| कोल इण्डिया लिमिटेड <br> कंपनी सचिवालय <br> 3 तल्ला, कोर-2, प्रेमिसेस-04-एमआर,प्लॉट-ए एफ- <br> III,एक्शन एरिया-1A, न्यूटाउन, रजरहट, कोलकाता700156, फोन 033-२३२४६५२६, <br> ईमेल: comsec2.ci@coalindia.in <br> वेबसाइट: www.coalindia.in <br> सी आई एन - L23109WB1973GOI028844 | एक महारत्र कंपनी <br> A Maharatna Company | Coal India Limited Company Secretariat Regd. Office:3rd floor, Core-2 Premises no-04-MAR, Plot no-AF-III, Action Area-1A, Newtown, Rajarhat,Kolkata700156 <br> PHONE; 033-2324-6526, E-MAIL: comsec2.cil@coalindia.in WEBSITE: www.coalindia.in CIN-L23109WB1973GOI028844 |
| :---: | :---: | :---: |

Ref.No. CIL:XI(D):4157/4156:2023:
Dated: 21.09.2023

To,
Listing Department, Bombay Stock Exchange Limited, $14^{\text {th }}$ Floor, P.J. Towers, Dalal Street, Mumbai - 400001
Scrip Code 533278

To,
Listing Department, National Stock Exchange of India Limited, Exchange Plaza, Bandra Kurla Complex, Bandra (E), Mumbai - 400051.
Ref: ISIN - INE522F01014

## Sub: Business Responsibility and Sustainability Report

## Dear Sir/Madam,

We refer to your email dated 21.09.2023 on the subject Submission of Business Responsibility and Sustainability Reporting (BRSR) for the Financial Year ended March 31, 2023. In this respect, we hereby inform you that we have already submitted our Integrated Annual Report including BRSR as per Regulation 34(1) of the SEBI (LoDR) Regulations 2015. As per the BSE portal requirement we have also mentioned the relevant page number of the BRSR. XBRL of BRSR has already been filed on BSE portal. Further, as advised through the email we are once again submitting the BRSR in PDF mode.

This is for your information and records please.
(B P Dubey/बी पी दूबे)

## Encl: As above

## BUSINESS RESPONSIBILITY \& SUSTAINABILITY REPORT

## SECTION A: GENERAL DISCLOSURES

I. Details of listed entity

1. Corporate Identity Number (CIN) of the Company
2. Name of the Company
3. Year of incorporation
4. Registered office address
5. Corporate address
6. E-mail id
7. Telephone
8. Website
9. Financial year reported
10. Name of the Stock Exchanges where shares are listed
11. Paid-up Capital (In rupees)
12. Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report
13. Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together).

L23109WB1973GOI028844
COAL INDIA LIMITED
1973
Coal Bhawan, Premises 04-MAR, Action Area 1A, Newtown Rajarhat Kolkata-700156
Coal Bhawan, Premises 04-MAR, Action Area 1A, Newtown Rajarhat Kolkata-700156
cgmenv.cil@coalindia.in
033-23245555
www.coalindia.in
FY2022-23
Bombay Stock Exchange and National Stock Exchange 6162.72 crore

Shri C Jaydev, GM (Environment) cgmenv.cil@coalindia.in
033-23245555
Consolidated basis
II. Products/services
14. Details of business activities (accounting for $90 \%$ of the turnover)

| SI. <br> No. | Description of Main Activity | Description of Business Activity | \% of turnover of the Company |
| :--- | :--- | :--- | :--- |
|  | Production \& Sale of Coal and Coal <br> Products | Production \& Sale of Coal and Coal <br> Products | 100 |

15. Products/Services sold by the Company (accounting for $90 \%$ of the turnover)

| SI. <br> No. | Product/Service | NIC Code | $\%$ of total Turnover contributed |
| :--- | :--- | :--- | :--- |
|  | Coal and Coal Products | 0510 | 100 |

## III. Operations

16. Number of locations where plants and/or operations/offices of the Company are situated:

| Location | Number of plants* | Number of offices** | Total |
| :--- | :---: | :---: | :---: |
| National | 322 | 11 | 333 |
| International | 0 | 1 | 1 |

${ }^{* *}$ Office of subsidiaries and holding companies are included.
*Number of mines
17. Markets served by the Company
a. Number of locations

| Locations | Number |
| :--- | :---: |
| National (No. of States) | Pan India |
| International (No. of Countries) | 1 |

b. What is the contribution of exports as a percentage of the total turnover of the Company?
0.0045\%
c. Types of customers

CIL's customers can be broadly categorized into two types:
Power Sector Customers: These customers include power generating companies, state electricity boards, and captive power plants. They are the largest consumers of coal produced by CIL. These customers use coal as a fuel to generate electricity.

