (in liters)		

- ----

Signatures of Decantation Committee Members

Signature of Driver

- 4.11.1.20 In case of any dispute with the Driver, the Field Officer of the concerned OMC is to be contacted immediately by the Decantation Committee Member receiving the OTP and OMC may be asked to take the TT back.
- 4.11.1.21 The dip and density readings should be recorded in a Register in the prescribed format (enclosed as **Annexure-B**).
- 4.11.1.22 Hose for decanting the HSD in the underground tank should be connected only after completing all the steps mentioned above for ensuring correct quantity and quality.
- 4.11.1.23 After decanting the product, it is to be ensured that the TT is fully emptied before being released. Once the decantation is complete, the TT should be moved back & forth to accumulate any residual HSD in the pipeline, which should then be poured out manually into the underground storage tank. Thereafter, each compartment of the TT is to be checked with a torch light from the top to ensure that the compartments are completely empty. Mirror gauge is to be used for Bucket sight fixed dome type tankers.

- 4.11.1.24 After completion of decantation of HSD, Dip level of the underground storage tank must be measured. Variation within permissible limits as per norms laid down in Schedule-I of Motor Spirit and High Speed Diesel (Regulation of Supply, Distribution and Prevention of Malpractices) Order, 2005 (and subsequent amendments, if any), is allowed.
- 4.11.1.25 The invoice is then to be signed by the Designated Store Keeper, all Decantation Committee members and TT driver. The recorded density value, Dip levels and shortages (if any) as determined by the Decantation Committee are also to be mentioned in the invoice before signing the invoice.
- 4.11.1.26 Separate Advice is also to be given to the OMC about the shortage for settling claims and follow up thereafter. The shortage is to be credited back in the Customer ID / Account once the TT reaches the depot of the concerned OMC and the matter resolved immediately. Area Nodal Officer shall ensure quarterly re-conciliation of such accounts with the OMC in consultation with Area Finance.
- 4.11.1.27 Issue of Diesel from the ground tank should not be allowed while Diesel is being decanted into the tank.
- 4.11.1.28 During exit, the vehicle must undergo the security drill as mentioned below at Clause-5.1.1.5. This completes the process of receipt of HSD from TT.
- 4.11.2 OMCs have started installing Automation System at the decantation points. Automation system provides for installation of Automatic Tank Level Gauge (ATG) inside the underground storage tanks to monitor fuel inventory on continuous basis and to report inventory data and DDU / Flowmeter issue data to automation controller on real time basis for data consolidation / generation of reports, recording of events and remote access etc. The system is capable of measuring fuel level, water level, mass density and temperature. The receipt activity (decantation and storage) should be strengthened by installation of Automation System in consultation with the OMCs, which will help in detecting any short supply and quality deviations/ adulteration.
- 4.12 Joint Sampling of the product in each storage tank should be done along with the representatives (permanent employee) of the OMCs twice a year following proper protocol laid down by the respective OMC. The reports should be maintained properly in a file and any quality deviation / abnormality should be reported to Subsidiary HQ for necessary action.

5.0 Security Drill during Decantation and Exit

- 5.1 Once the tanker arrives at the destination, i.e. the Diesel Dispensing Depot of the Project / Mine, a security drill is to be conducted as follows:
 - 5.1.1 Security Guard on duty will ensure the following:
 - 5.1.1.1 TT engine is switched off during the decantation process.
 - 5.1.1.2 All electrical systems, ignition, lights, wind shield wipers and music system are turned off.
 - 5.1.1.3 Parking brakes are applied and chock blocks are placed.
 - 5.1.1.4 All the doors of the TT are closed and the driver cabin is unoccupied.
 - 5.1.1.5 Each compartment of the TT is completely empty, after decantation is completed, by checking with a torch light from the top of the TT.
 - 5.1.1.6 The exit of the TT from the premises is to be noted in the same Register (Annexure-A) maintained at Security Check post.
 - 5.1.2 Technical staff (duly appointed by the project / store authority) of the storage facility will ensure the following:
 - 5.1.2.1 Throughout the decantation process, TT operators are near the API (American Petroleum Institute) standard couplers and tanker unit valves, and are prepared to immediately stop the product flow in case of emergency.
 - 5.1.2.2 Decantation does not take place if any hoses are unfit or damaged.
 - 5.1.2.3 Once fuel decantation is complete all unloading arms are disconnected and placed in their position before the vapor recovery hoses are disconnected.
 - 5.1.2.4 TT is not moved if any unloading equipment are still attached.
 - 5.1.2.5 It is to be ensured that the TT is fully emptied before being released. Once the decantation is complete, the TT should be moved back & forth to accumulate any residual HSD in the pipeline, which should then be poured out manually into the underground storage tank.
 - 5.1.2.6 Before leaving the decantation site, TT is inspected from all sides to ensure that all equipment and hoses are disconnected and there is no visible HSD leak.

5.1.2.7 TT is moved out of the decantation area as soon as possible after the above checks. TT should be sent back in locked condition only.

