

COAL INDIA LIMITED

(A Government of India Enterprise)



A MAHARATNA COMPANY



5 DECADES OF UNEARTHING ENERGY

**EXPRESSION OF INTEREST
FOR
ENGAGEMENT OF SERVICE PROVIDER FOR
OUTSOURCING OF ANNUAL MASTER HEALTH
CHECK-UP (AME) IN ALL SUBSIDIARIES OF COAL
INDIA LTD.**



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Expression of Interest: Engagement of service provider for outsourcing of Annual Master Health check-up (AME)

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INTRODUCTION

1.1 About Coal India Limited

Coal India Limited (CIL), a Maharatna Public Sector Undertaking under the Ministry of Coal, Government of India, is the single largest coal producing company in the world. CIL, which came into being in November 1975, operates through seven producing subsidiaries:

- a) Eastern Coalfields Limited (ECL)
- b) Bharat Coking Coal Limited (BCCL)
- c) Central Coalfields Limited (CCL)
- d) Western Coalfields Limited (WCL)
- e) South Eastern Coalfields Limited (SECL)
- f) Northern Coalfields Limited (NCL)
- g) Mahanadi Coalfields Limited (MCL)

CIL also has Central Mine Planning & Design Institute (CMPDI), a specialized mine planning and consultancy subsidiary.

1.2 Background on Annual Master Health Check-Up (AME)

Annual Master Health Check-Up (AME) is a vital component of occupational health management, particularly in high-risk sectors such as mining. Coal India Limited (CIL), with its extensive and geographically dispersed workforce, is required to ensure periodic medical surveillance in compliance with the Occupational Safety, Health and Working Conditions (OSHC) Code, 2020. Mining operations expose employees to various occupational hazards, including dust, noise and other environmental risks, making systematic health monitoring essential. However, limitations in in-house medical infrastructure, diagnostic capabilities and manpower have posed challenges in ensuring uniform and timely health check-ups across all locations. Additionally, the lack of standardized investigation protocols and integrated data systems has affected consistency in health assessments. In this context, a centralized and technology-enabled approach to AME has become necessary. Outsourcing of AME services is envisaged to leverage specialized expertise, modern diagnostic facilities and scalable service delivery. This approach is expected to improve quality, coverage and compliance, while enabling creation of a centralized digital health database for effective monitoring and policy planning.



2. ABOUT THE EOI

- 2.1** This is a 'Non-committal' EOI.
- 2.2** The statements and explanations contained in this EOI are intended to provide a better understanding to the Applicants about the subject matter of this EOI and should not be construed or interpreted as limiting in any way manner the scope of services and obligations of the Applicants as may be specified in the tendering process or any subsequent agreement later on; or CIL's rights to amend, alter, change, supplement or clarify the scope of work and obligations of the Applicants, or the terms herein contained. Consequently, any omissions, conflicts or contradictions in this EOI are to be noted, interpreted and applied appropriately to give effect to this intent, and no claims on that account shall be entertained by CIL.
- 2.3** CIL reserves the right to amend, modify, supplement or clarify the scope of work, terms and conditions, and any other provisions at a later stage, including at the time of issuing the Notice Inviting Tender (NIT).
- 2.4** The issuance of this EOI does not imply that CIL is bound to select, discuss, shortlist or evaluate proposal of any or all the prospective Applicants. Even after selection of suitable prospective Applicants, CIL is not bound to proceed ahead with the prospective partnership and in no case be responsible or liable for any commercial and consequential liabilities in any manner whatsoever.
- 2.5** CIL shall receive submission pursuant to this EOI in accordance with the terms set forth in this EOI, and all EOI responses shall be prepared and submitted in accordance with such terms on or before the date specified in this document for submission of EOI.

3. OBJECTIVE & SCOPE OF SERVICE

3.1 Objective

The primary objective of this Expression of Interest (EOI) is to identify a competent and experienced service provider capable of delivering end-to-end Annual Medical Examination (AME) services for approximately 2,14,796 employees of Coal India Limited on an annual basis, for a period of 05 years.