Non-Power Sector Customers: These customers include industries such as cement, steel, aluminium, and other manufacturing units. They use coal as a fuel for their operations or as a raw material.

## IV. Employees

18. Details as at the end of Financial Year, i.e. March 31, 2023:
a. Employees and workers (including differently abled):

| SI. <br> No. | Particulars | Total (A) | Male |  | Female |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | No. (B) | \% (B/A) | No. (C) | \% (C/A) |
| EMPLOYEES |  |  |  |  |  |  |
| 1. | Permanent (D) | 16,305 | 15,083 | 93 | 1,222 | 7 |
| 2. | **Other than Permanent (E) |  |  |  |  |  |
| 3. | Total employees (D+E) | 16,305 | 15,083 | 93 | 1,222 | 7 |
| WORKERS |  |  |  |  |  |  |
| 4. | Permanent (F) | 2,22,905 | 2,04,333 | 92 | 18,572 | 8 |
| 5. | *Other than Permanent (G) | 1,02,719 | 1,00,175 | 98 | 2,544 | 2 |
| 6. | Total workers (F+G) | 3,25,624 | 3,04,508 | 94 | 21,116 | 6 |

* CIL does not directly employ contract labourers
**Other than permanent worker is referred as contractor workers. Hence pt. 2 will remain blank
b. Differently abled Employees and workers:

| SI. <br> No. | Particulars | Total (A) | Male |  | Female |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | No. (B) | \% (B/A) | No. (C) | \% (C/A) |
| DIFFERENTLY ABLED EMPLOYEES |  |  |  |  |  |  |
| 1. | Permanent (D) | 178 | 149 | 84 | 29 | 16 |
| 2. | Other than Permanent (E) |  |  |  |  |  |
| 3. | Total differently abled employees (D+E) | 178 | 149 | 84 | 29 | 16 |
| DIFFERENTLY ABLED WORKERS |  |  |  |  |  |  |
| 4. | Permanent (F) | 605 | 557 | 92 | 48 | 8 |
| 5. | Other than Permanent (G) | NA | NA | NA | NA | NA |
| 6. | Total differently abled workers (F+G) | 605 | 557 | 92 | 48 | 8 |

${ }^{* *}$ Other than permanent worker is referred as contractor workers. Hence pt. 2 will remain blank
19. Participation/Inclusion/Representation of women

| SI. No. | Total (A) | No. and percentage of Females |  |
| :--- | ---: | ---: | ---: |
|  |  | No. (B) | $\%$ (B/A) |
| Board of Directors | 84 | 6 | 7 |
| Key Management Personnel | 33 | 1 | 3 |

20. Turnover rate for permanent employees and workers (disclose trends for the past 3 years)

|  | FY 2023 |  |  | FY2022 |  |  | FY2021 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Male | Female | Total | Male | Female | Total | Male | Female | Total |
| Permanent Employees | 95\% | 5\% | 100\% | 95\% | 5\% | 100\% | 95\% | 5\% | 100\% |
| Permanent Workers | 95\% | 5\% | 100\% | 96\% | 4\% | 100\% |  | * |  |

*Total turnover in FY2021 was 17532. Separate non-exe male female data is not available for this year.