6.0 Storage & Reconciliation of Stock:

- 6.1 Dip stick measurement of each storage tank should be taken daily on opening and closing of the Fuel stations and the reading should be recorded in the prescribed format (enclosed as **Annexure-C**) by the Designated Depot Officer.
- 6.2 No vehicle is to be allowed in the fuel station except for refilling, for which time should be specified by the project / stores authorities.
- 6.3 Records of daily opening, issued quantity and closing stock of mobile dispensing diesel bowsers should also be maintained in a register (as per enclosed format **Annexure D**) by the user department.
- 6.4 Handling Losses: Records of Book Stock and Physical Stock of HSD storage should be maintained properly by the Designated Store Keeper. At the end of the month, Closing Book Stock and Physical Stock should be reconciled as per rules. Tank wise handling losses, if any, are to be certified by the Decantation Committee after observing the necessary guidelines issued in this regard and approval of competent authority (as per delegation of powers) should be taken immediately after completion of the financial year for writing off the shortfall quantity, if any, within the permissible limit as per norms laid down in Schedule-I of Motor Spirit and High Speed Diesel (Regulation of Supply, Distribution and Prevention of Malpractices) Order, 2005 (and subsequent amendments, if any). In case the shortfall quantity is above the permissible limit, it should be brought to the notice of Project Officer and Area GM.

7.0 **Pump Administration:**

- 7.1 Each HSD pump station should prominently display its salient features like name of unit, authenticated copy of relevant storage license issued by PESO along with the approved plan, extract of Petroleum Rules, 2002, storage license number, validity date, date of stamping by the Weights & Measurement Dept. and next due date, capacity of underground storage tanks and other statutory and safety information.
- 7.2 Scheduled opening / closing times of the HSD Pump Station should also be prominently displayed. Prior written permission of the Project Officer should be obtained for operating the HSD Pump Station beyond scheduled working hours.
- 7.3 It will be the responsibility of the Designated Store Keeper of the pumping station to ensure the safe custody of originals of the licenses issued by PESO and other documents and to keep track of renewals. Stamping by Weights & Measurement

Dept. of respective State government should be ensured and renewals done in time for all installed DDUs irrespective of usage status. Calibration Charts of each ground tank duly certified by the OMC are also to be kept in the custody of the Designated Store Keeper.

- 7.4 Calibration of Totalizer and Flow-meter of static pump station (DDU) / mobile bowsers should be done periodically as per stipulated statutory requirements of the Dept. of Weights & Measurements. The same should be verified periodically using measuring cans by the Decantation Committee and any deviations should be recorded and reported to the Project Officer.
- 7.5 HSD Bin card / Ledger / Register in the format enclosed (**Annexure-E**) should be maintained and receipts / issues and book balance quantities should be recorded on daily / shift basis. The same should also be kept in electronic form.
- 7.6 At the time of opening and closing of the Dispensing Unit, dip readings of the underground storage tanks should be taken and recorded in the Register in the format enclosed (Annexure-C) and kept for that purpose, along with the Progressive Meter Reading (PMR) or Totalizer Reading / Flow meter reading of all dispensing pumps.
- 7.7 All DDUs should be installed with Progressive Meter (Totalizer) / Flow meters, irrespective of usage status.
- 7.8 Book balance = Opening Stock + Receipts Issues where, Issues = Closing PMR Opening PMR = Sum of all individual issues as per Flowmeter Readings
- 7.9 Physical balance is arrived at by converting dip reading from Calibration Charts provided by respective OMCs.
- 7.10 The variation between the book balance and physical balance should be examined, analyzed, recorded on daily basis and should be signed by the custodian i.e. Designated Store Keeper and also the Designated Depot Officer of the pump. The variation should be within permissible limits as per norms laid down in Schedule-I of Motor Spirit and High Speed Diesel (Regulation of Supply, Distribution and Prevention of Malpractices) Order, 2005 (and subsequent amendments, if any). Any abnormalities should be reported to the Project Officer, who shall get it examined by the Decantation Committee of the Project/Mines and the matter escalated to the GM Level, if the shortage is above the permissible limits for resolution. In case, involvement of employees is indicated, the matter should also be referred to the Vigilance Department.
- 7.11 It should be ensured by the Designated Depot Officer that the inlet pipes of underground storage tanks, dip rod holes, dispensing nozzles and/or pump starting

- switches should be suitably sealed or locked all the time to prevent unauthorized access to pumps or tanks.
- 7.12 In case of abnormal variation in tank behavior due to water or sludge in the tank, tilt in the tank due to blasting etc., the matter shall be taken up with OMCs for cleaning / desilting and recalibration. It should be the endeavor of the Project/Mine to have the cleaning and recalibration done periodically as per the requirement.

8.0 **Dispensation / Issue of HSD:**

8.1 RFID based Fuel Dispensing System should be used. In this system, the nozzle of the Pump / DDU / Bowser (issuing end) is fitted with RFID Reader and RFID ring ic fitted in the mouth of fuel tank (receiving end) of each vehicle/equipment/bowser. This ensures automatic identification authorisation. Thus, the system ensures that fuel is given only to the authorised vehicle/equipment/bowser. If the RFIDs are tampered with, the same should be immediately informed to the Project Officer/Area GM and corrective action taken.

8.2 **Documentation**:

- 8.2.1 An 'Issue Register' should be maintained with all requisite entries as per format provided in **Annexure-F**.
- 8.2.2 Store HSD pump section will issue HSD against indents from concerned authorized executives only.
- 8.2.3 Progressive Meter Reading (PMR) should be recorded before and after each issue of HSD in the Issue Register.
- 8.2.4 Receiver's signature should be obtained on the Issue Register.
- 8.2.5 Bulk issue to outside agencies should be avoided. However, in case of exigency, the issue should be done with the approval of Competent Authority and should be properly documented in Issue Register. Receiver's signature should be obtained on the Issue Register.
- 8.3 Any abnormality in dispensing meter functioning should be immediately reported and rectified. Issue of HSD shall be stopped till rectification and re-calibration / stamping by Weights & Measures Department.
- 8.4 HSD to HEMM and light vehicles should be issued from separately earmarked pumps as far as practicable.
- 8.5 HSD issued to Bowsers should be treated as "out of book" stock.
- 8.6 Representative of Designated Depot Officer should oversee issue of HSD and ensure locking and sealing arrangements of HEMM after dispensation. He should also ensure that locks / seals on the fuel tanks of HEMMs, from previous issue,

have not been tampered with, prior to filling the HSD in the equipment. In case of any tampering, the same should be brought to the notice of all concerned by DDO Representative / HEMM Operator. In such cases, HSD should be dispensed only with the approval of Project Officer.