The objective of this initiative is to ensure statutory compliance, enhance quality assurance, and promote uniformity, transparency, and operational efficiency across Coal India Limited (CIL) and its subsidiaries. Additionally, the initiative seeks to facilitate early detection of occupational and lifestyle diseases among employees and to establish a centralized digital repository of health records, enabling long-term health monitoring, data-driven decision-making, and informed policy planning.

3.2 Scope of Services

The scope includes conducting the prescribed list of investigations, comprising pathology, radiology, and functional diagnostic tests for approximately 2,14,796 employees of Coal India Limited on an annual basis, for a period of 05 years as detailed below:-

Investigation	CGHS Code	Category
Complete Haemogram / CBC, Hb, RBC Count & Indices, TLC, DLC, Platelet, ESR, Peripheral Smear	LB012	Pathology
Blood Sugar – Fasting & PP	LB076	Pathology
Lipid Profile	LB125	Pathology
Sr. Creatinine	LB058	Pathology
Blood Urea	LB057	Pathology
Urine Routine & Microscopy	LB001	Pathology
X-ray Chest (PA View)	RI034	Radiology
Pulmonary Function Test	PI001	Functional
ECG (12-Lead)	CI001	Functional
Audiometry	PI003	Functional
Stool Routine	LB003	Pathology
Liver Function Tests (LFT)	LB124	Pathology
Refraction with Auto-Refractometer – Both Eyes	OI001	Ophthalmology

The selected service provider shall deliver the above services across the following identified 38 centres in a uniform and integrated manner, ensuring adherence to statutory requirements, established medical protocols, and quality standards:-

Sl. No.	Subsidiary	Area	Identified Centre	Place & State
1	MCL	IBV	Central Hospital, IBVA	Brajrajnagar, Odisha
2	MCL	LKP	Lakhanpur Hospital	LKP, Odisha
3	MCL	BG	Basundhara Hospital	Odisha
4	MCL	MCL HQ	AV Hospital	Burla, Odisha
5	MCL	Jagannath	Regional Hospital, JA	Talcher, Odisha
6	NCL	Singrauli	Nehru Shatabdi Chikitsalaya	Jayant, MP
7	NCL	Singrauli	Central Hospital, Singrauli	Singrauli, MP
8	NCL	Singrauli	Atal Hospital	Bina, UP
9	SECL	Gevra	Nehru Centenary Hospital	—
10	SECL	Hasdeo	Central Hospital Manendragarh	—
11	SECL	Sohagpur	Burhar Central Hospital	—
12	SECL	Bilaspur	Indira Vihar Health Centre	—
13	SECL	Bisrampur	Regional Hospital	—
14	SECL	Raigarh	Chhal Dispensary	—
15	SECL	Johilla	Regional Hospital	—
16	WCL	Kanhan	Dr. B.R. Ambedkar Kanhan Area Hospital	Junnardeo, MP
17	WCL	Nagpur	JNC Hospital, Kamptee	Maharashtra



Sl. No.	Subsidiary	Area	Identified Centre	Place & State
18	WCL	Wani North	Wani North Area Hospital	Yavatmal, Maharashtra
19	WCL	Ballarpur	Ballarpur Area Hospital	Maharashtra
20	ECL	Mugma	Sanctoria Hospital (HQ)	West Bengal
21	ECL	Satgram-Sripur	C.H. Kalla Hospital	West Bengal
22	ECL	KNT Area	Kunustoria Area Hospital	West Bengal
23	ECL	Kenda	Kenda Hospital	West Bengal
24	ECL	Jhanjra	Jhanjra Area Hospital	West Bengal
25	ECL	Rajmahal	Rajmahal Area Hospital	Jharkhand
26	ECL	SP Mines	SP Mines Area Hospital	Jharkhand
27	CCL	GNH	Central Hospital	Ranchi, Jharkhand
28	CCL	CHR	Central Hospital	Ramgarh, Jharkhand
29	CCL	Dakra	Central Hospital	Jharkhand
30	CCL	Dhori	Central Hospital	Bokaro, Jharkhand
31	NEC	Margherita	Central Hospital	Assam
32	BCCL	Barora	R.H. Baghmara	Jharkhand
33	BCCL	Katras	R.H. Tilatand	Jharkhand
34	BCCL	Lodna	R.H. Loyabad	Jharkhand
35	BCCL	HQ	Koyla Nagar Hospital	Dhanbad
36	BCCL	CV Area	Laikdih PME Centre	Barakar, WB
37	BCCL	Bhjudih	Bhjudih Hospital	Jharkhand
38	CIL	CIL HQ	CIL HQ	Kolkata

