

अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687779258480

अनुबंध तिथि | Generated Date : 22-Dec-2025

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2025/B/6851819](#)

संगठन विवरण Organisation Details	खरीदार विवरण Buyer Details
<p>प्ररूप Type : Central PSU</p> <p>मंत्रालय Ministry : Ministry of Coal</p> <p>विभाग Department : COAL INDIA LIMITED</p> <p>संगठन का नाम Organisation Name : Coal India Limited</p> <p>कार्यालय क्षेत्र Office Zone: Coal India Limited HQ</p>	<p>पद Designation : Deputy Manager MM</p> <p>संपर्क नंबर Contact No. : 033-71104201-</p> <p>ईमेल आईडी Email ID : mayank.shekhara@nic.in</p> <p>जीएसटीआईएन GSTIN : 19AABCC3929J1ZH</p> <p>पता Address : COAL BHAWAN, 04-1111, A III, ACTION AREA 1 A, NEW TOWN, RAJARHAT, KOLKATA, KOLKATA POLICE CYBER HQ, WEST BENGAL-700156, India</p>

वित्तीय स्वीकृति विवरण Financial Approval Detail	भुगतान प्राधिकरण विवरण Paying Authority Details
<p>आईएफडी सहमति IFD Concurrence : No</p> <p>प्रशासनिक अनुमोदन का पदनाम Designation of Administrative Approval: ED (MM) / HoD, CIL</p> <p>वित्तीय अनुमोदन का पदनाम Designation of Financial Approval : GM (Finance), CIL / Concurrence Cell</p>	<p>Role: PAO</p> <p>भुगतान का तरीका Payment Mode: CIL</p> <p>पद Designation : Manager Finance</p> <p>ईमेल आईडी Email ID : joyna.anup@coalindia.in</p> <p>जीएसटीआईएन GSTIN : -</p> <p>पता Address: COAL BHAWAN, 04-1111, A III, ACTION AREA 1 A, NEW TOWN, RAJARHAT, KOLKATA, CALCUTTA NORTH DIVISION, WEST BENGAL-700156, India</p>

विक्रेता विवरण Seller Details
<p>जेम विक्रेता आईडी GeM Seller ID : 0677180000104352</p> <p>कंपनी का नाम Company Name : DHARAM AGENCIES</p> <p>संपर्क नंबर Contact No. : 09887136991</p> <p>ईमेल आईडी Email ID : sukoona@dharamagencies.in</p> <p>पता Address : 1, Tulsi Niketan Hiran Magri Sector-4 , udaipur,udaipur,udaipur,Udaipur, Udaipur, RAJASTHAN-313001, -</p> <p>एमएसएमई पंजीकरण संख्या MSME Registration number : UDYAM-RJ-33-0000712</p> <p>जीएसटीआईएन GSTIN: 08APPPD8155B1ZW (R)</p>

<p>खरीदार द्वारा सत्यापित एमएसएमई स्थिति MSME Status as verified by buyer : Not Verified</p> <p>एमएसई सामाजिक श्रेणी MSE Social Category : General</p> <p>एमएसई लिंग श्रेणी MSE Gender : Male</p>

*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Consignee

वितरण निर्देश | Delivery Instructions : NA

उत्पाद विवरण Product Details						
#	आइटम विवरण Item Description	आइटम विवरण Ordered Quantity	इकाई Unit	इकाई मूल्य (INR) Unit Price (INR)	कर विभाजन (INR) Tax Bifurcation (INR)	मूल्य (INR में सभी शुल्क और कर सहित) Price (Inclusive of all Duties and Taxes in INR)
1	उत्पाद का नाम Product Name : Dell 1024 GB Storage Laptop - Notebook ब्रांड Brand : Dell ब्रांड प्रकार Brand Type : Registered Brand कैटलॉग की स्थिति Catalogue Status: OEM verified catalogue कैसे बेचा जा रहा है Selling As : OEM verified Reseller श्रेणी का नाम और चतुर्थांश Category Name & Quadrant : High End Laptop - Notebook (Q2) मॉडल Model: Dell Inspiron 5440-67000027- P185G एचएसएन कोड HSN Code: HSN not specified by seller	1	pieces	94,000	NA	94,000
कुल ऑर्डर मूल्य Total Order Value (in INR)						94,000