- 8.7 The Area Nodal Officer for Management of HSD of the Area may also conduct monthly checks of the above activities including documentation.
- 8.8 Hour meter readings of the equipment should be recorded at the time of filling.

9.0 **HSD Bowsers:**

- 9.1 HSD Bowsers, apart from having RFID Ring to receive HSD from the DDU, should also be fitted with RFID Reader in the Nozzle to dispense HSD. The equipment which receive HSD from bowsers shall be fitted with RFIDs Rings. If the RFIDs are tampered with, the same should be immediately informed to the Project Officer/Area GM and corrective action taken.
- 9.2 Each Bowser should also have GPS based Vehicle Tracking System (VTS) for monitoring of its movement within the geo-fencing area allocated to the Bowser within the Mine. Diesel Bowser In-charge shall be responsible for such monitoring, who will be receiving alerts generated for route violations and will seek explanation for the same from the Bowser Operator as well as take necessary action.
- 9.3 A separate Transaction Register as per enclosed format (**Annexure-G**) should be maintained for each Bowser by the user department with date-wise entries of opening stock, receipts & issues to each equipment and closing stock. The Register should be scrutinized by the In-charge of concerned HEMM/ Equipment operating Department and reconciled fortnightly with the Log Book for each equipment for ensuring proper usage of HSD, so that pilferage of HSD during filling up of HEMM is avoided.
- 9.4 Flow meters and Progressive Meters (Totalizers) should be functional in all Bowsers operating in the field.
- 9.5 All flow meters and progressive meters (totalizers) should be calibrated periodically by Weights and Measures / Relevant Authorities.
- 9.6 Calibration and stamping of Dip Rods of each compartment of the Bowser should be done periodically by Weights and Measures / relevant Authority.
- 9.7 A security guard should be deputed along with mobile HSD bowser during dispensation of diesel to various diesel operated equipment in the field.
- 9.8 As far as possible, no stock should be left overnight in Bowsers.

- 9.9 The variation between the book balance and physical balance should be examined, analyzed, recorded on daily basis and should be signed by the custodian i.e. Diesel Bowser In-charge and also the Designated Depot Officer of the pump. Any abnormalities should be reported to the Project Officer, who shall get it examined by the Decantation Committee of the Project/Mines and the matter escalated to the GM Level for resolution. In case, involvement of Subsidiary Company employees is indicated, the matter should also be referred to the Vigilance Department.
- 9.10 All Bowsers should be parked in designated secured locations only like DDUs, Workshops, etc. These locations should be under CCTV surveillance.

10.0 **Equipment Administration**:

- 10.1 Fuel gauge, Strainers and Caps along with anti-pilferage locking arrangements should be fitted in all the diesel operated equipment.
- 10.2 HSD tank of equipment should be locked and sealed properly. The keys of these sealed locks of HSD tanks should be in the custody of Workshop in-charge / Section in-charge / Designated Depot Officer, as the case may be.
- 10.3 Fuel Level Sensors should be fitted in every HEMM and vehicle to monitor fuel level and generate alert on real-time basis in case of sudden dip in fuel level. This should be monitored by the user department / Project officer and appropriate corrective measures should be taken immediately. In case of breakdown of fuel level sensors, the matter should be taken up on priority and breakdown should be set right.
- 10.4 Hour-meter should be fitted in every HEMM and its operation should be ensured. Tampering of Hour-meter should be looked into seriously and corrective measures taken on priority.
- 10.5 Transaction details of all equipment running on HSD are to be maintained by the HEMM / Equipment operating department in the format enclosed (Annexure-H). This should be checked and reconciled fortnightly by the concerned controlling officer of the HEMM / Equipment operating department. Entry of all issues of HSD should also be endorsed in the respective equipment log book by the authorized incharge of the concerned department.
- 10.6 A Committee consisting of Excavation, E&M and Mining disciplines, will be constituted by the Project officer, to determine and fix periodically average hourly consumption of diesel in different types of HEMM and submit the report to the Project Officer and copy to Area GM, Area Manager (Excavation) and GM (Excavation), Subsidiary HQ.
- 10.7 An officer of the user department should be duly authorized by the Project Officer for indenting / requisitioning of HSD for the equipment / bowser. Working hours

- of the particular equipment since its last filling of HSD, should be considered while deciding the quantity to be requisitioned for that equipment.
- 10.8 An Excavation Engineer, authorized by the Project officer, will examine and analyze the daily consumption of HSD by each HEMM, based on the quantity of HSD issued, working hours, and compare it with the average hourly consumption fixed by the above Committee and CMPDIL norms and submit the report to Engineer-In-Charges, Area Manager (Excavation) and Project Officer.
- 10.9 As an outcome of the above analysis, any variation from average hourly consumption should be recorded as Diesel Shortage Incident by the authorized Excavation Engineer and reported to Project Officer as per format provided in **Annexure-I** for further enquiry. Based on the outcome of the enquiry, each unexplained incident should be reported as theft and needful action should be taken including filing of FIR. Such unexplained quantities recorded as theft should be deducted from consumption. Monthly summary of all such cases should be recorded and intimated to the Area GM by the Project Officer as per format provided in **Annexure-J**.