Note: Addition or deletion of centres may be carried out based on operational requirements and administrative considerations, prior to the publication of the tender document.

The engagement shall be for an initial period of **three (03) years**, with a provision for extension for an additional **two (02) years** in a single block (i.e., 3+2 years), subject to satisfactory performance and mutual agreement.

The selected service provider shall be responsible for the end-to-end execution of Annual Medical Examination (AME) services across all identified centres.

The scope of work shall encompass establishment and operationalization of requisite infrastructure, deployment of qualified manpower, procurement, installation and maintenance of medical equipment, conduct of prescribed diagnostic investigations, timely reporting of results, and seamless integration with the IT systems of Coal India Limited (CIL).

The service provider shall ensure effective coordination and collaboration with CIL and its subsidiaries to facilitate standardized, efficient, and uninterrupted service delivery across all locations.

Complete operation and maintenance (O&M), including preventive maintenance, calibration, quality checks and replacement during breakdowns, shall be the sole responsibility of the service provider, with no additional cost to CIL.

4. Infrastructure & Facility Management

The Company will provide the basic facilities like Land/Building/Water supply/ Power supply on chargeable basis.

The service provider shall establish fully functional AME centres with clearly demarcated zones as under:-

- Registration and waiting area
- Sample collection area (blood, urine, stool)
- Diagnostic areas for radiology, Pathology and functional tests
- Clinical examination area
- Data entry and reporting section
- Any other need-based requirements.

All facilities shall adhere to applicable standards relating to safety, hygiene, infection control and biomedical waste management.

The service provider shall ensure that the infrastructure is adequate to handle the expected volume of employees without congestion or delay.

Adequate arrangements for lighting, ventilation, furniture, infection control, biomedical waste management, crowd management, etc., shall be ensured by the service provider.

5. Supply of Consumables and Reagents

The service provider shall arrange all consumables, reagents, kits and disposables required for conducting the above investigations.

This includes sample collection materials, reagents for pathology and biochemistry tests, consumables for ECG, PFT and audiometry, radiology consumables and printing stationery.

Equipment & Technology

The service provider shall be responsible for supply, installation, commissioning, operation and maintenance of all diagnostic equipment required for AME services.

All equipment shall conform to prescribed standards and shall be maintained in optimal working condition throughout the contract period.

The provider shall deploy modern and reliable technology solutions to ensure accuracy, efficiency and traceability.

6. Manpower Deployment

The service provider shall deploy qualified and experienced medical, paramedical and technical personnel at each centre.

All personnel shall possess valid certifications and registrations as per applicable laws.

The staffing pattern shall be commensurate with workload to ensure timely and efficient service delivery.

7. Investigation Protocol

The investigations shall be carried out in accordance with a standardized protocol to ensure uniformity across all centres.

The service provider shall ensure strict adherence to prescribed testing procedures, quality control norms and reporting standards.

8. IT Systems & Data Management

The service provider shall implement a robust IT system for registration, data capture, report generation and storage.

All data shall be maintained in a secure manner with appropriate safeguards to ensure confidentiality and integrity.

The system shall be capable of integration with CIL's existing digital platforms and shall support generation of MIS reports.

9. Reporting & Deliverables

The service provider shall ensure timely generation and delivery of reports in both digital and physical formats(hard Copy) .

Reports shall be clear, accurate and easily interpretable, facilitating effective medical decision-making.

Periodic consolidated reports shall also be submitted to CIL for monitoring and analysis.

