

कोल इण्डिया लिमिटेड

(महाराष्ट्र कंपनी)

(भारत सरकार उपक्रम)

सामग्री प्रबंधन विभाग

'कोल भवन', प्रीमिसेस नं.04- एमएआर,

प्लॉट सं.-एएफ-III, एक्शन एरिया-1 ए, न्यूटाउन,

राजरहाट, कोलकाता-700 156,

वेबसाइट: www.coalindia.in

सी आई एन सं. L23109WB1973GOI028844

ईमेल: edmm.cil@coalindia.in



5 DECADES OF UNEARTHING ENERGY

COAL INDIA LIMITED

(A Maharatna Company)

(A Govt. of India Undertaking)

Materials Management Division,

'Coal Bhawan', Premises No.04-MAR,

Plot No-AF-III, Action Area -1A, Newtown,

Rajarhat, Kolkata – 700 156

Website: www.coalindia.in

CIN No.L23109WB1973GOI028844

E mail: edmm.cil@coalindia.in

संख्या:- सीआईएल/सी2डी/ERP/ATS-SAP/FY25-26/ 304

दिनांक:- 19.09.2025

By: Regd Post/E-mail**PURCHASE ORDER**

सेवा मे,

M/s SAP India Private Limited.

6th Floor, RMZ Ecoworld Plot C1, 8A Campus,

Sarajapur – Marthahalli Outer Ring Road,

Deverabeesanahalli, Bangalore East Taluk

Bangalore, India – 560103

E-mail:- gitesh.kumar.ganatra@sap.com

विषय: Renewal of ATS of SAP ERP

संदर्भ:

1. Our NOA no CIL/C2D/ERP/R-60/2017/303/523 dated 31.07.2018
2. Our Contract no CIL/C2D/ERP/R-60/2017/303/99 dated 18.09.2018 & Subsequent amendments
3. SAP Delivered Support Agreement between SAP India Private Limited and Coal India Limited
4. Our previous PO Ref No. सीआईएल/सी2डी/ERP/ R-60/2017/303/99/286 Dated 04.03.2025
5. Novation Agreement between Coal India and SAP India Dated 05.03.2025

महोदय,

we are pleased to place our formal order for renewal of Annual Technical Support (ATS) for CIL (including NEC, Regional Sales Offices & New Delhi Office) and all its Subsidiaries, for the renewal period from 01.01.2025 to 31.12.2025, rate and other terms & conditions mentioned as under:

Sl. No	License	Basic Rate per Year (excl. GST) in Rs.	Renewal Period	Qty (Years)	Renewal Basic Cost (In Rs.)	GST @18% (In Rs.)	Total Renewal Cost (incl. GST) (In Rs.)
1	300 PU License & ERP Engine	5,12,05,893.35	01.01.2025 to 31.12.2025	1	5,12,05,893.35	92,17,060.80	6,04,22,954.15
2	Phase-I (PU-2500 ESS-2000 Payroll-60000)	2,07,77,277.40	01.01.2025 to 31.12.2025	1	2,07,77,277.40	37,39,909.93	2,45,17,187.33
3	Phase-II (PU-7200 ESS-8000 Payroll-90000)	5,75,20,429.04	01.01.2025 to 31.12.2025	1	5,75,20,429.04	1,03,53,677.23	6,78,74,106.27
Total (In Rs.)					12,95,03,599.79	2,33,10,647.96	15,28,14,247.75

Total Renewal cost inclusive of GST (Rs.) (In Words) – Rs. Fifteen Crore Twenty-Eight Lakh Fourteen Thousand Two Hundred and Forty-Seven and Paise Seventy-Five only.