11.0 Preventive Measures:

11.1 Security Measures at Mine:

- 11.1.1 Project/Mine shall ensure deployment of Security Personnel in all three shifts at
 - 11.1.1.1 HSD filling points / HSD pump premises / DDUs.
 - 11.1.1.2 Parking areas of HEMMs and HSD Bowsers in workshops / fields.
- 11.1.2 In addition to static deployment, patrolling by security department should also be done at vital points of the mines in all 3 shifts to prevent any theft.

11.2 Precautionary measures for avoidance of theft / pilferage of HSD:

- 11.2.1 Diesel decanting, diesel issue from Pump, etc. should be done as per laid down procedures.
- 11.2.2 Leakage of diesel, if any, should be checked and arrested.
- 11.2.3 All installed meters including fuel level meters / hour meters etc. should be functional on all HEMMs and light vehicles.
- 11.2.4 Diesel in the tanks of long breakdown HEMMs should be monitored.

11.2.5 Filling pipes of diesel tanks of all HEMMs / Equipment are to be fitted with anti-theft devices, strainers (made with unbreakable grade metal) and locking arrangements, which shall be checked periodically by Section-in-Charge. Any deviation / tampering is to be reported to Project Officer so as to ensure corrective measures.

11.3 **CCTV Surveillance**:

- 11.3.1 CCTV camera(s) must be installed at the Pump Station and placed in such a manner so as to capture / record the decantation process; the flow meter / PMR (totalizer) reading and equipment / vehicle ID during the process of issue of HSD to HEMM, Bowsers and light vehicles along with movement of dispensing nozzle. The CCTV cameras must be in operation round the clock and even in case of power failure it should be ensured that there is suitable power back-up for uninterrupted power supply.
- 11.3.2 CCTV cameras should also be installed at parking areas and other suitable / feasible locations in the mine for continuous monitoring and recording.
- 11.3.3 The Working / Break-down status of CCTVs should be maintained in a check-list form in a controlled register as per the format enclosed (Annexure-K) by the Security Officer or the authorized officer for the purpose. The breakdown status of the CCTVs should be reported to Project / Mine Manager on daily basis and Area GM on monthly basis.
- 11.3.4 The break-down CCTVs should be corrected immediately within 24 hours / 48 hours, as per the provisions of SOP on IT Initiatives dated 29.03.2018 issued by CIL Vigilance, and amended vide letter dated 29.04.2021 issued by CIL E&T Department. In case of breakdown, alternative arrangement must be in place for surveillance. AMC should be done for all CCTVs. All the CCTVs should be integrated with the Control Rooms at mine level, project level, area level and subsidiary level. Real time feed of CCTV cameras should be monitored round the clock at the control rooms for taking immediate necessary action whenever required. CCTV footage of each day should be examined by the Area Nodal Officer and reconciled with the records. The duration of preservation of CCTV footage should be as per the provisions of the above referred SOP of E&T Department.

11.4 Oversight Mechanism:

11.4.1 Project Officer will constitute a committee comprising officers from the Project / Mine, which should include Officers from Excavation, E&M, Finance and Security Departments, for conducting quarterly checks of the HSD Dispensing Unit and Bowsers. The Committee should scrutinize all records of the HSD Dispensing Units / Bowsers, verify stocks, processes & their implementation and conduct requisite tests as felt necessary. They shall also be present during the process of

Decantation of at least one TT by the Decantation Committee to see that the guidelines/policies/operating procedures are being duly implemented. Record of such quarterly checks are to be maintained at project / store level (**Annexure-L & M**). A report summarizing the findings of each quarterly check should be submitted by the committee to the Project officer and the Area GM with copies to Area Manager (Excavation) and GM (Excavation), Subsidiary HQ; and to Staff Officers (MM) for DDUs under their Administrative control.

- 11.4.2 An Area Level Committee comprising officers from MM, Excavation, E&M, Finance and Security Departments will be constituted by Area GM to conduct surprise checks of the HSD Dispensing Stations and Bowsers, at least once in a quarter in each Mine / Project. A report (Annexure-L & M) summarizing the findings of each surprise check should be submitted by the committee to the Area GM with copies to Project Officer, Area Manager (Excavation) and GM (Excavation), Subsidiary HQ; and to Staff Officers (MM) for DDUs under their Administrative control.
- 11.5 Each incident of shortage of HSD from the fuel tank of any equipment / vehicle or bowser is to be recorded in the equipment / vehicle or bowser logbook and also in the Diesel Shortage Incident Register (Annexure-I) to be maintained by each Sectional I/C; and should be reported immediately to Project Officer for further enquiry. Based on the outcome of the enquiry, each unexplained incident should be reported as theft and needful action should be taken including filing of FIR. Such unexplained quantities recorded as theft should be deducted from consumption. Monthly summary of all such cases should be recorded and intimated to the Area GM by the Project Officer as per format provided in Annexure-J.
- 11.6 In case of recovery of diesel, it can be reused taking it into stock after checking its quality in the presence of the Decantation Committee.
- 11.7 All Officers and Staff involved in any job related to management of HSD such as receipt, storage / pump administration / dispensing / issue etc. should be transferred out periodically but not later than three years by the project officer.
- 11.8 All personnel of Subsidiary Company involved with HSD Management should be permanent employees.

11.9 **Training and Capacity building:**

11.9.1 All the officers and staffs engaged in HSD management should be given induction / orientation training of the same with the assistance of OMCs. Apart from officers and staffs posted for HSD management, a pool of skilled manpower in HSD management may be created by imparting such training to other personnel as well.