10. Compliance & Governance

The service provider shall comply with all applicable statutory requirements, including those related to health, safety, labour and taxation.

The provider shall adhere to applicable standards such as CGHS and NABH, wherever relevant.

CIL reserves the right to conduct audits and inspections to verify compliance and quality of services.



11. Eligibility Criteria

(The eligibility criteria specified in this EOI are indicative and preliminary, and are intended only to provide a broad profile of the type of Service Providers from whom inputs are sought at this stage. Vendors / applicants who do not presently meet one or more of these criteria may still submit their response to this EOI.)

11.1 Technical Eligibility

The Applicant must satisfy the following technical criteria:

- i. The Applicant should be a hospital chain, diagnostic service provider, healthcare service provider, or consortium thereof, having proven experience in conducting large-scale medical examination/diagnostic services.
- ii. The Applicant must have successfully executed **at least two (02) similar projects** involving Annual Health Check-ups / Medical Examinations / Diagnostic Services for Government Departments / PSUs / Large Corporate Organizations during the last **five (05) years**.
- iii. At least **one (01) such project** should have involved handling of **minimum 50,000 individuals annually** at multiple locations.
- iv. The Applicant should have demonstrated capability for **multi-location service delivery**, preferably across different states in India.
- v. The Applicant must possess or have access to **diagnostic infrastructure and equipment** required for pathology, radiology, and functional tests as specified in the scope.
- vi. The Applicant should have an established system for **digital data management, report generation, and MIS reporting**, preferably with integration capability.
- vii. The Applicant must have experience in deployment of **qualified medical, paramedical and technical manpower** for large-scale operations.

11.2 Documentary Evidence of Technical Capability

The Applicant shall submit the following documents in support of technical eligibility:

- a) Copies of **Work Orders / Agreements / Completion Certificates** for similar projects.
- b) Details of projects executed including **client name, scope, volume, duration, and value**.
- c) Client certificates / performance certificates .
- d) Details of infrastructure, equipment, and manpower available.
- e) Details of IT systems and reporting capabilities.



11.3 Financial Eligibility

The Applicant must meet the following financial criteria:

- a) The Applicant should have a **minimum average annual turnover of ₹50 Crore** during the last **three (03) financial years**.
- b) The Applicant should have a **positive net worth** in the last audited financial year.
- c) The Applicant should not have incurred **losses in more than two (02) of the last three (03) financial years**.
- d) In case of consortium, the **lead partner shall meet at least 50% of the financial criteria**.

11.4 Documentary Evidence of Financial Eligibility

The Applicant shall submit the following documentary evidence in support of financial eligibility criteria:

- a) Audited Financial Statements (Balance Sheet, Profit & Loss Account) for the last three (03) financial years, duly audited by the Statutory Auditor of the Company (in case of Companies) or certified by a Practicing Chartered Accountant (in case of LLP/Partnership/Proprietorship firms).
- b) Certificate from the Statutory Auditor of the Company (in case of Companies) or a Practicing Chartered Accountant (in case of other entities such as LLP/Partnership/Proprietorship), indicating:
 - Average Annual Turnover for the last three (03) financial years
 - Net Worth as on the last audited financial year
- c) Copy of GST Registration Certificate.
- d) PAN Card copy of the Applicant entity.
- e) Any other supporting financial document(s), if required by CIL, to assess the financial capability and stability of the Applicant

Note: 1. If latest financial statements are not yet audited, provisional financials certified by a Statutory Auditor of the Company (in case of Companies) or certified by a Practicing Chartered Accountant (in case of LLP/Partnership/Proprietorship firms) may be submitted

2. In case of **Consortium / Joint Venture**, financial documents of each member shall be submitted separately, clearly indicating the **lead member**.



12. Evaluation Process

The evaluation of applicants shall be based on technical capability, experience, financial strength and overall suitability.

CIL may invite shortlisted applicants for presentation and interaction.

The decision of CIL in this regard shall be final and binding.

13. Financial Framework

The financial aspects of the project shall be finalized at the subsequent tendering stage.