## V. Holding, Subsidiary and Associate Companies (including joint ventures)

21. Name of holding/subsidiary/associate companies/joint ventures

| SI. <br> No. | Name of the holding/ subsidiary/ associate companies/joint ventures (A) | Indicate whether Holding/Subsidiary/ Associate/Joint Venture | \% of shares held by the Company | Does the entity indicated at column A, participate in the Business Responsibility initiatives of the Company (Yes/No) |
| :---: | :---: | :---: | :---: | :---: |
| 1. | Coal India Limited | Holding Company |  |  |
| 2. | Eastern Coalfields Limited (ECL) | Subsidiary | 100 | yes |
| 3. | Bharat Coking Coal Limited (BCCL) | Subsidiary | 100 | yes |
| 4. | Central Coalfields Limited (CCL) | Subsidiary | 100 | yes |
| 5. | Western Coalfields Limited (WCL) | Subsidiary | 100 | yes |
| 6. | South Eastern Coalfields Limited (SECL) | Subsidiary | 100 | yes |
| 7. | Northern Coalfields Limited (NCL) | Subsidiary | 100 | yes |
| 8. | Mahanadi Coalfields Limited (MCL) | Subsidiary | 100 | yes |
| 9. | Central Mine Planning \& Design Institute Limited (CMPDIL) | Subsidiary | 100 | yes |
| 10. | CIL Navikarniya Urja Limited | Subsidiary | 100 | yes |
| 11. | CIL Solar PV Limited | Subsidiary | 100 | yes |
| 12. | Coal India Africana Limitada (CIAL) | Subsidiary | 100 | yes |
| 13. | International Coal Ventures Pvt. Ltd. | Joint Venture | 0.19 | yes |
| 14. | Hindustan Urvarak \& Rasayan Limited | Joint Venture | 33.33 | yes |
| 15. | Talcher Fertilizers Ltd. | Joint Venture | 33.33 | yes |
| 16. | CIL NTPC Urja Pvt. Ltd. | Joint Venture | 50 | yes |
| 17. | Coal Lignite Urja Vikas Private Limited | Joint Venture | 50 | yes |

## VI. CSR Details

22. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013: (Yes/No) Yes
(ii) Turnover (₹ In crore) 187455.57
(iii) Net worth (₹ In crore) 57224.76

## VII. Transparency and Disclosure Compliances

23. Complaints/Grievances on any of the principles (Principle 1 to 9) under the National Guidelines on Responsible Business Conduct:

| Stakeholder group from whom compliant is received | Grievance Redressal Mechanism in place (Yes/No) <br> (If yes, then provide weblink for grievance redressal policy) | FY 2023 |  |  | FY2022 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | No. of complaints filed during the year | No. of complaints pending resolution at close of the year | Remarks | No. of complaints filed during the year | No. of complaints pending resolution at close of the year | Remarks |
| Communities | Yes <br> https://pgportal.gov.in/ | 0 | 0 | - | 2 | 0 | - |
| Investors (other than shareholders) | Yes https://www.coalindia. in/departments/ | 0 | 0 | - | 0 | 0 | - |
| Shareholders | company-secretary/ rta-details/ | 20 | 0 | - | 26 | 0 | - | A Maharatna Company


| Stakeholder group from whom compliant is received | Grievance Redressal Mechanism in place (Yes/No) <br> (If yes, then provide weblink for grievance redressal policy) | FY 2023 |  |  | FY2022 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | No. of complaints filed during the year | No. of complaints pending resolution at close of the year | Remarks | No. of complaints filed during the year | No. of complaints pending resolution at close of the year | Remarks |
| Employees and workers | Yes <br> https:// <br> d3u7ubx0okog7j. <br> cloudfront.net/ <br> documents/whistle- <br> blower-policy <br> TYEsLJw.pdf | 224 | 5 | - | 332 | 13 | - |
| Customers | Yes https://pgportal.gov.in/ | 48 | 0 | - | 50 | 0 | - |
| Value Chain Partners | Yes https://pgportal.gov.in/ | 17 | 0 | - | 19 | 1 | - |
| Other (please specify) |  | 91 | 3 | - | 94 | 4 | - |

24. Overview of the Company's business conduct, pertaining to environment and social matters that present a risk or an opportunity to the business of the Company, rationale for identifying the same, approach to adapt or mitigate the risk along with its financial implications, as per the following format:

| SI. <br> No. | Material issue identified | Indicate whether risk or opportunity (R/O) | Rationale for identifying the risk/opportunity | In case of risk, approach to adapt or mitigate | Financial implications of the risk or opportunity (Indicate positive or negative implications) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 1. | Water <br> Management <br> (Consumption and Discharge) | Risk | Ensuring the availability of safe drinking water is imperative, and the conservation of water resources is of utmost importance. | CIL is to maximize the utilization of treated Mine Water for industrial and community purposes. CIL has adopted advanced pisciculture techniques to convert local ponds and closed surface mines into pisciculture centres that act as income generators for the local populace. | Negative |
| 2. | Energy Efficiency <br> / Energy <br> Management | Opportunity | Coal mining operations are inherently energy-intensive, requiring significant fuel and electricity consumption, the Company actively seeks opportunities to enhance energy efficiency. This commitment not only drives cost reduction efforts but also positions the Company on a path towards embracing green energy alternatives that are more environmentally friendly. By exploring and implementing measures to improve energy efficiency, the Company aims to optimize its operations while promoting sustainable practices within the industry. | - | Positive |