12.0 **Others**:

- 12.1 These procedures and guidelines are by no means exhaustive but indicative in nature. To cater to their specific requirements, Projects / Areas / Dispensing Units / Stores may incorporate additional practices / operating procedures, in conformity with these uniform guidelines, with competent approval, in order to ensure a safe, smooth and transparent receipt, storage and dispensation of HSD. The copies of such additional instructions shall be sent for review at subsidiary level and to be forwarded to CIL, HQ periodically.
- 12.2 These policies / guidelines / operating procedures should be reviewed periodically in consultation with various stake holders including OMCs so as to incorporate technological advancements / upgradations, issues relating to safety and other procedural / systemic improvements etc.
- 12.3 The success of this Policy / guideline is hugely dependent on effective implementation and close supervision. The roles and responsibilities for implementation and supervision for various levels of hierarchy, as enumerated in this document, should be strictly adhered to in letter and spirit and accountability for lapses should be fixed.
- 12.4 Identification of perpetual offenders (rogue machines and rouge operators) should be undertaken through diligent analysis of available data of daily consumption of each HEMM, its comparison with the average hourly consumption and other norms. Appropriate corrective measures should be promptly taken to prevent theft / pilferage.
- 12.5 Data available through Truck Payload Monitoring System (TPMS), where available, should also be utilized for the above purpose.
- All available data in respect of Receipt, Storage, reconciliation of Stock and Dispensation / issue of HSD should be integrated with ERP-SAP system of CIL. The data from different sources (field, TPMS, ERP-SAP etc.) should be diligently analyzed on weekly basis at Project/Sub-Area Level, fortnightly basis at Area level, monthly basis at Subsidiary level and quarterly basis at CIL level, to generate alerts & reports and identify the loopholes, and to take remedial measures including policy changes, if required, to plug them.
- 12.7 All measuring instruments / meters / gauges / gadgets etc. should be in proper working conditions duly calibrated and having valid certification. This should be ensured by concerned Sectional in-charge and verified by Area Nodal Officer.
- 12.8 End-to-End HSD Management solution based on IoT and AI should be introduced at all places for effective management of HSD at every stage.

- 12.9 OMCs should be advised for randomized allocation of TTs for transportation so as to minimize / eliminate possibility of connivance between all concerned.
- 12.10 The complaints about pilferage/ theft of HSD should be promptly and properly enquired into and appropriate follow up action inter-alia including registration of FIR should be taken based on the findings. The action taken on these complaints should be reviewed monthly by the Project Officer and the information about action taken should be sent to the Area GM and the concerned Director (Technical) of the Subsidiary in the first week of the subsequent month in the format (Annexure-N). In case, involvement of employees is indicated, the matter should be referred to Vigilance. Vigilance Division should play a pro-active role by conducting surprise checks and developing source information as a preventive vigilance measure.
- 12.11 An Internal Audit of all records pertaining to Diesel Management of each project / mine shall be conducted half-yearly and shortcomings should be properly reported to Project officer and Area General Manager. This should be ensured by Area Finance Manager in association with Area Materials Manager. Needful compliance of Audit observations shall be ensured by Project Officer / Area General Manager.

Annexure-A

		F	ormat f	or Regis	ter at	Securit	ty Check	Post	/Entry-	Exit Poin	t of Pump	Pren	nises	
							Month o	f ***	4, 20**					
Sl. No.	Date	Type of Vehicle	Vehicle Reg.	Purpose of Visit	In ca	se of TT of Motor Sp		In Time	Name of Driver (for TT	Signature of Driver (for TT	Signature of Security	Out Time	Signature of Driver (for TT	Signature of Security
110.		(TT / User / Other)	No.	OI VISIT	OMC Name	Invoice No.	Quantity (in KL)	Time	only)	only)	Personnel	Time	only)	Personnel

Annexure-B

				Form	at for HSD	Receipt and	Stock Register				
									Date:	Page No	Э.
ndent Detail Sl. No.	<u>s</u> Date, Time & q	uantity of inden	t	Indent raised	by	Requiremen	t date and time	NEFT/I	RTGS/Online	Loading de	-
								transici	ucuns	51415 (1114	<i>5. cc.</i>)
Reasons of Decantation D	elay from expected	l arrival time of	ΓT (refer Cla	ause 4.6 of Polic					, Invoice Date	-, Invoiced Q	uantity
-	eck/ Dip measure		. (01	II D:		. 1/01 . 1	D:		GI		D 1
Tanker No.	hamber-1	As per I	nvoice / Cha	allan Dıp	<u>A</u>	Actual/Physical Dip			Shortage, if any		Remarks
	namber -2										
	namber -3										
	hamber 4										
Cł	namber -5										
	ek (Density & Wa	ter Check) Deta	ils:								
Tanker No			C1-	6 T 6.41		sity at the time	of Decantation	N1- f	D-44 £41 41-		Water tes
	Density at 15 °C	Danaita		from Top of the		Diff.			m Bottom of the tank	t Diff.	
	<u>15 C</u>	Density Reading	Temp.	Correspond Den		Dill.	Density Reading	Temp.	Corresponding Chart Density	D111.	
Chamber -	1	Reading		Den	on y		Reading		Density		
Chamber -											
Chamber -:											
Chamber -	4										
Chamber -:	5										

Contd..