The EOI stage is intended solely for identification of capable service providers and understanding of market capabilities.

14. Terms & Conditions

This EOI is non-binding in nature and does not constitute any contractual obligation on the part of CIL.

CIL reserves the right to modify, amend or cancel the EOI at any stage without assigning any reason.

All information submitted by applicants shall be treated as confidential.

The service provider shall be responsible for compliance with all applicable laws and regulations.

Any dispute arising out of this process shall be subject to jurisdiction of courts in India.

15. Risk Management

The service provider shall identify and mitigate operational, technical and logistical risks.

Adequate contingency measures shall be put in place to ensure continuity of services.

Backup arrangements shall be maintained for critical equipment and systems.

16. Monitoring & Review

CIL shall monitor the performance of the selected service provider through periodic reviews and audits.

Key performance indicators shall be defined at the tender stage.

The service provider shall extend full cooperation during monitoring and review processes.



17. Information required to be submitted by the applicants

The Applicant shall furnish the following information:

A. General Information (as per Annexure-1)

- Company name, address, contact details
- Brief company profile and business overview

B. Technical Information (as per clause 11.2 and Annexure-2)

C. Financial Information (as per clause 11.4)

D. Undertaking (as per Annexure-3)

- Signed undertaking confirming eligibility, accuracy of information, and compliance

E. Price Breakup (as per Annexure-4)

18. MODE OF ENGAGEMENT

18.1 Document Availability and Clarification

This EOI will be available for download from Gem portal <https://www.gem.gov.in> (GeM Bid Number is - GEM/2026/B/7457235), NIC Portal of CIL <https://coalindiatenders.nic.in> and CIL website <https://coalindia.in> Participants are required to regularly check the website for amendments, updates, and additional information.

For queries, participants can raise their queries in GeM Portal or NIC portal. Participants can also email their queries to below:

Contact Person/ Tender Dealing Officer (s)	
Avinash Kumar	Pradeep Kumar.N
GM(MM), MM Division CIL(HQ), Kolkata Email: avinash.kumar@coalindia.in	Sr. Manager(MM), MM Division CIL(HQ), Kolkata Email: pkumarn@coalindia.in



18.2 Presentation

The interested parties will be given an opportunity to present their proposals to MM Division, CIL (HQ), Kolkata. The date, time and venue will be intimated in due course.

19. TIMELINE

19.1 Submission Deadline

CIL may, at its sole discretion, revise and extend the submission deadline by amending the EOI documents. Upon such amendment, the extended deadline shall be binding on both CIL and all applicants.

19.2 Schedule

Event	Date/Time
Issuance of EOI document by CIL	As per NIC/ GeM Portal
Last Date for submission of queries/clarifications	
Last Date and Time for receipt of EOIs by CIL	



Annexure-1: General Information of the Applicant

(On Applicant's Letterhead)

Sl.	Field description	Input / Options
1	Applicant Entity Details	
1.1	Full Legal Name of Applicant's entity	
1.2	Legal Status of the Applicant's entity	Public Ltd. Co. / Pvt. Ltd. Co. / Partnership / Proprietorship / Any other status as applicable
1.3	CIN	
1.4	Registration No.	
1.5	Year of Registration	
1.6	Registered Office Address	
1.7	Telephone Number	
1.8	e-mail Address	
1.9	PAN	
1.10	Principal Place of Business	
1.11	GSTIN	
2	Details of Personnel authorized for signing EOI	
2.1	Name	
2.2	Designation	
2.3	Address	
2.4	Mobile Number	
2.5	e-mail ID	

(Sign. & Seal of Authorized Signatory)

Note: CIL reserves the right to seek additional documentary evidence from applicants in support of their respective statements. The applicant may use additional page to furnish details if the space provided in this form is inadequate.