परेषिती विवरण Consignee Detail						
क्र.सं. S.No	परेषिती Consignee	वस्तु Item	लॉट नंबर Lot No.	मात्रा Quantity	दिनांक के बाद डिलीवरी शुरू करना है Delivery Start After	वितरण पूरा कब तक करना है Delivery To Be Completed By

1	<p>पद Designation :- ईमेल आईडी Email ID : sundarammishra.cil@coalindia.in संपर्क Contact :- 7003685188- जीएसटीआईएन GSTIN :- पता Address : COAL BHAWAN, PREMISES NO.04,PLOT NO.AF- III, MAR, ACTION AREA 1 A, NEW TOWN, RAJARHAT, KOLKATA, CALCUTTA NORTH DIVISION, WEST BENGAL-700156, India</p>	Dell 1024 GB Storage Laptop - Notebook	-	1	22-Dec-2025	06-Jan-2026
Product Specification for Dell 1024 GB Storage Laptop - Notebook						
विनिर्देश Specification	उप-विनिर्देश Sub-Spec	मूल्य Value				
Construction	Description of Stores	Laptop with on site 1 year OEM warranty, BIOS Password, 1- inbuilt RJ45 Gigabit Ethernet Port (1-RJ 45 adapter in case not inbuilt), minimum 2 number of USB Type A 3.0 Ports (1- Type C to Type A compatible adapter in case only 1 USB Type A 3.0 port is provided, minimum 1 Type C USB 3.0 Port, 1- HDMI Port, Wi-Fi 5 (802.11ac) or higher, Bluetooth 5.0 or higher, DC Adapter Jack, Built-in Stereo Speakers with high definition audio support, built-in microphone, Keyboard with touchpad, Minimum Li-ion battery Capacity -36 Watt Hour with minimum 8 hour battery backup and integrated webcam				
	Chassis Material	ABS Plastic				
Processor	Base Processor Number	For Higher Processor				
	Base Processor Number Supplied	For Higher Processor				
	Higher Processor Number	Intel Core 7 150U				
	Chipset	Compatible Chipset as per Processor Make				
Motherboard	Security	Discrete TPM 2.0				
Operating System	Operating System (Factory Pre-Loaded)	Window 11 Professional				
	Recovery Image Media	Stored in Partition of the SSD				
	Agreed to provide OEM Website URL Link for product verification to the buyer at the time of bidding or on demand	Yes, agreed				
Memory	Type of RAM	DDR5				
	RAM Size (GB)	16				
	Total Numbers of DIMM Slots Available	2				
	Number of DIMM Slots Populated	1				
	RAM Expandability up to	32				
Display	Display Size (in cm) - Diagonal	35.56 to 38.07 (14 In to 14.99 In)				
	Display Technology	LED				
	Minimum Display Resolution (Pixels)	FHD- 1920x1080				
	Minimum Resolution of Webcam	HD-720p				
Storage	Type of Storage Drive	NVMe - SSD				
	Capacity of Storage Drive (in GB)	1024				
DIMENSION	Weight (in gram)	1600 to 1899				
ENVIRONMENTAL	Minimum Operating Temperature (in degree Celsius)	0				
	Maximum Operating Temperature (in degree Celsius)	40				
	Operating Humidity (in Percentage)	10 to 90				
	BIS CRS Compliance	Yes, as per IS 13252 (Part 1)				
	ROHS Compliance	Yes				
	Certification for Environmental					