Underground Storage Tank Stock Check Details:

		Tank -1			Tank -2		Remarks
	As per Automation	N	Manual dip reading	As per Automation	Man	ual dip reading	
	System	In cm	Corresponding Qty. in	System	In cm	Corresponding Qty. in	
	(in Ltrs)		Ltrs.	(in Ltrs)		Ltrs.	
Before decantation							
After decantation							
Product +/-							

It is certified that complete stock of TT is decanted and TT released in empty and relocked condition at ----- am/pm on ----- (date)

Signatures of Decantation Committee Members

Signature of TT Driver

Note: As per Clause 4.9 of the Policy, Opening Dip reading of the underground storage tank should be entered before commencement of the Decantation process.

Format of Register for Maintaining Daily Stock of HSD at Pump Station

Page No.

Name of the HSD Pump Station:

Month:

Da	Storage	Open	ning rea	ading	Opening	Openin	Differe	Qty	Total	Total	Closing	Clos	ing readi	ng	Closin	Differe	Prog	Qty of	Signature	Signatu
te	tank No.				Physical	g	nce (in	received	Qty (in	Qty	Book				g Physic	nce for	ressi	water in	of	re of
		Autom ated Tank Gauge (ATG) Readin	Mar Ro	nual Dip eading	Stock [as per ATG or as per Manual Dip, where	Quantit y in Ltrs (Openi ng Book	Ltrs)	during the Day (in Ltrs)	Ltrs)	Issued (in Ltrs)	Stock (in Ltrs)	Automate d Tank Gauge (ATG) Reading (in Ltrs)		Reading [the day (in Ltrs)	ve Vari ation (in Ltrs)	the tank (Ltrs) in Automate d/ Manual DDU	Designat ed store keeper	Design ated Depot Officer
		g (in Ltrs)	in cm s	Corres pondin g Qty. In Ltrs	ATG is not Available	Stock)						(III Lus)	in cms	Corres pondin g Qty. In Ltrs	per Manual Dip, where ATG is not Availa ble]					
A	В	С		D	Е	F	G = F- E	Н	I= F + H	J	K= I - J	L		M	N	O= K - N	$P = \sum_{\substack{\sum O \\ \text{till} \\ \text{date}}}$	Q	R	S
1.	Tank-1																			
	Tank-2																			
	Tank-3																			
	Total for the Date																			
. 21																				
31																				
To tal																				

- ➤ It is the sole responsibility of the concerned Designated Depot Officer of the Unit to monitor the functioning of Automation System installed at Departmental DDU for effective and transparent Fuel Management System (FMS). This Automation System should be maintained like auxiliary equipment/supportive equipment for the production and log book for the same shall be maintained for effective monitoring of the system.
- Daily accounting of HSD Stock should be maintained in a hard-bound register with entry details as per the format given below. The register shall be maintained on daily basis and signed by the Designated Store Keeper and the same should be countersigned by the Designated Depot Officer of the Unit every day.
- > In addition to the above, the print out of summary records for everyday transaction should be taken out from the Automation System and properly filed for future records.

Format for Diesel Bowser Receipt & Issue Register

Page No.

Departmental Bowser No.: Month:

Date		Ope	ning dip	reading	7	Initial Totalizer reading of	(as per	om DDU r DDU slip)	Total Stock in Ltrs	Total Qty Issued	Closing Totalizer reading		Clo	sing dip re	eading		Signature of Designated	Signature of Engineer In- charge of User
	Cha	Cha	Cham	Cha	Corresp	Diesel	DDU	Qty in	(to be	in Ltrs	of Diesel	Cham	Cham	Cham	Cham	Corresp	Store	Dept.
	mbe	mber	ber	mbe	onding	Bowser	Tran.	Ltrs	same	(as per	Bowser	ber-1	ber-2	ber-3	ber-4	onding	Keeper	•
	r 1	2	3	r 4	quantity		ID		as	flow	(should	in	in	in	in Cms	quantity		
	in	in	in	in	of HSD				Gate	meter)	match	Cms	Cms	Cms		of HSD		
	Cms	Cms	Cms	Cms	in Ltrs				Pass)		with J-K)					in Ltrs		
					(Openin g Stock)				G+I							(Closing Stock -		
					g Stock)				0+1							should		
																match		
																with L)		
A	В	C	D	Е	F	G	Н	I	J	K	L	M	N	О	P	Q	R	S
1.																		
•																		
31																		
Total																		

- Day-wise accounting of HSD Stock in Diesel Bowser should be maintained in a hard-bound register with entry details as per the above format. The register shall be maintained on daily basis and signed by the Designated Store Keeper and countersigned by the Engineer In-charge of the User Dept. every day.
- > The quantity of diesel to be filled in the Diesel Bowser shall be supported by a pre requisition slip from the user department of Field Equipment. DDU print slip is to be generated while filling the HSD in the Diesel Bowser for issue in Field equipment and should be recorded in the Diesel Bowser Receipt & Issue Register.
- > Then gate pass slip, showing total quantity of HSD in the Bowser (Previous balance, if any + quantity filled up), shall be issued to the store personnel engaged in the Diesel Bowser for issue of HSD in field equipment before getting exit from the Diesel Dispensing Unit premises.
- After diesel filling in Field Equipment, the balance stock in the Diesel Bowser should be checked and recorded.
- The transaction-wise HSD issued to different equipment through a particular bowser shall be maintained by the user dept. as per **Annexure-G**, a copy of which should be submitted to the designated Depot officer of DDU for records and needful reconciliation.

Annexure-E

For	mat for HSD	Bin Card	/Ledger / R	egister for	receipt/issu	e and book bal	ance of HSD on d	laily /shift basis
Date	From whom received or to whom issued	Ref. No. of bill or issue note	Receipt (Qty in Ltrs.)	Issue (Qty in Ltrs.)	Balance (Qty in Ltrs.)	Signature of Custodian (Designated SK)	Remarks	Signature of Designated Depot Officer with date
	Opening Stock							

NB: Periodic verification of contents of the Ledger shall be done by the Designated Depot officer who should put his signature with date in relevant columns.

