

कोल इंडिया लिमिटेड

(कंपनी महारत्न)

(उपक्रम का सरकार भारत)

“कोल भवन”

प्रेमाइज़ नं० 04, एमएआर प्लॉट नं० ए एफ-III

एक्शन एरिया 1ए, न्यू टाउन, राजारहट

कोलकाता) 156 700-पश्चिम बंगाल(

दूरभाष सं :033 7110 4226

ईमेल- prbcell.cil@coalindia.in

वेबसाइट : www.coalindia.in



Coal India Limited

(A MAHARATNA COMPANY)

A Govt. of India Enterprise

“Coal Bhawan”

Premises No. 04, MAR Plot No. AF-III

Action Area-1A, New Town, Rajarhat

Kolkata-700163 (West Bengal)

Phone: 033 7110 4226

Email – prbcell.cil@coalindia.in

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Notice

Dated: 10.10.2025

Sub.: Digital Life certificates for the year 2025 for Contributory Post Retirement Medicare Scheme for Non-Executives (CPRMSNE) beneficiaries.

Under Secretary to Gol, Ministry of Coal has enclosed D.O. letter No. 1(2)/2025-P&PW(H) dated 30.07.2025 issued by Secretary , Ministry of Personnel, Public Grievances & Pensions, Departments of Pension and Pensioners Welfare where in it has been communicated that a Nationwide Digital Life Certificate Campaign 4.0, coordinated by the Department of Pension & Pensioners' Welfare, is proposed to be held in November, 2025 for wider and deeper penetration of the endeavour of digital empowerment. The large scale Campaign will be executed in collaboration with –

- Public Sector Banks,
- India Post Payments Bank,
- UIDAI,
- Meity,
- Pensioners Welfare Associations and
- Stake holder departments of Ministry of Defence, Ministry of Railways and Department of Posts.

Accordingly all CPRMS-NE beneficiaries are informed that they can generate and submit the Digital Life certificates (DLCs) through Jeevan Pramaan Application. The process of DLC submission is attached herewith (Annexure 1).

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In addition to above, CPRMS-NE beneficiaries can generate and submit the Digital Life certificates (DLCs) from designated Camps organised during the Campaign in Post Offices, Pension Disbursing Banks, Common Services Centres, etc.

In case of any difficulties, the PRB Cell of CIL (HQ) may be contacted over phone for beneficiaries of CILHQ. The contact number is 033-7110 4398 & 033-71104145

The date of submission of life certificates online starts from 1st November to 30th November 2025.

There is a special provision for beneficiaries aged 80 years and above to submit their Life Certificate in online mode from 1st to 31st October also.

CPRMSNE beneficiaries (both self, spouse & divyangjan, if applicable) are requested to submit Life Certificate through online mode as per Annex-A.

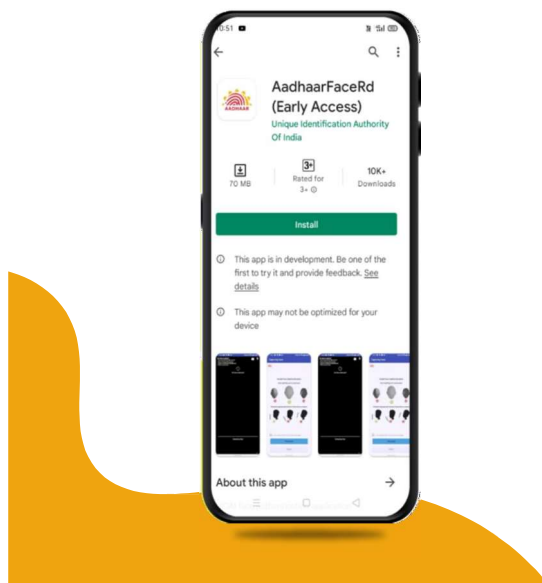
Encl: Annex-A

PRB Cell, CIL(HQ),
Premises No.4, MAR, Plot No. AF-III,
Action Area-1A, New Town,
Rajarhat, Kolkata-7001 63

Process of submitting Life Certificate through “FACE AUTHENTICATION” for Contributory Post Retirement Medicare Scheme-Non Executives

