

## **MANAGEMENT POLICY OF CIL HQ, KOLKATA**

The corporate headquarters of the world's single largest coal producer, Coal India Limited, is implementing a management system to manage all its activities to consistently improve its business processes considering the quality of its services, environmental and energy performance.

We are committed to-

1. Produce and market the planned quantity of coal and coal products efficiently and economically with due regard to quality, safety and energy conservation, ensuring sustainable development.
2. Minimize the impact of our activities on the environment by consistently reducing pollution, reusing and recycling the resources consumed.
3. Ensure the availability of energy efficient resources/services necessary to achieve the objectives and targets, thereby increasing energy efficiency and reducing energy consumption in our office premises.
4. Continual improvement in the quality of our services, environmental and energy performance by implementing effective integrated management programs that support all operations and customer satisfaction.
5. Review our management policy, objectives, targets and performance periodically to ensure its relevance/suitability and communicate the same to all employees.
6. Comply with all applicable legal requirements and other subscribed obligations.