Annexure-2: Technical Capability & Supporting Documents (On Applicant's Letterhead)

The Applicant shall furnish the following details and submit supporting documentary evidence in support of its technical capability and experience:

A. Details of Similar Projects Executed

Sl. No.	Project Name	Client Name	Scope of Work	Employees Covered	Duration	Contract Value (₹)

B. Documentary Evidence (to be enclosed)

- Copies of Work Orders / Agreements / Completion Certificates for similar projects.
- Client Certificates / Performance Certificates indicating satisfactory execution.

C. Infrastructure, Equipment & Manpower Details

Details of available infrastructure, diagnostic equipment and manpower to provided (Attach additional sheets if required)

D. IT Systems & Reporting Capability

Details of IT systems, data management, reporting tools, MIS and integration capabilities.(Attach additional sheets if required)

Declaration

Certified that the above information is true and correct to the best of our knowledge and belief.

Authorized Signatory

Name: _____

Designation: _____

Signature & Seal: _____

Date: _____



Annexure-3: Format for Undertaking

(On Applicant's Letterhead)

I _____, the Authorized Signatory of _____ (mention name of the Applicant Entity and its complete address) do hereby solemnly affirm and declare as under:

1. That our Firm/Company has applied in response to the invitation for Expression of Interest for engagement of service provider for outsourcing of Annual Master Health check-up (AME) in all subsidiaries of CIL.
2. That all information, documents, and declarations submitted with our EOI are correct to the best of our knowledge and understanding.
3. That if any information, document, or declaration submitted with our EOI is found to be incorrect at a later date, we indemnify CIL against any loss due to this, and CIL may take any action as deemed fit.
4. We hereby declare the following:-
 - a) We have not been banned/blacklisted as on the date of submission of EOI by any of the Central or State Governments, Government Departments, Indian PSUs, autonomous organizations, or multilateral donor institutions.
 - b) We have not employed any public servant dismissed/removed or person convicted for an offence involving corruption or abetment of such offences.
 - c) Our Director(s)/Owner(s)/Proprietor/Partner(s) have not been convicted by any court of law for offences involving corrupt and fraudulent practices including moral turpitude in relation to business dealings with Government of India, CIL, or CIL's subsidiaries during the last five (5) years.
5. We further declare that if any information/data furnished by us is found to be incorrect or false or misleading at any point in time, it would render us liable to be debarred from any subsequent tendering or engagement with CIL, and CIL shall have the full right to take any action as per applicable laws.
6. We undertake to:
 - Provide comprehensive end-to-end services as per the scope outlined in this EOI document.
 - Comply with all applicable Indian laws, regulations, and CIL policies.
 - Maintain confidentiality and data security of all CIL and subsidiary information.
 - Provide transparent reporting and full auditability of all transactions.



Expression of Interest: Engagement of service provider for outsourcing of Annual Master Health check-up (AME)

Signed for and on behalf of

(Sign & Seal of Authorized Signatory)

Date: _____ **Place:** _____




Annexure-4: Price Breakup

Sl. No.	Investigation	Price (₹)/Employee with GST
1	Complete Haemogram / CBC, Hb, RBC Count & Indices, TLC, DLC, Platelet, ESR, Peripheral Smear.	
2	Blood Sugar – Fasting & PP	
3	Lipid Profile	
4	Sr. Creatinine	
5	Blood Urea	
6	Urine Routine & Microscopy	
7	X-ray Chest (PA View)	
8	Pulmonary Function Test	
9	ECG (12-Lead)	
10	Audiometry	
11	Stool Routine	
12	Liver Function Tests (LFT)	
13	Refraction with Auto-Refractometer – Both Eyes	
a.Total Cost per Employee		

b.Total for 2,14,796 Employees for one year (i.e., a*214796)	
c. Total for 2,14,796 Employees for Five years (i.e., b*5)	

Note: Submission of indicative price information under this EOI is purely for the limited purpose of enabling CIL to assess prevailing market conditions and cost structures.