Certification	Management System with manufacturer	Yes. As per IS/ISO:14001
	Compliance of Information Security, Cybersecurity and Privacy Protection-Information Security Management Systems Requirements	Yes. Complies as per IS/ISO/IEC 27001
	EPR Registration in respect of the manufacturer as per E waste rules as amended up to date	Yes
	Agreed to Provide a copy of EPR Registration Certificate to Buyer on Demand	Yes
उत्पाद का बीआईएस लाइसेंस BIS license of the product: 67000027		
खरीदार परिभाषित अतिरिक्त विशिष्टता के लिए Buyer Defined Additional Specification for Dell 1024 GB Storage Laptop - Notebook		
विनिर्देश Specification	मूल्य Value	
Processor	Intel Core i7 or Higher (This shall supersede the processor detailed above, as the requirement is for Intel Core i7 or Higher Processor)	
Generation	13th Generation or higher (This shall supersede the processor detailed above, as the requirement is for 13th Generation or Higher Processor)	
Warranty (Years)	3 or Higher	
तकनीकी-वाणिज्यिक स्पष्टीकरण Techno-Commercial Clarification : Click here to download		
ईपीबीजी विवरण ePBG Detail		
सलाहकार बैंक Advisory Bank :		NA
ईपीबीजी प्रतिशत (%) ePBG Percentage(%):		NA
नियम और शर्तें Terms and Conditions		
1. Special terms and conditions- Version:5 effective from 28-07-2025		
1.1	For Buyers	
		The category has been created in accordance with the Model Technical Specification issued by the Ministry of Electronics and Information Technology (MeitY) vide letter no. W-43/4/2020-IPHW dated 19th August 2024, and is based on the parameters defined therein. The specifications applicable to this category are as per the MeitY Model Technical Specification dated 19th August 2024. Accordingly, buyers shall not specify or mandate any particular processor, processor brand, or manufacturer in the Additional Terms and Conditions (ATC). In this context, reference may also be made to Clause 2(e) of the GeM General Terms and Conditions (GTC), which inter alia states: "The Specifications shall identify the key parameters defining the products with all necessary validations related to configuration, type of data, restrictions, range / allowed values, allowed units etc. Sellers as well as Buyers while offering / buying the Goods / services shall have to comply with the validation rules / restrictions provided for in the Category Specification. Buyers / Sellers cannot add parameters and / or drop down values not provided for in category Specification." In view of the above, buyers are not permitted to amend or modify any technical specification through the Additional Terms and Conditions, and must ensure full compliance with the predefined category specifications
	Product Verification	A unique device serial number shall be provided by the seller at the time of supply, which is mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the OEM website. The buyer/consignee should be able to perform these verifications without needing to create an account on the OEM website.
	Operating System	<div>1. There is no requirement that the OEM of the Laptop should be a device partner of Microsoft or hold a valid authorisation from Microsoft</div> <div>2. Microsoft OS may be sourced directly from Microsoft by OEMs holding device partner status, and those not holding device partner status may source from authorized distributors, i.e., Ingram/Reddington and their authorized channel partners.</div> <div>3. Buyers may ensure that the authorisation from Microsoft shall not be made a mandatory requirement in bids.</div> <div>4. If supplies are made as per brands of OEMs who are global device partners, then the serial number of the machine supplied can be used to check the details of the product from the website of the OEM.</div> <div>5. In the case of local device partners of Microsoft, OS details such as the digital key number should be produced with supplies, and the buyer may verify them from Microsoft.</div> <div>6. In case of other OEMs who are sourcing from authorized distributors of Microsoft, Reddington, or Ingram, a copy of the invoice which contains the relevant serial number of Windows OS shall be submitted with supplies, and the buyer/consignee can verify the</div>