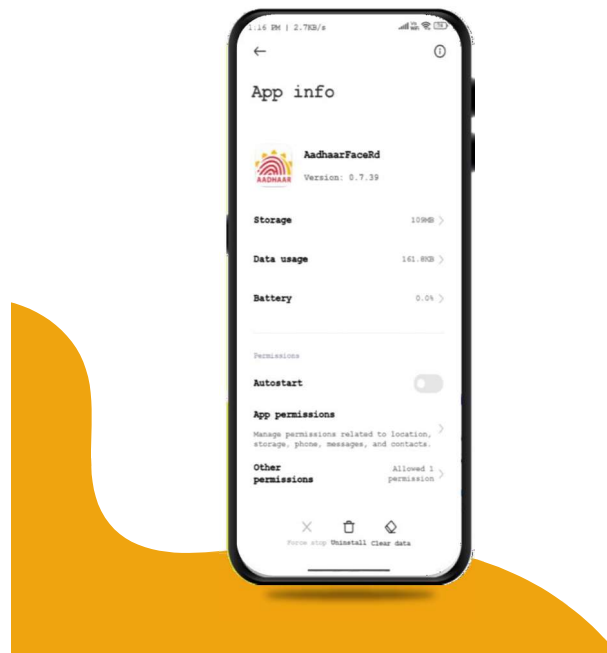
STEP - 1

In this step, the pensioner/family pensioner needs to go to the Google Play Store/App store and search for "Aadhaar Face RD (Early Access) Application" by UIDAI (Unique Identification Authority of India) with latest Version.



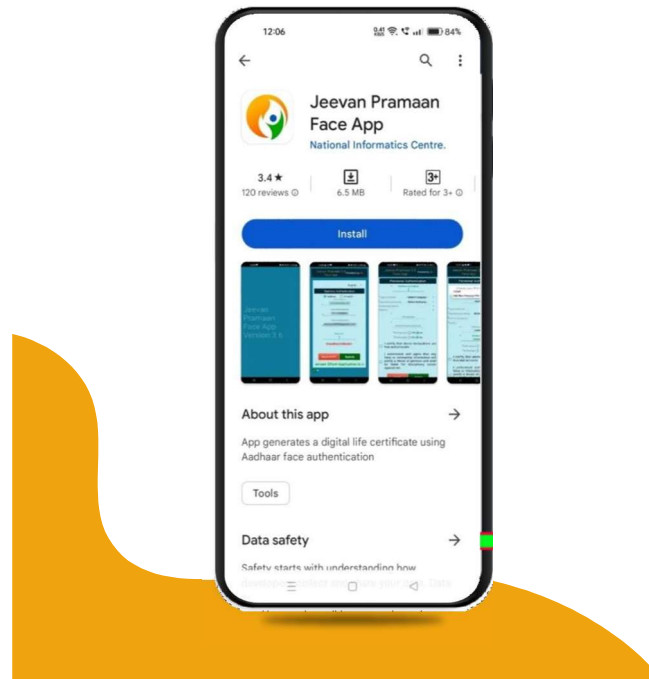
STEP-2

After successfully installing the Aadhaar Face RD App on the device, it will appear in the Settings under App Manager or App Info. This application is used for the background process of the Jeevan Pramaan Application, so it is mandatory to install it.



STEP-3

Once the Aadhaar Face RD App is installed on your Android/iOS device, the pensioner/family pensioner needs to download another application called "Jeevan Pramaan" from the Google Play Store/App store.



STEP-4

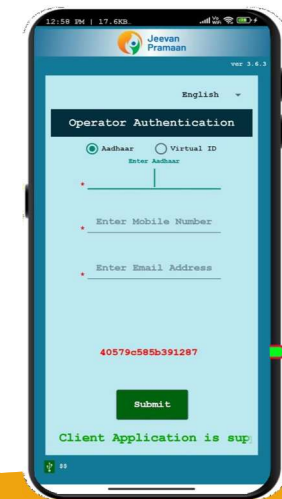
After successfully installing both applications, the pensioner/family pensioner should open the "Jeevan Pramaan" application. They will be taken to the "Operator Authentication" screen where they have to provide their personal details as follows:

1. Click on the Aadhaar checkbox.
2. Enter the Aadhar Number.
3. Enter the Mobile Number.
4. Enter the Email address.
5. Click on the submit button.