[Signature]
19/09/2025

Mayank Shekhar
19/09/2025

Note:

- i) SAP will raise a single invoice to Coal India Ltd., which will then recover the amount from subsidiaries through debit notes / invoices, including applicable GST.
- ii) A breakdown of the subsidiary-wise allocation of ATS costs for 2025 is provided below:

Subsidiary	PU Licenses & ERP Engine		ESS Licenses		Payroll Licenses		Total Cost (excl. GST) (In Rs.)
	Qty (Nos.)	Total Basic Cost (excl. GST) (Rs.)	Qty (Nos.)	Total Basic Cost (excl. GST) (Rs.)	Qty (Nos.)	Total Basic Cost (excl. GST) (Rs.)	
CIL	300	5,12,05,893.35	700	6,01,052.45	2000	64,322.93	5,18,71,268.73
MCL	1004	68,79,527.21	600	5,15,187.81	21000	6,75,390.75	80,70,105.77
WCL	1496	1,02,50,769.62	700	6,01,052.45	37000	11,89,974.19	1,20,41,796.26
ECL	1337	89,16,585.62	1486	12,41,867.99	24058	7,53,073.97	1,09,11,527.58
BCCL	1332	88,83,240.12	1480	12,36,853.72	19493	6,10,178.35	1,07,30,272.19
CCL	1589	1,05,97,198.61	1766	14,75,867.34	15865	4,96,613.12	1,25,69,679.07
SECL	1703	1,13,57,475.92	1892	15,81,167.05	23430	7,33,416.04	1,36,72,059.01
NCL	891	59,42,167.38	990	8,27,354.85	5839	1,82,774.91	69,52,297.14
CMPD	348	23,20,846.52	386	3,22,584.82	1315	41,162.70	26,84,594.04
Total	10000	11,63,53,704.35	10000	84,02,988.48	150000	47,46,906.96	12,95,03,599.79

Scope of Work:-

Scope of Work with regards to the activities / work to be done by M/s SAP India under ATS for the Calendar Year 2025 shall be as under:-

- Access to Latest Versions
- Operational Benchmarking
- Early Watch Alerts
- SAP Solution Manager (SOLMAN 7.2) Support

Terms & Conditions:-**1.) Performance Bank Guarantee (PBG)**

- a) You are required to furnish a Performance Guarantee equivalent to 10% value of the contract to cover the warranty/guarantee period.
- b) The Performance Bank Guarantee shall be issued by a RBI scheduled bank in India in CIL Performance BG format (as per Annexure – I) on a non-judicial stamp paper.

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19/09/2025

Mayank Shekhar
19/09/2025

- c) The PBG shall be in the same currency in which the contract has been issued.
- d) The PBG (s) shall remain valid till 3 months after the completion of contract period.
- e) The release of the Performance Bank guarantee(s) after above indicated period, shall be subject to satisfactory performance of the equipment/ items during the warranty period and fulfilment of contractual obligations failing which, action for further extension or encashment of PBG, as deemed suitable shall be taken. The Performance Bank Guarantee shall be released with the approval of concerned HOD (MM) after expiry of validity period after obtaining the following:
1. 'No Claim Certificate' from the concerned HOD (User Dept.) indicating that there is no claim pending.
 2. 'No Claim Certificate' from the contractor indicating that there is no claim pending and that there is no dispute pending as per Annexure-II.
- f) In cases where the PBG is not submitted in time or as per the prescribed format in line with the contract stipulations, the PBG amount may be deducted from the first bill or in case of insufficient amount, from subsequent bill(s) of the supplier till the full PBG amount is deducted. This amount shall be refunded to the supplier upon acceptance of PBG submitted by them.
- g) You are also required to submit the copy of SFMS Message as sent by the issuing Bank branch along with original Bank guarantee.