	<p>same from the OS server website or by telephone, or both.</p> <p>7. In respect of verification of OS, the consignee shall take necessary steps at the time of acceptance. For device partner machines, buyers can check the Laptop OEM website to verify the OS by entering the PC's serial number and part code number. For entities that are not device partners and source OS from distributors' networks, they may verify the serial number through the Microsoft website or by telephone, or both.</p> <p>8. In case the product offered is with a DOS or Linux operating system, such verification of OS shall not be applicable.</p> <p>9. Buyer shall request for Windows Hardware Compatibility Certificate for window operating system to ensure the supply hardware is compatible with Windows operating system</p>
Storage Retention	Buyer may add their requirement of retention of securely store all Hard Disk Drives (HDDs) or Solid-State Drives (SSDs) used in the Laptop-Notebook under ATC clause.
Requirement of OEM logo	Buyers are advised to note that incorporating a condition stipulating an OEM logo on the motherboard is restrictive and may not be incorporated into the bids.
Processors	Intel and AMD Processors are added as per Model Technical Specification of Laptop - Notebook issued by Ministry of Electronics and Information Technology (MeitY-IPHW Division) W-43/4/2020 dated 19 Aug 2024
Warranty	<p>1. The buyer may ensure that as soon as supplies are received, a request for a warranty certificate is made, along with logging into the OEM website/call center to verify the certificate.</p> <p>2. The product in GeM marketplace (Direct Purchase & L1 purchase) comes with a minimum standard on site warranty of one year. In case the seller has standard warranty more than one year, the same may be mentioned in the catalogue (including in the model name) and in such case higher warranty offered shall prevail/supersede the minimum one year warranty.</p>
OM related to MII, Local content and MeitY advice on Model technical specifications	Buyers are requested to refer to various OM's pertaining to DPIIT and MeitY, as issued from time to time, while making procurement and follow relevant provisions as applicable.
Check points during Acceptance of Supplies	<p>Before generating the Consignee Receipt and Acceptance Certificate (CRAC), the consignee may inspect the system condition and verify that it complies with the agreed specifications and configurations. In the case of a large number of units to be procured, then the buyer may opt for bidding and accordingly stipulate conditions regarding installation, inspection by consignees/inspection agency. Consignees who receive the supplies should be vigilant and should complete checking to ensure that there is no scope for the supply of refurbished products. At the time of receiving supplies, the consignee may adhere to the following to ensure that any discrepancies in supplies can be flagged, taken into account, and reflected while generating the CRAC:</p> <ul style="list-style-type: none"> i. Packing should be checked properly ii. A warranty certificate from the OEM should be insisted upon and checked. iii. Instruction manuals and the OS installed should be checked. iv. The machine serial number should also be checked through settings and can be verified from the OEM website. The above points are for guidance, and the buyer/consignee may take steps considered suitable by them for checking at the consignee end before acceptance of systems. v. An escalation matrix for customer grievance redressal shall be insisted upon by the buyer from the seller at the time of delivery.
Battery Backup	Buyer may check/validate battery backup time with appropriate benchmark.
For Sellers	
OEM Website Link/Part No for product verification	The OEM shall share the OEM website link with the buyer at the time of delivery. The offered model details/configuration should be available on their website. A unique device serial number shall also be provided at the time of supply, which is also mentioned on the product. The buyer/consignee shall be able to verify the complete product details, including configuration, through the shared OEM website link.
Changing or altering the configuration	Seller must refrain from changing or altering the configuration of the factory pre-loaded machine. The machine should be delivered to the Consignee in its original, factory-approved configuration.
Warranty	The seller shall furnish a valid warranty Certificate/Tag from the OEM to the purchaser, guaranteeing the product's coverage under the specified warranty terms. The warranty certificate should be verifiable through the OEM website/customer care center.
Compliance of extended producer's responsibility	With effect from 1.4.23, as per the E-waste rules 2022, EPR registration is mandatory for manufacturing entities. Therefore, all OEMs shall hold valid EPR registration, and the registration number should be reflected in the catalog parameter. OEMs shall ensure compliance with all responsibilities as per EPR registration applicable from time to time.
Mandatory / Statutory requirements as applicable	OEMs shall have to ensure compliance with the mandatory/statutory requirements as per the Government of India Notifications issued from time to time for hardware and software components, as applicable.
Operating System	It shall be the responsibility of OEMs to ensure that supplies are made with genuine operating systems.

2. General Terms and Conditions-

2.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

2.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2.3 All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any

non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

3. Buyer Added Bid Specific Terms and Conditions-

3.1 Scope of Supply:

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

3.2 Purchase Preference (Centre):

Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25% of total value.