***Please ensure that all the information provided is correct as per the records.**

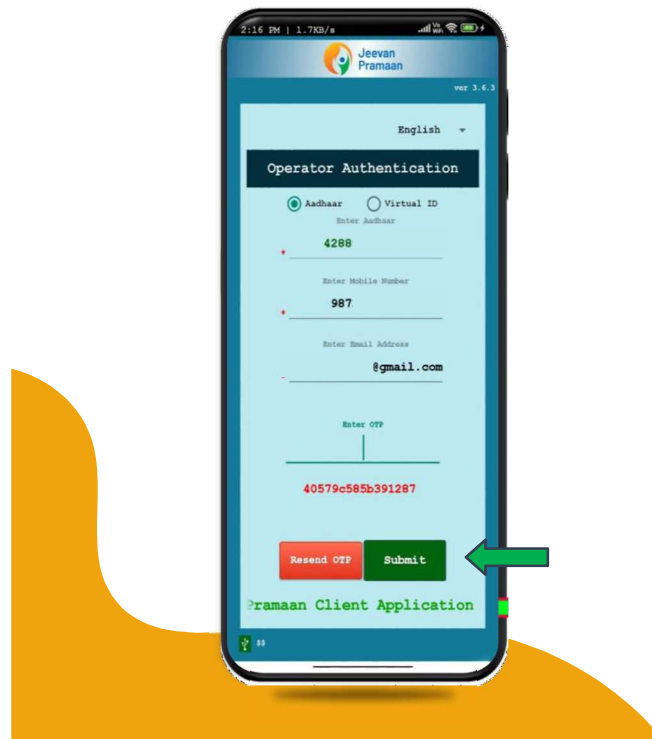
***A pensioner/family pensioner/any other person on behalf of pensioner/family pensioner can be an Operator to generate DLC.**

***All the sections marked with an asterisk (*) are mandatory to fill.**



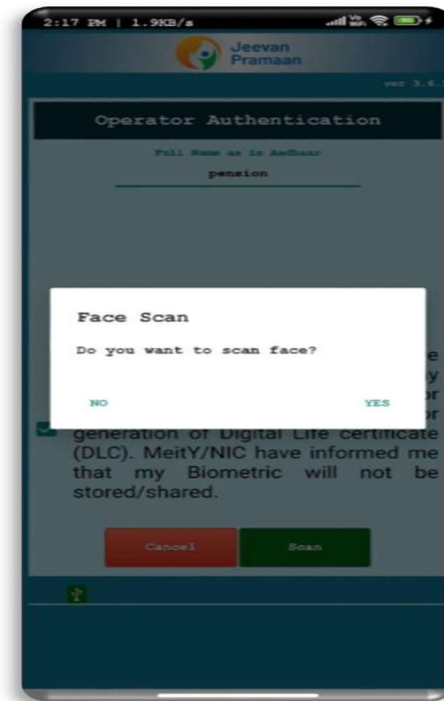
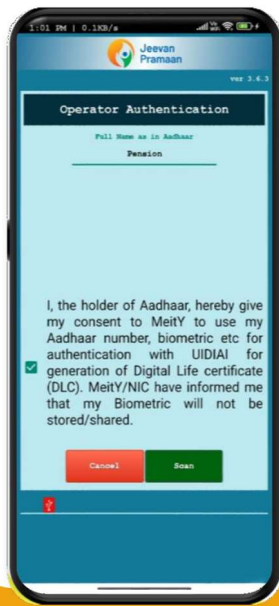
STEP-5

After providing all the information, the Operator (pensioner/family pensioner/any other person on behalf of pensioner/family pensioner) needs to submit the OTP (One Time Password) sent to their respective mobile number and email address.



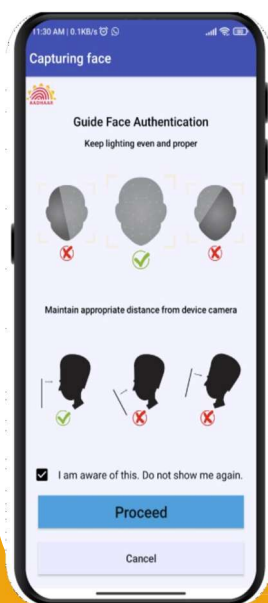
STEP-6

After submitting the OTP, the Jeevan Pramaan App will take the Operator (pensioner/family pensioner/any other person on behalf of pensioner/family pensioner) to a screen where they have to provide their Name as per Aadhaar. They should click on the checkbox and then click on Scan. The app will request permission for Face Scan, and the pensioner/family pensioner should press "Yes" to continue the process.