Format for Register for Issue of HSD from DDU

Date:
Page No

DDU ID:

<u>S1.</u>	<u>Tank</u>	Transaction	Equipment	Equipment	<u>Hour</u>	Requisition	<u>Qty</u>	Flow	PMR R	eading	Qty	Receiver's	Signature	Name	<u>Signature</u>	Remarks
No.	No.	<u>ID</u>	<u>Type</u>	<u>Sl. No.</u>	Meter	Slip No	Requisitioned	Meter	<u>Before</u>	<u>After</u>	<u>Issued</u>	<u>Name</u>	<u>of</u>	of Issue	of Issue	
					Reading		(in Ltr)	Reading	Filling	Filling	(in Ltr)		Receiver	<u>Clerk</u>	<u>Clerk</u>	
1																
2																
Total																

Signature of Designated SK of the Unit

Signature of Designated Depot Officer

- > Transaction ID of Diesel Dispensing Unit (DDU)/ Automation Unit should be mentioned in the body of the requisition slip (which is received from the user department for issue of HSD to the HEMM) while passing the requisition slip for the entry in Issue register as well as in the log book of the concerned HEMM.
- While issuing HSD from the DDU on Requisition slip received from the user department, it is the responsibility of Designated Store Keeper to issue DDU Print slip with HEMM/Machine no. mentioned on it, to the user department for their record and cross verification.
- > Care should be taken during giving print instruction to the system for the entry of correct HEMM / Machine no.
- ➤ HSD filled in the Diesel Bowser for issue in Field equipment, DDU print slip is to be generated and recorded in the Diesel Bowser Receipt & Issue Register.
- Then gate pass slip showing total quantity of HSD in the Bowser (Previous balance, if any + quantity filled up) shall be issued to the store personnel engaged in the Diesel Bowser for issue of HSD in field equipment before getting exit from the Diesel Dispensing Unit premises. After diesel filling in Field Equipment, the balance stock in the Diesel Bowser should be checked and recorded in the **Diesel Bowser Receipt & Issue Register**.

Format for Diesel Bowser Transaction Register (to be maintained by User Dept.)

Page No.

Departmental Bowser No.:

Date:

	Chamber 1 in Cms	Chamber 2 in Cms	Chamber 3 in Cms	Chamber 4 in Cms	Corresponding Total Quantity of HSD in Ltrs	
Opening Reading						Α
Closing Reading						В

	ved during the	Issue (i	in Ltrs) as	per flow	Total Stock in	Signature of accompanying	Signature of	Name of	Signature of
			meter		Ltrs	Forman In-charge / personnel	accompanying Security	Eqpt.	Eqpt.
DDU	Qty in Ltrs	Eqpt.	Eqpt.	Qty. in		of User Dept.	Personnel	Operator	Operator
Tran. ID									
С			G	$H_n=H_{n-1}+D_n-G_n$	I	J	K	Q	
		EF			Where, H ₀ =A				_
					_				
				·					

Signature of Bowser I/C

Signature of the In-charge of User Dept.

- Daily accounting of HSD Stock in Diesel Bowser should be maintained in a hard-bound register with entry details as per the above format. The register shall be maintained on daily basis and signed by the Diesel Bowser Operator, Security Personnel and Equipment Operator against each transaction.
- > DDU print slip is to be generated while filling the HSD in the Diesel Bowser for issue in Field equipment and should be recorded in the Diesel Bowser Receipt & Issue Register.
- Then gate pass slip, showing total quantity of HSD oil in the Bowser (Previous balance, if any + quantity filled up), shall be issued to the store personnel engaged in the Diesel Bowser for issue of HSD in field equipment before getting exit from the Diesel Dispensing Unit premises.
- > The quantity of diesel to be filled in the Field Equipment shall be as per the pre requisition slip from the user department of that Field Equipment.
- After diesel filling in Field Equipment, the balance stock in the Diesel Bowser should be checked and recorded in the **Diesel Bowser Receipt & Issue Register** (Annexure-D).
- At the end of the day, this document should be duly countersigned by the Bowser I/C and In-charge of the user Dept., and a copy of the same should be sent to Designated Depot Officer of DDU.
- Any mismatch in the closing stock should be recorded as Diesel Shortage Incident by Bowser Section I/c and reported to Project Officer as per format provided in **Annexure-I** with a copy to Designated Depot Officer.

Format for Equipment Transaction Register (to be maintained by Section In-charge of User Dept.)

Page No.

Equipment Type:

Equipment SL No.:

Date of HSD filling	Time of HSD filling	Hour Meter Reading before	Stock before filling (in		Qty. received during the Day in Ltrs from Bowser / DDU		Qty. Consumed during previous cycle in Ltrs.	Working Hours during previous	Average Consumption of the eqpt. during	Average Consumption of other same/ similar eqpt.	Average Hourly consumption fixed by the Committee (Clause 10.6)	CMPDIL Norms, if any	Remarks	Signature of Authorised in-charge of concerned
		filling	Ltrs.)	Bowser Tran. ID	DDU Tran. ID	Qty in Ltrs		cycle	Previous cycle Qty. in Ltrs. / hour	Qty. in Ltrs. / hour	Qty. in Ltrs. / hour	Qty. in Ltrs. / hour		user dept.
A	В	С	D	Е	F	G	$H_n=D_{n-1}+G_{n-1}-D_n$	I _n =C _n -C _{n-1}	J=H/I	K	L	M	N	О

