## कोल इण्डिया लिमिटेड महारत्न कंपनी

3 तल्ला, कोर-2, प्रेमिसेस-04-एमआर,प्लॉट-ए एफ-III, एक्शन एरिया-1A, न्यूटाउन, रजरहट, कोलकाता-700156 फोन 033-२३२४६५२६,फैक्स-033-२३२४६५१०

ईमेल:mviswanathan2.cil@coalindia.in

वेबसाइट: www.coalindia. In



Coal India Limited
A Maharatna Company
(A Govt. of India Enterprise)
Regd. Office:3rd floor, Core-2
Premises no-04-MAR, Plot no-AF-III, Action Area-1A,
Newtown, Rajarhat,Kolkata-700156
PHONE; 033-2324-6526,
FAX; 033-23246510

Dated: 09.10.2019

E-MAIL: mviswanathan2.cil@coalindia.in WEBSITE: www.coalindia.in CIN-<u>L23109WB1973GOI028844</u>

Ref.No. CIL:XI(D):4156/157:2019:

To, Listing Department, National Stock Exchange of India Limited, Exchange Plaza, Bandra Kurla Complex, Bandra (E),Mumbai – 400 051. Ref: ISIN – INE522F01014 To, Listing Department, Bombay Stock Exchange Limited, 14th Floor, P.J.Towers, Dalal Street, Mumbai – 400 001 Ref: Scrip Code 533278

Sub:-Statement on Investor Complaints for the 2<sup>nd</sup> Quarter ended 30<sup>th</sup> Sep' 2019

Dear Sir,

We are enclosing detailed statement of investor complaints for the 2<sup>nd</sup> quarter ended 30<sup>th</sup> Sep' 2019 as received from M/s Alankit Assignments Limited, our Registrar & Share Transfer Agent of CIL.

This is for your information and records. This is as per Regulation 13(3) of the SEBI (LODR) Regulations 2015.

Yours faithfully,

(M.Viswanathan/एमःविस्वनाथन)

Company Secretary/कंपनी सचिव

& Compliance Officer/कम्प्लायंस ऑफिसर

**Encl:** As above



## Alankit Assignments Limited

RTA/AAL/CIL/09

5th October, 2019

Coal India Limited Coal Bhawan, Core-2, 3<sup>rd</sup> Floor, Premises No.04 MAR, Plot No.AF-III, Action Area-1A New town, Rajarhat, Kolkata-700156

Kind attn: Shri M Viswanathan, Company Secretary

Dear Sir,

Unit: Coal India Limited

Complaints position from 01.07.2019 to 30.09.2019. (A)

Description	Opening Balance as on 01.07.2019	Received during the Quarter	Resolved during Quarter	Pending as on 30.09.2019
Non-receipt of Refund order	NIL	NIL .	NIL	NIL
Non receipt of Electronic Credits.	NIL ·	NIL'	NIL	NIL
Non receipt of dividend Warrants	NIL	7	7	NIL
SEBI Complaints	NIL	4	4	NIL
SEBI Complaints OFS	NIL	NIL	NIL	NIL
Stock Exchange Complaints	NIL	NIL	NIL	NIL
Advocate Notices	NIL	NIL	NIL	NIL
PG PORTAL	NIL	NIL	NIL	NIL
Total	NIL	11	11	NIL

## Complaints position-consumer court cases since IPO till 30.09.2019. (B)

Description	Opening Balance as on 01.07.2019	Received during the Quarter	Resolved during Quarter/Non traceable	Pending as on 30.09.2019
Consumer Forum/Court Cases-since the IPO	4 _	NIL	NIL	4

<sup>\*\*</sup>Written statement submitted. Awaiting Court orders.

This is for your information.

Thanking you

Yours faithfully

For ALANKIT ASSIGNMENTS LIMITED

SEBI Registration, Nos.

B230881235, INF230881235, INE230881235, INB010881234, INF010881234, INE010881234, INE260881235, INB050881235, INP000001363, IN-DP-NSDL-14-96, IN-DP-CDSL-43-99