3.3 Certificates:

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

3.4 Generic:

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

3.5 Buyer Added Bid Specific ATC:

Buyer Added text based ATC clauses

1.) Manufacturer Authorization:-

Wherever Authorized Distributors / service providers are submitting the bid, Authorization Form / Certificate with OEM / Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid. OR General authorization / dealership / distributorship certificate shall also be considered in place of tender specific authorization. The term 'Agent' broadly includes Distributor, Dealer, Channel Partner etc.

2.) Delivery Period:-

The delivery period mentioned in the bid document is for completion of complete scope of supply i.e. Supply, Installation, Testing and Commissioning of goods.

3.) Warranty period:-

Warranty period of the supplied products shall be as per the specification i.e. minimum 3 years from the date of final acceptance of goods after completion of installation, commissioning & testing of goods at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods.

The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in-and around Kolkata for attending the after sales service. Details of Service Centres (of OEM / Authorized Dealer) near consignee destinations are to be uploaded along with the bid.

4.) Lowest Price Certificate:- The bidder shall submit a certificate along with the offer confirming the prices quoted in the tender are the lowest and not higher than as applicable to any Organization / Ministry / Department of the Govt. of India or Coal India Ltd. and/or its Subsidiaries or other PSU or any other private organization for same specifications of the equipment / Tendered item/s. A self Certificate on Bidder's letterhead is to be submitted for above.

5.) Evaluation of Bid / Shortfall documents :-

i. All the offers will first be scrutinized to see whether they meet the basic requirements as incorporated in the bid document.

ii. Purchaser will determine the Techno-commercial acceptability of the bidder's on the basis of the original offer and subsequent clarifications/ confirmation, if any.

iii. After evaluation of the uploaded documents, shortfall/clarification documents, if required, shall be sought from all the bidders. For shortfall/ clarification only 01 (ONE) chance will be given. The time period for reply to the clarification will be for 7(SEVEN) days only.

Non receipt of communication from GeM will not be accepted as a reason of non-submission of documents within prescribed time. The bidders will upload and submit the requested documents, if any, within the specified period.

iv. Bidders are hereby informed that all correspondence with them during the pre-contract stage shall be without any commitment whatsoever. CIL reserves the right to verify any of the documents uploaded by the bidder at any stage.

NOTE: The submission of forged document, if any, by the bidder(s), shall be dealt as per extant guideline of GeM GTC and ATC.

6.) Availability of Service Centres:

Bidder must have own Functional Service Centre in-and around Kolkata to attend any call so that prompt expert service is provided. Scanned Copy (PDF) of relevant documents must be uploaded.

7.) In cases where the contract has been awarded on the authorized Agent / Distributor / Dealer / Channel Partner etc. against tender / bid specific Manufacturer's authorization, the details of such contract will also be shared with the OEM / Principal Manufacturer.

8.) Checklist for Bidders w.r.t. submission of Documents along with the Offer:-

SL No.	Clause No.	Clause	Document Required to be Submitted
.			

1	2	Purchase preference to Micro and Small Enterprises (MSEs)	<p>MSE Document (Udyam Registration) to be submitted by the bidder who want to avail the Purchase preference.</p> <p>If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises.</p>
2	5.1	Manufacturer Authorization	<p>1.) Bid Specific Manufacturer Authorization Form (MAF) / Certificate consisting of OEM details - Name, Designation, Address, e-mail Id and Phone No.</p> <p style="text-align: center;">OR</p> <p>2.) General authorization / dealership / distributorship certificate</p>
3	5.4	Lowest Price Certificate	Self-Certificate on Bidder's letterhead wrt. Lowest Price Certificate.
4	5.6	Availability of Service Centres	Scanned Copy (PDF) of relevant documents showing Functional Service Centre in-and around Kolkata to be submitted.

Note: Sellers are required to raise invoices online as per the contract terms on GeM portal. Timely invoice submission is mandatory for compliances, smooth payment processing, and will also contribute to improving their ratings.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.