| SI. <br> No. | Material issue identified | Indicate whether risk or opportunity (R/O) | Rationale for identifying the risk/opportunity | In case of risk, approach to adapt or mitigate | Financial implications of the risk or opportunity (Indicate positive or negative implications) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 3. | Renewable <br> Energy and clean energy | Risk | Given its abundance, accessibility, and affordability, coal remains a favoured energy source in India. However, the future of coal as an energy resource presents challenges. In alignment with India's commitment to achieving netzero emissions as stated at COP27, the country faces the task of transitioning its energy sector to more sustainable alternatives. While recognizing the significance of coal in the current energy landscape, there is a growing recognition of the need to address environmental concerns and explore cleaner energy options to meet longterm sustainability goals. | - | Negative |
| 4. | Waste <br> Management | Opportunity | Effective waste management is essential for environmental protection and CIL is committed to reducing and effectively managing hazardous and nonhazardous waste. | - | Positive |
| 5. | GHG Emissions / <br> Climate Change | Risk | Impact of climate change has increased in frequency and severity over the years and has become an emerging global risk. | The Company focuses on the importance of GHG reduction and effective utilization of energy by selecting appropriate environmentally friendly technologies. | Negative |
| 6. | Air Emissions | Risk | Emissions of SOx, NOx, SPM and particulate matter have become severe health issues across India. | The Company monitors SOx, NOx and most predominantly the SPM emissions. The Company has systems in place to control the air pollutants emitted into the atmosphere and comply with the applicable laws and regulations. | Negative | A Maharatna Company


| SI. <br> No. | Material issue identified | Indicate whether risk or opportunity (R/O) | Rationale for identifying the risk/opportunity | In case of risk, approach to adapt or mitigate | Financial implications of the risk or opportunity (Indicate positive or negative implications) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 7. | Biodiversity and land management | Risk | Important to preserve our biodiversity | The Company is committed to minimizing the impacts on flora and fauna and has integrated biodiversity management and ecological restoration into the action plans. | Negative |
| 8. | Reducing environmental impacts during transportation, packaging and dispatch | Risk | Use of roadways in transporting coal impacts the environment | CIL has substantially increased its rail portfolio as a preferred mode of transport. The majority of our coal is transported through non-road mode. CIL has also implemented FMC projects. | Negative |
| 9. | Employee Inclusion and Diversity | Opportunity | The Company believes that a diverse workplace is essential for its growth since it acknowledges individual strength and skills they bring to the workplace. | - | Positive |
| 10. | Employee <br> Development <br> \& well-being/ <br>  <br> Education | Opportunity | The Company understands that employees equipped with industry knowledge and skills are required for the jobs are critical for the long-term sustenance of the organisation. Hence, the Company makes significant efforts to build employee skills that lead to professional and personal growth. | - | Positive |
| 11. | Occupational Health \& Safety | Opportunity | Providing a safe workplace to the employees is a vital responsibility. The Company constantly strive to provide and maintain safe premises, machineries, systems and processes at our operating locations and thus making it a attractive working environment. | - | Positive |


| SI. <br> No. | Material issue identified | Indicate whether risk or opportunity (R/O) | Rationale for identifying the risk/opportunity | In case of risk, approach to adapt or mitigate | Financial implications of the risk or opportunity (Indicate positive or negative implications) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 12. | Labour Conditions / Human Rights Assessment | Opportunity | CIL is committed to the global principles and charters on human rights and acknowledge the importance of a discrimination-free workplace. CIL provides the right to freedom to all employees and no child labour or forced / compulsory labour is tolerated. This adds value to the organisation. | - | Positive |
| 13. | Community Engagement | Opportunity | The local community's well-being is vital to the Company and it ensures that their concerns, views and expectations are integrated into the decision-making process. The social investments of the Company align with the outcome of effective engagements and a thorough understanding of their most pressing needs | - | Positive |
| 14. | Socio-Economics <br> Compliance <br> (Providing equal and fair wages) | Opportunity | Socio-economic compliance leads to increased brand value. | - | Positive |
| 15. | Regulatory <br> Compliance / <br> Anti-Corruption | Risk | Non-compliance can impact the organisation | The Company does not tolerate bribery and corruption. It has established a 'Whistle Blower Policy' to build and strengthen a culture of transparency and trust in the organisation and provide employees with a framework/procedure for responsible and secure reporting of corrupt activities. | Negative |
| 16. | Business Risk <br> Management | Risk | Risks to business can adversely impact the organisation. | The Company has established a robust risk management system consisting of a mechanism for defining, prioritizing and formulating contingency strategies for risks. | Negative | A Maharatna Company