Coal India Tenders		eProcurement System of Coal India Limited			
		Tender Details			
		Date : 21-Apr-2026 11:03 AM			
		 Print			
Basic Details					
Organisation Chain	Coal India Limited CILHQ_CrticalTenders				
Tender Reference Number	CIL/C2D/EOI/AME/403 Dated-20.04.2026				
Tender ID	2026_CILHQ_358539_1	Withdrawal Allowed	Yes		
Tender Type	Open Tender	Form of contract	EOI		
Tender Category	Services	No. of Covers	1		
General Technical Evaluation Allowed	No	ItemWise Technical Evaluation Allowed	No		
Payment Mode	Not Applicable	Is Multi Currency Allowed For BOQ	No		
Is Multi Currency Allowed For Fee	No	Allow Two Stage Bidding	No		
Cover Details, No. Of Covers - 1					
Cover No	Cover	Document Type	Description		
1	Response of EOI	.pdf	Annexure1 - General Information of the Applicant		
		.pdf	Annexure 2 - Technical Capability and Supporting Documents		
		.pdf	Annexure 3 - Format for Undertaking		
		.pdf	Annexure 4 - Price Breakup		
		.pdf	Any other documents as per the EOI Notice		
EMD Fee Details					
EMD Amount in ₹	0.00	EMD Exemption Allowed	No		
EMD Fee Type	fixed	EMD Percentage	NA		
EMD Payable To	Nil	EMD Payable At	Nil		
Click to view modification history					
Work / Item(s)					
Title	EXPRESSION OF INTEREST FOR ENGAGEMENT OF SERVICE PROVIDER FOR OUTSOURCING OF ANNUAL MASTER HEALTH CHECK-UP (AME) IN ALL SUBSIDIARIES OF COAL INDIA LTD				
Work Description	EXPRESSION OF INTEREST FOR ENGAGEMENT OF SERVICE PROVIDER FOR OUTSOURCING OF ANNUAL MASTER HEALTH CHECK-UP (AME) IN ALL SUBSIDIARIES OF COAL INDIA LTD				
Pre Qualification Details	Please refer Tender documents.				
Independent External Monitor/Remarks	NA				
Show Tender Value in Public Domain	Yes				
Tender Value in ₹	0.00	Product Category	Miscellaneous Services	Sub category	NA

Contract Type	Tender	Bid Validity(Days)	120	Period Of Work(Days)	NA
Location	Kolkata	Pincode	700156	Pre Bid Meeting Place	NA
Pre Bid Meeting Address	NA	Pre Bid Meeting Date	NA	Bid Opening Place	Kolkata - Online
Should Allow NDA Tender	No	Allow Preferential Bidder	No		

Critical Dates

Publish Date	21-Apr-2026 11:30 AM	Bid Opening Date	12-May-2026 11:30 AM
Document Download / Sale Start Date	21-Apr-2026 11:30 AM	Document Download / Sale End Date	11-May-2026 05:00 PM
Clarification Start Date	21-Apr-2026 11:30 AM	Clarification End Date	28-Apr-2026 05:00 PM
Bid Submission Start Date	21-Apr-2026 11:30 AM	Bid Submission End Date	11-May-2026 05:00 PM

Tender Documents

NIT Document	S.No	Document Name	Description	Document Size (in KB)
	1	Tendernotice_1.pdf	EXPRESSION OF INTEREST FOR ENGAGEMENT OF SERVICE PROVIDER FOR OUTSOURCING OF ANNUAL MASTER HEALTH CHECK-UP (AME) IN ALL SUBSIDIARIES OF COAL INDIA LTD	638.38

Work Item Documents	S.No	Document Type	Document Name	Description	Document Size (in KB)
	1	Additional Documents	EOI.pdf	EOI Document	621.63

Auto Extension Corrigendum Properties for Tender

Iteration	No. of bids required for bid opening a tender	Tender gets extended to No. of days
1.	3	7

Bid Openers List

S.No	Bid Opener Login Id	Bid Opener Name	Certificate Name
1.	charanjeet.chawla@coalindia.in	CHARANJEET SINGH CHAWLA	CHARANJEET SINGH CHAWLA
2.	magarwal.cil@coalindia.in	MANISHA AGARWAL	MANISHA AGARWAL
3.	wclmmhs@gmail.com	P KULDEEP	KULDEEP PREMDEEP
4.	npk691npk@gmail.com	PRADEEP KUMAR N	PRADEEP KUMAR N

