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| <p>कोल इण्डिया लिमिटेड महारत्न कंपनी 3 तल्ला, कोर-2, प्रेमिसेस-04-एमआर, प्लॉट-ए एफ-III, एक्शन एरिया-1A, न्यूटाउन, रजरहट, कोलकाता-700156 फोन 033-23246526, फॅक्स-033-23246510 ईमेल: mviswanathan2.cil@coalindia.in वेबसाइट: www.coalindia.in</p> |  | <p>Coal India Limited A Maharatna Company (A Govt. of India Enterprise) Regd. Office: 3rd floor, Core-2 Premises no-04-MAR, Plot no-AF-III, Action Area-1A, Newtown, Rajarhat, Kolkata-700156 PHONE; 033-2324-6526, FAX; 033-23246510 E-MAIL: mviswanathan2.cil@coalindia.in WEBSITE: www.coalindia.in CIN- L23109WB1973GO1028844</p> |
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Ref.No. CIL:XI(D):4156/157:2021:

Dated: 05.07.2021

To,
Listing Department,
National Stock Exchange of India Limited,
Exchange Plaza, Bandra Kurla Complex,
Bandra (E), Mumbai – 400 051.
Ref: ISIN – INE522F01014

To,
Listing Department,
Bombay Stock Exchange Limited,
14th Floor, P.J.Towers, Dalal Street,
Mumbai – 400 001
Ref: Scrip Code 533278

Sub:-Statement on Investor Complaints for the 1st Quarter ended 30th June'2021

Dear Sir,

We are enclosing detailed statement of investor complaints for the 1st Quarter ended 30th June'2021 as received from M/s Alankit Assignments Limited, our Registrar & Share Transfer Agent of CIL.

This is for your information and records. This is as per Regulation 13(3) of the SEBI (LODR) Regulations 2015.

Yours faithfully,

M Viswanathan
2/7/21

(M.Viswanathan/एम.विस्वनाथन)

Company Secretary/कंपनी सचिव
& Compliance Officer/कम्प्लायंस ऑफिसर

Encl: As above



Alankit ASSIGNMENTS LIMITED

RTA/AAL/CIL/114/21

5th July, 2021

Coal India Limited
Coal Bhawan, Core-2, 3rd Floor, Premises No.04 MAR,
Plot No.AF-III, Action Area-1A
New town, Rajarhat, Kolkata-700156

Kind attn: Shri M Viswanathan, Company Secretary

Dear Sir,

Unit: Coal India Limited

Complaints position from 01.04.2021 to 30.06.2021. (A)

| Description | Opening Balance as on 01.04.2021 | Received during the Quarter | Resolved during Quarter | Pending as on 30.06.2021 |
|------------------------------------|----------------------------------|-----------------------------|-------------------------|--------------------------|
| Non-receipt of Refund order | NIL | NIL | NIL | NIL |
| Non receipt of Electronic Credits. | NIL | NIL | NIL | NIL |
| Non receipt of dividend Warrants | NIL | NIL | NIL | NIL |
| SEBI Complaints | NIL | 7 | 6 | 1 |
| SEBI Complaints OFS | NIL | NIL | NIL | NIL |
| Stock Exchange Complaints | NIL | 2 | 2 | NIL |
| Advocate Notices | NIL | NIL | NIL | NIL |
| PG PORTAL | NIL | NIL | NIL | NIL |
| Total | NIL | 9 | 8 | 1 |

Complaints position-consumer court cases since IPO till 30.06.2021. (B)

| Description | Opening Balance as on 01.04.2021 | Received during the Quarter | Resolved during Quarter/Non traceable | Pending as on 30.06.2021 |
|--|----------------------------------|-----------------------------|---------------------------------------|--------------------------|
| Consumer Forum/Court Cases-since the IPO | 3 | NIL | NIL | 3 |

**Written statement submitted. Awaiting Court orders.

This is for your information.

Thanking you

Yours faithfully
For ALANKIT ASSIGNMENTS LIMITED


J K SINGLA
(SR. MANAGER)

SEBI Registration. Nos.

INB230881235, INF230881235, INE230881235, INB010881234, INF010881234, INE010881234, INE260881235, INB050881235, INP000001363, IN-DP-NSDL-14-96, IN-DP-CDSL

CIN : U74210DL1991PLC042569

Registered Office : 205-208, Anarkali Complex, Jhandewalan Extension, New Delhi - 110055, India

Corporate Office : Alankit House, 4E/2 Jhandewalan Extension, New Delhi - 110055, India