| SI. <br> No. | Material issue identified | Indicate whether risk or opportunity (R/O) | Rationale for identifying the risk/opportunity | In case of risk, approach to adapt or mitigate | Financial implications of the risk or opportunity (Indicate positive or negative implications) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 17. | Grievance <br> Redressal <br> Management <br> System | Opportunity | Value creation for stakeholders and understand the varying perspectives of each stakeholder group and ensure an open channel of communication among all stakeholders through multiple avenues. | The Company participates in Centralized Public Grievance Redressal and Monitoring System (CPGRAMS), which is a web-based solution run by the Department of Administrative Reforms \& Public Grievances, Government of India, to resolve Public Grievances. All the grievances from employees, customers \& other stakeholders are resolved using CPGRAMS. | Negative |

## SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

This section is aimed at helping businesses demonstrate the structures, policies and processes put in place towards adopting the NGRBC Principles and Core Elements.

| Disclosure Questions |  | P1 | P2 | P3 | P4 | P5 | P6 | P7 | P8 | P9 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Policy and management processes |  |  |  |  |  |  |  |  |  |  |
| 1. | a. Whether the Company's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No) | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
|  | b. Has the policy been approved by the Board? (Yes/No) | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
|  | c. Weblink of the policies, if available | https://www.coalindia.in/policies/ |  |  |  |  |  |  |  |  |
| 2. | Whether the Company has translated the policy into procedures. (Yes/No) | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| 3. | Do the enlisted policies extend to the Company's value chain partners? (Yes/No) | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes | Yes |
| 4. | Name of the national and international codes/certifications/ labels/ standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by the Company and mapped to each principle. | ISO 9001:2015 Quality Management System <br> ISO 14001: Environment Management System, <br> OHSAS 18001/ISO 45001: Occupational Health and Safety Management <br> Systems <br> ISO 50001:2018 Energy Management System <br> ISO 37001:2016 Anti Bribery Management System |  |  |  |  |  |  |  |  |
| 5. | Specific commitments, goals and targets set by the Company with defined timelines, if any. | 1. Plantation over 6800 Ha land area in 5 years' time period (2021-22 to 202526) <br> 2. CIL has targeted to supply 3450 Lakh m 3 Mine water in 2025-26 for community use and irrigation purposes. <br> 3. Develop 39 Eco Parks in 5 years' time period (2021-22 to 2025-26) Development of 3000 MW Solar Power Project within FY26 |  |  |  |  |  |  |  |  |
| 6. | Performance of the Company against the specific commitments, goals and targets along with reasons, in case the same are not met. | 1. CIL has achieved plantation over 1613 Ha in 2022-23 against the target of 1510 Ha <br> 2. More than 2,691 Lakh units mine water has been shared for community use in FY 2022-23. <br> 3. Three eco parks have been developed in 2022-23 |  |  |  |  |  |  |  |  |

## Governance, leadership and oversight

7. Statement by Director, responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements.
Coal India Ltd. is deeply committed to supporting India's Intended Nationally Determined Contributions (INDCs). In line with this ambitious goal, the company is actively engaged in pursuing Solar Projects with a capacity of 3 GW, demonstrating its strong commitment to harnessing renewable energy sources.
Recognizing the pressing need to minimize its carbon footprint, Coal India has prioritized environmentally friendly transportation initiatives, particularly through first-mile connectivity projects. By implementing these initiatives, the company aims to enhance the efficiency and sustainability of its operations while reducing its overall environmental impact.
The pursuit of solar projects and the adoption of environmentally friendly transportation solutions reflect significant strides in Coal India's journey towards sustainability. By embracing renewable energy sources and implementing innovative transport initiatives, the company is aligning itself with India's climate goals and contributing to the nation's broader sustainability objectives.
Overall, Coal India's focus on renewable energy and environment-friendly transportation initiatives reinstate its commitment to sustainability and its significant role in contributing to India's climate goals.
8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy(ies).
9. Does the Company have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.