STEP-7

Before the scan, the app will display instructions and guidelines for the face scan. The pensioner/family pensioner should read them carefully. Afterward, they need to click on the "I am aware of this" checkbox to continue and press proceed. The app will capture their face.



STEP-8

Note:-

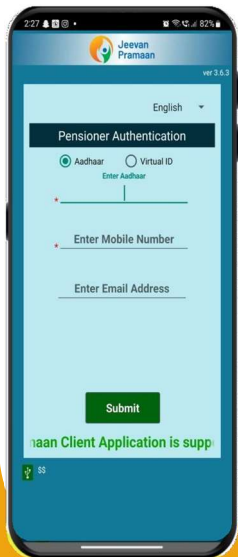
- 1. The operator authentication is a onetime process.**
- 2. Pensioner can also be the Operator.**
- 3. After operator authentication, a screen will open for pensioner authentication.**
- 4. One operator can generate DLC of multiple pensioners.**

.

STEP-9

After Operator Authentication a screen opens for Pensioner Authentication (Image-1) where they have to provide their personal details as follows:

1. Click the checkbox of Aadhaar.
2. Enter Aadhaar Number.
3. Enter Mobile Number.
4. Enter Email Address (Not Mandatory).
5. Click on the 'Submit' button.
6. On clicking submit button, an option appears on screen 'Enter OTP' (Image-2)
7. Enter OTP and click Submit button

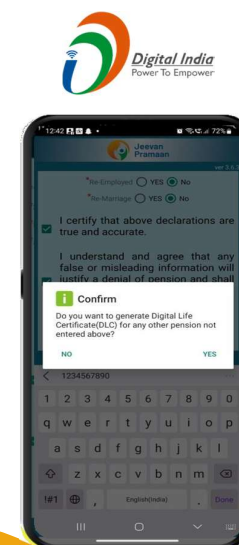
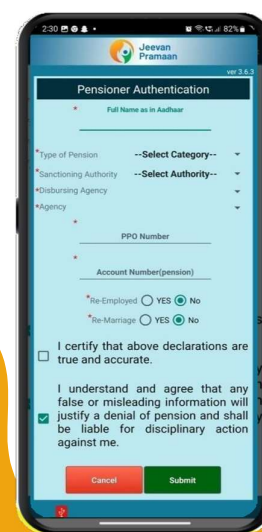


STEP-10

After submission of OTP a screen will appear where the following information is to be provided:

1. **Full Name as per Aadhaar**
2. **Type of Pension- Service**
3. **Organization Type- Central Govt. PSU/Undertaking**
4. **Sanctioning Authority- Coal India Limited**
5. **Disbursing Agency- Coal India Limited**
6. **PPO Number- Medical Card number (Format- **CPRMSNE/CIL/Card No.**) for CIL beneficiaries. Similarly it will CPRMSNE/ECL/Card No. for ECL beneficiaries and the subsidiary to be changed to BCCL/CCL/WCL/SECL/NCL/MCL/CPMDIL/NEC where the benefit is obtained by the beneficiary.**
7. **Account Number (Bank Account Number as per Medical Card)**
8. **Click on the declarations**
9. **Click on Submit button**
10. **A permission to Confirm will appear on the screen.**

Note: Similar process with same card number should be done for self, spouse & divyangjan, if applicable.

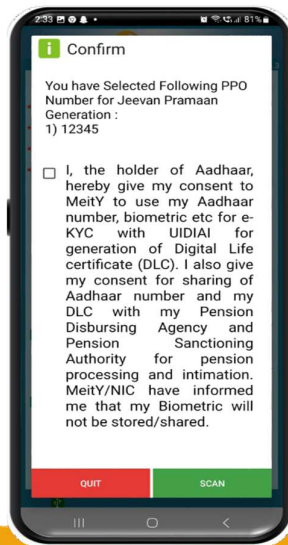


STEP-11

A screen will appear for providing consent and permission for scan.

Click on scan.

The process for scanning face will begin.



1. After face scanning DLC submission appears on the mobile screen along with the Pramaan ID and PPO number (Medical Card Number).
2. For downloading certificate visit: <https://jeevanpramaan.gov.in/> → Pensioner Login/ Sign in → Enter Jeevan Pramaan ID