- The Stock in the fuel tank before filling (D) may be obtained from Fuel Level Sensors fitted in the fuel tanks of the equipment as per Clause-10.3.
- In case, there is no Fuel Level Sensor installed in the fuel tank, then such equipment should be filled upto its full capacity during each filling. The amount filled in the tank during a particular filling should be considered as the quantity consumed during the previous cycle. In this case, column 'D' shall be left blank.
- In case, there is no Fuel Level Sensor installed in the fuel tank and the fuel tanks are cuboidal in shape, then stock before filling (Column-D) is to be established based on dip level using the simple mathematical formula: "Fuel (in Ltrs.) = Tank Capacity (in Ltrs.) x Height of Fuel in Tank / Total Height of Tank"

Annexure-I

Format for Diesel Shortage Incident Register to be maintained by Section I/C

Sl. No.	Date	Time	Eqpt Type	Eqpt Sl. No.	Shortage Qty. (in Ltr)	Location of Incident	Reported By	Action Taken	Whether recorded in eqpt logbook	Signature of Section I/C
1										
2										
3										
4										

Format for Diesel Shortage Incident Register to be maintained by Project Officer

Month:

Month	•						•			
SI. No.	Date	Time	Eqpt Type	Eqpt S1. No.	Shortage Qty. (in Ltr)	Location of Incident	Reporting Section / Unit	Action Taken by Project Officer	Reasons for Shortage	FIR Details in case of unexplained shortage
1										
2										
3										
4										
		TO	OTAL							

Annexure-K

Format for Register for Functioning / Breakdown of CCTV cameras

ī	$\overline{}$		4			
		a	1	•	٠.	
	•	7		•	٠.	

Number of CCTC cameras installed:

Number of CCTV cameras functioning:

Number of CCTV cameras under breakdown:

Camera wise details of breakdown and rectification:

Sl. No.	Camera ID No.			Category of Breakdown (Major	Reasons for breakdown	Details of rectificatio	Details of rectification	
		Date	Time	/ Minor)		Date	Time	

Signature of the Security Officer / Authorised Officer

Format for Quarterly Check / Surprise Check Register of DDU

Name of Diesel Dispensing Unit:

Date: Time:

Date	Storag	e Tank	Book Stock (in Ltr)	Automated Tank Gauge Reading	Manual Dip Reading		Diff (in Ltr)		REMARKS
No.		Capacity (in KL)	(III Ltf)	(in Ltr)	in cms	Corresponding Qty. (in Ltr)			
A	В	С	D	Е	F	G	H =D-E	I=D-G	J

Decantation from TT Nowas	s seen and recorded as per An i	nexure-B.
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Following has been observed:

a)....

b)....

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Note:

The committee should inter-alia mention the observations regarding compliance of various clauses of the Policy like display of salient features (Clause-7.1 & 7.2), calibration of measuring instruments / meters and validity of its certification (Clause-7.3 & 7.4), functioning status of CCTV surveillance (Clause-11.3) and other equipment / instruments (Clause-9 & 10), etc.

Contd...

Annexure-L

Other Records / documents / instruments checked at DDU / Diesel Bowser:
1
2
3
Note:
• The committee should inter-alia check the originals of licenses issued by PESO and other documents (Clause-7.3), various registers as prescribed in the Policy, etc.
Testing for water with water paste and automated gauge: Any other tests carried out:
Brief Description of Findings including status of implementation of Policy

Signature of Committee Members

<u>NB</u>: The points given above are only indicative and not exhaustive. Committee should endeavour to cover all aspects of HSD management during the Quarterly / Surprise Check.

Format for Quarterly Check / Surprise Check Register of Bowser

Departmental Bowser No.:

Date and Time:

Dip Reading (at the time of Checking)								
Chamber 1 in Cms	Chamber 2 in Cms	Chamber 3 in Cms	Chamber 4 in Cms	Corresponding quantity of HSD in Ltrs				

Totalizer reading at the time of checking:

Density Check:

Standard Density at 15 °C	<u>Density</u> <u>Reading</u>	Temp.	Corresponding Chart Density	<u>Diff.</u>

Water Check Results & Remarks:

Observations	of the	Committee	
CONCLVATIONS	OI IIIC	COMMITTEE	

1.

2.

3.

.

.

Note:

• The committee should inter-alia mention the observations regarding compliance of various clauses of the Policy like calibration of measuring instruments / meters and validity of its certification (Clause-9.5 & 9.6), presence of security guard along with the Bowser (Clause-9.7), etc.

Documents / Records checked by the Committee:

1.

2.

3.

. .

.

Note:

• The committee should inter-alia check the originals of licenses issued by PESO, transaction register (Clause-9.3) and other registers as prescribed in the Policy, etc.

Signature of Committee Members

<u>NB</u>: The points given above are only indicative and not exhaustive. Committee should endeavour to cover all aspects of HSD management during the Quarterly / Surprise Check.

Format for Monthly Statement about Action Taken on the Complaints about pilferage / theft of HSD

Name of the Project / Mine:

Month:

Pending from Previous Month (Nos.)	Received during the Month (Nos.)	Disposal during the month (Nos.)	Pending Enquiry (Nos.)
A	В	С	D = A + B - C

Nature of Disposal (C)

Closed (Nos.)	FIR Registered	Referred to Vigilance	Departmen	Remarks	
Closed (Nos.)	(Nos.)	Division (Nos.)	Minor penalty (Nos.)	Major Penalty (Nos.)	Territariks

Signature of Project Officer

Note: Details in respect of nature of disposal should be indicated in Remarks Column