

<p>कोल इण्डिया लिमिटेड महारत्न कंपनी 3 तल्ला, कोर-2, प्रेमिसेस-04-एमआर, प्लॉट-ए एफ-III, एक्शन एरिया-1A, न्यूटाउन, रजरहट, कोलकाता-700156 फोन 033-23246526, फैक्स-033-23246510 ईमेल: mviswanathan2.cil@coalindia.in वेबसाइट: www.coalindia.in</p>		<p>Coal India Limited A Maharatna Company (A Govt. of India Enterprise) Regd. Office: 3rd floor, Core-2 Premises no-04-MAR, Plot no-AF-III, Action Area-1A, Newtown, Rajarhat, Kolkata-700156 PHONE; 033-2324-6526, FAX; 033-23246510 E-MAIL: mviswanathan2.cil@coalindia.in WEBSITE: www.coalindia.in CIN- L23109WB1973GOI028844</p>
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Ref.No. CIL:XI(D):4156/157:2020:

Dated: 13.04.2020

To,
Listing Department,
National Stock Exchange of India Limited,
Exchange Plaza, Bandra Kurla Complex,
Bandra (E), Mumbai – 400 051.
Ref: ISIN – INE522F01014

To,
Listing Department,
Bombay Stock Exchange Limited,
14th Floor, P.J.Towers, Dalal Street,
Mumbai – 400 001
Ref: Scrip Code 533278

Sub:-Statement on Investor Complaints for the 4th Quarter ended 31st March' 2020

Dear Sir,

We are enclosing detailed statement of investor complaints for the 4th quarter ended 31st March' 2020 as received from M/s Alankit Assignments Limited, our Registrar & Share Transfer Agent of CIL.

This is for your information and records. This is as per Regulation 13(3) of the SEBI (LODR) Regulations 2015.

Yours faithfully,

M Viswanathan
13/4/20

(M.Viswanathan/एम.विस्वनाथन)
Company Secretary/कंपनी सचिव
& Compliance Officer/कम्प्लायंस ऑफिसर

Encl: As above



Alankit ASSIGNMENTS LIMITED

RTA/AAL/CIL/20

3rd April, 2020

Coal India Limited
Coal Bhawan, Core-2, 3rd Floor, Premises No.04 MAR,
Plot No.AF-III, Action Area-1A
New town, Rajarhat, Kolkata-700156

Kind attn: Shri M Viswanathan, Company Secretary

Dear Sir,

Unit: **Coal India Limited**

Complaints position from 01.01.2020 to 31.03.2020. (A)

Description	Opening Balance as on 01.01.2020	Received during the Quarter	Resolved during Quarter	Pending as on 31.03.2020
Non-receipt of Refund order	NIL	NIL	NIL	NIL
Non receipt of Electronic Credits.	NIL	NIL	NIL	NIL
Non receipt of dividend Warrants	NIL	5	5	NIL
SEBI Complaints	NIL	3	3	NIL
SEBI Complaints OFS	NIL	NIL	NIL	NIL
Stock Exchange Complaints	NIL	NIL	NIL	NIL
Advocate Notices	NIL	NIL	NIL	NIL
PG PORTAL	NIL	NIL	NIL	NIL
Total	NIL	8	8	NIL

Complaints position-consumer court cases since IPO till 31.03.2020. (B)

Description	Opening Balance as on 01.01.2020	Received during the Quarter	Resolved during Quarter/Non traceable	Pending as on 31.03.2020
Consumer Forum/Court Cases-since the IPO	3	NIL	NIL	3

**Written statement submitted. Awaiting Court orders.

This is for your information.

Thanking you

Yours faithfully

For **ALANKIT ASSIGNMENTS LIMITED**

Sd/-

J.K. SINGLA

SR. MANAGER