2.) Submission of Bank Guarantee's

The Bank Guarantee issued by the issuing bank on behalf of M/s SAP India Private Limited in favour of "Coal India Limited", should be in paper form (Stamp paper) as well as issued under "Structured Financial Messaging System". Issuing bank should send the underlying confirmation message in IFN760COV or IFN767COV message type for getting the BG advised through our bank. Also, issuing Bank should mention "CIL0066312" in field no. "7037" of IFN760COV or IFN767COV. The message will be sent to the beneficiary bank through SFMS. The details of beneficiary Bank for issue of BG through SFMS platform is furnished below:-

Name of Bank	ICICI Bank
Branch	Rasoi Court
IFSC Code	ICIC0000006
Account No.	000651000038
Customer ID	066312

Original copy of Bank Guarantee issued by the issuing bank shall be sent by the issuing bank to MM Department, CIL.

3.) Payment Terms: - 100% payment shall be made annually in Advance against submission of required Bank Guarantee (BG) of 110% of the advance amount.

The above 110% BG shall be over and above and in addition to the Performance Bank Guarantee (PBG) detailed at SL no. 1 above.

4.) Paying Authority: - General Manager (Finance) / HoD (Bill), CIL Kolkata and the payment shall be made upon confirmation and acceptance of GM (ERP) / HoD, CIL.

5.) Consignee – GM (ERP) / HoD, CIL.

6.) Contract Period – 1 Year (01.01.2025 to 31.12.2025)

7.) Budget – Requisite Budget has been provisioned by ERP Dept.

[Signature]
19/09/2025

Mayank Shekhar
19/09/2025

All other terms and conditions of the contract for Renewal of ATS of SAP ERP shall remain same as per the above referred contract.

This issues with the approval of the competent authority.

Yours faithfully,
For & on Behalf of Coal India Limited

Mayank Shekhar
19/09/2025

(Mayank Shekhar)
Deputy Manager (MM)

Avinash Kumar
19/09/2025
(Avinash Kumar)
General Manager (MM)

वितरण:

- 1) ED(Co-ordination)/TS to Chairman, CIL
- 2) ED (ICT), CIL
- 3) ED (MM), CIL
- 4) ED (Finance) / HoD
- 5) TS to Director(Technical), CIL
- 6) GM (ERP), CIL
- 7) AF (MM), CIL
- 8) GM(System)/ GM(ERP), BCCL/CCL/CMPDI/ECL/NCL/SECL /MCL/WCL
- 9) GM(Finance), BCCL/CCL/CMPDI/ECL/NCL/SECL /MCL/WCL

ANNEXURE-I

Performance Bank Guarantee Format

..... (Name & address of the concerned subsidiary
..... Company / Purchaser Company)

Re: Bank Guarantee in respect of Agreement / Contract vide no. dated
Coal India Ltd. on behalf of between
..... (Name of concerned subsidiary Company) and
..... (Name of Supplier Company) {applicable for CIL
Contracts}

OR

Re: Bank Guarantee in respect of Agreement / Contract / Purchase Order vide no.
..... dat
ed
..... between (Name of Purchaser Company) and (Name of Supplier
Company) {applicable for subsidiary contracts/Purchase Orders}

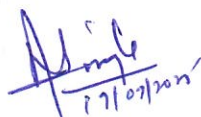
Messersa Company / Firm having its office at No(hereinafter called
'the Contractor') has entered into the Agreement / Contract / Purchase Order vide no
dated (hereinafter called 'the said Agreement') with Coal India Limited,
Kolkata on behalf of / Purchaser Company (Name of the concerned
subsidiary Company) (hereinafter called 'the Company') to supply stores/
materials amounting to Rs..... on the terms and
conditions contained in the said Agreement.

The..... (Name of the Bank) (hereinafter called 'the Bank') having its
office at has at the request of the Contractor agreed to give the guarantee as
hereinafter contained.

We.....(Name of the Bank) do hereby unconditionally agree with the
Company
that if the Contractor shall in any way fail to observe or perform the terms and conditions of
the said Agreement or shall commit any breach of its obligations thereunder, the Bank shall
on demand and without any objection or demur pay to the Company, the said sum of Rs...
..... or any
portion thereof without requiring the Company to have recourse to any legal remedy that may
be available to it to compel the Bank to pay the same or calling on the Company to compel
such payment by the Contractor.