GeMARPTS Details

GeMARPTS ID	XSM00HAVSKE1
Description	EXPRESSION OF INTEREST FOR ENGAGEMENT OF SERVICE PROVIDER FOR OUTSOURCING OF ANNUAL MASTER HEALTH CHECK-UP (AME) IN ALL SUBSIDIARIES OF COAL INDIA LTD.
Report Initiated On	20-Apr-2026
Valid Until	20-May-2026

Tender Properties

Auto Tendering Process allowed	No	Show Technical bid status	Yes
Show Finance bid status	Yes	Stage to disclose Bid Details in Public Domain	Technical Bid Opening

BoQ Comparative Chart model	NIL	BoQ Compative chart decimal places	2
BoQ Comparative Chart Rank Type	NIL	Form Based BoQ	No

TIA Undertaking

S.No	Undertaking to Order	Tender complying with Order	Reason for non compliance of Order
1	PPP-MII Order 2017	Agree	
2	MSEs Order 2012	Agree	

Tender Inviting Authority

Name	ED (MM) , CIL HQ
Address	Coal Bhawan, Action Area 1A, New Town, Rajarhat, Kolkata 700156

Tender Creator Details

Created By	PRADEEP KUMAR N
Designation	Assistant Manager
Created Date	20-Apr-2026 12:29 PM

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	11-05-2026 17:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	11-05-2026 17:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	120 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Coal
विभाग का नाम/Department Name	Coal India Limited
संगठन का नाम/Organisation Name	Coal India Limited
कार्यालय का नाम/Office Name	Coal India Limited Hq
वस्तु श्रेणी /Item Category	Custom Bid for Services - ENGAGEMENT OF SERVICE PROVIDER FOR OUTSOURCING OF ANNUAL MASTER HEALTH CHECK-UP (AME) IN ALL SUBSIDIARIES OF COAL INDIA LTD
समान श्रेणी/Similar Category	<ul style="list-style-type: none">Hiring of Agency for Medical ScreeningLeasing of High Value Medical EquipmentBio Medical Waste Management Service - Per bed basis
अनुबंध अवधि /Contract Period	5 Year(s)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है/MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है /Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेन् है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)

बिड विवरण/Bid Details

बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित बिड मूल्य / Estimated Bid Value	3528000000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
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सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15
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1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

2. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Scope of Work:[1776671577.pdf](#)

Payment Terms:[1776671616.pdf](#)

GEM Availability Report (GAR):[1776671622.pdf](#)

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:[1776671644.pdf](#)

Custom Bid For Services - ENGAGEMENT OF SERVICE PROVIDER FOR OUTSOURCING OF ANNUAL MASTER HEALTH CHECK-UP (AME) IN ALL SUBSIDIARIES OF COAL INDIA LTD (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	ENGAGEMENT OF SERVICE PROVIDER FOR OUTSOURCING OF ANNUAL MASTER HEALTH CHECK-UP (AME) IN ALL SUBSIDIARIES OF COAL INDIA LTD
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
एडऑन /Addon(s)	

विवरण/ Specification	मूल्य/ Values
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क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्ट दस्तावेज /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	Quantity	अतिरिक्त आवश्यकता /Additional Requirement
1	Karthik Thokala	700156, COAL INDIA LIMITED, COAL BHAWAN, MAR-04, AF III, ACTION AREA 1 A, NEW TOWN, RAJARHAT, KOLKATA	Project / Lumpsum Based	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

THIS IS AN INVITATION FOR EXPRESSION OF INTEREST ONLY AND NOT A CASE OF PROCUREMENT OF PRODUCTS OR SERVICES.

This is a 'Non-committal' EOI.

Documents that are required to be submitted, including the format for providing the price breakup are enclosed as Product Specification of the item in the GeM Bid document.

Potential bidders may submit the required documents as sought in the EoI along with their offers. Being EoI, Price Bid shall not be opened

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.
13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---