Any such demand shall be conclusive as regards the liability of the Contractor to the Company
and as regards the amount payable by the Bank under this guarantee. The Bank shall not be
entitled to withhold payment on the ground that the Contractor has disputed its liability to pay
or has disputed the quantum of the amount or that any arbitration proceeding or legal
proceeding is pending between the Company and the Contractor regarding the claim.

We, the Bank, further agree that the guarantee shall come into force from the date hereof and
shall remain in full force and effect till the period that will be taken for the performance of the


17/09/2025

Mayank Shekhar
19/09/2025

said Agreement which is likely to be the day of but if the period of Agreement is extended either pursuant to the provisions in the said Agreement or by mutual agreement between the Contractor and the Company, the Bank shall renew the period of the guarantee failing which it shall pay to the Company the said sum of Rs., or such lesser amount out of the said sum of Rs. as maybe due to the Company and as the Company may demand. This guarantee shall remain in force until the dues of the Company in respect of the said sum of Rs... are fully satisfied and the Company certifies that the Agreement has been fully carried out by the contractor and discharges the guarantee.

The Bank further agrees with the Company that the Company shall have the fullest liberty without the consent of the Bank and without affecting in any way the obligations hereunder to vary any of the terms and conditions of the said Agreement or to extend the time for performance of the said Agreement from time to time or to postpone for any time or from time to time any of the powers exercisable by the Company against the contractor and to forbear to enforce any of the terms and conditions relating to the said Agreement and the Bank shall not be relieved from its liability by reason of such failure or extension being granted to the contractor or through any forbearance, act or omission on the part of the Company or any indulgence by the Company to the contractor or any other matter or thing whatsoever which under the law relating to sureties would but for this provisions have the effect of relieving or discharging the Guarantor.

The Bank further agrees that in case this guarantee is required for a longer period and it is not extended by the Bank beyond the period specified above, the Bank shall pay to the Company the said sum of Rs... or such lesser sum as may then be due to the Company and as the Company may require.

Notwithstanding anything herein contained the liability of the Bank under this guarantee is restricted to Rs. only. The guarantee shall remain in force till the day of 20... and unless the guarantee is renewed or a claim is preferred against the Bank within the validity period and/or the claim period from the said date, all rights of the Company under this guarantee shall cease and the Bank shall be released and discharged from all liability hereunder except as provided in the preceding clause.

The Bank has under its constitution power to give this guarantee and... [(Name of the person(s)] who have signed it on behalf of the Bank has authority to do so.

Controlling Officer of the Bank:

Name –

Address –

.....

.....

Telephone No. –

Branch of the Bank issuing BG -

Dated this day of 20.....

Place.....

Signature of the authorized person(s)

For and on behalf of the Bank.


19/09/2025

Mayank Shekhar
19/09/2025

Annexure – II

**No Claim Certificate
(On company letterhead)**

To,

(Contract Executing Officer)
Procuring Entity _____

NO CLAIM CERTIFICATE

Sub: Contract Agreement no. ----- dated -----for the supply of -----

We have received the sum of Rs. (Rupees _____ only) in full and final settlement of all the payments due to us for the supply of _____ under the above mentioned contract agreement, between us and _____ (CIL or Subsidiary). We hereby unconditionally and without any reservation whatsoever, certify that we have no claim whatsoever, of any description, on any account, against Procuring Entity, against aforesaid contract agreement executed by us. We further declare unequivocally, that we have received all the amounts payable to us, and have no dispute of any description whatsoever, regarding the amounts worked out as payable to us and received by us, and that we shall continue to be bound by the terms and conditions of the contract agreement, as regards performance of the contract.


Yours faithfully,

Signatures of contractor or
officer authorized to sign the contract documents
on behalf of the contractor
(company stamp)

Date: _____

Place: _____


19/09/2025


19/09/2025