The Directors and senior management of CIL monitor various aspects of social, environmental, governance and economic responsibilities of the Company on a continuous basis.
The following committees are in place in CIL:
(i) the Corporate Social Responsibility Committee
(ii) Risk Management Committee A Maharatna Company
10. Details of review of NGRBCs by the Company:

| Subject for review | Indicate whether review provided below taken by Director/Committee of the Board/any other Committee |  |  |  |  |  |  |  |  | Frequency (Annually/Half yearly/ <br> Quarterly/Any other - please specify) |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | P1 | P2 | P3 | P4 | P5 | P6 | P7 | P8 | P9 | P1 | P2 | P3 | P4 | P5 | P6 | P7 | P8 | P9 |
| Performance against above policies and follow up action | Yes |  |  |  |  |  |  |  |  | Annually |  |  |  |  |  |  |  |  |
| Compliance with statutory requirements of relevance to the principles, and, rectification of any non-compliances | Yes |  |  |  |  |  |  |  |  | Annually |  |  |  |  |  |  |  |  |


|  | P1 | P2 | P3 | P4 | P5 | P6 | P7 | P8 | P9 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |

11. Has the entity carried out independent assessment /evaluation of the working of its policies by an external agency? (Yes/No). If No yes, provide the name of the agency.
12. If answer to question (1) above is 'No' i.e. not all Principles are covered by a Policy, reasons to be stated:


## Section C: PRINCIPLE WISE PERFORMANCE DISCLOSURE



## Principle 1

Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable

## Essential Indicators

1. Percentage coverage by training and awareness programmes on any of the principles during the financial year:

| Segment | Total number of <br> training and awareness <br> programmes held | Topics/principles covered <br> under the training and its <br> impact | \%age of persons in respective <br> category covered by the <br> awareness programmes |
| :--- | :--- | :--- | :---: |
| Board of Directors <br> Key Managerial <br> Personnel | 3 | Familiarization programmes | 100 |
| Employees other than <br> Board of Directors and <br> KMPs <br> 1339 <br> Governance |  |  |  |
| Workers | 1780 | Technical/ Managerial/ <br> Behavioural/ Functional <br> competencies as per the need <br> of the employees | - |

*An employee undergoes multiple training program in a FY
2. Details of fines /penalties/punishment/compounding fees/settlement amount paid in proceedings (by the entity or by Directors/KMPs) with regulators/law enforcement agencies/judicial institutions, in the financial year:
(Note: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 and as disclosed on the entity's website)

|  | Monetary |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | NGRBC <br> Principle | Name of the regulatory/ enforcement agencies/ judicial institutions | Amount (ln ₹) <br> Brief of the Case <br> Has an appeal | Brief of the Case | Has an appeal been preferred? (Yes/No) |
| Penalty/ Fine | Ni | NSE\& BSE | 19517200 | Penalty under <br> Regulation 17(1),17(2A),18(1),19(1), <br> 19(2), 20(2/2A) and <br> 21(2) of SEBI LODR <br> Regulations 2015 | Yes |
| Settlement | Nil | Nil | Nil | Nil | Nil |
| Compounding fee | Nil | Nil | Nil | Nil | Nil |
|  |  |  | Non-Mone |  |  |
|  | NGRBC <br> Principle | Name of the reg agencies/ judici | latory/ enforceme institutions | Brief of the Case | Has an appeal been preferred? (Yes/No) |
| Imprisonment | Nil | Nil |  | Nil | Nil |
| Punishment | Nil | Nil |  | Nil | Nil | A Maharatra Company

3. Of the instances disclosed in Question 2 above, details of the Appeal/Revision preferred in cases where monetary or non-monetary action has been appealed.

| Case Details | Name of the regulatory/enforcement agencies/judicial <br> institutions |
| :--- | :--- |
| Penalty under Regulation 17(1),17(2A),18(1),19(1), 19(2), | Company has requested its Administrative Ministry i.e Ministry of <br> 20(2/2A) and 21(2) of SEBI LODR Regulations 2015- Non |
| Coal(MoC), Govt of India for appointment of requisite number of |  |
| appointment of Independent Directors and non-composition of | Independent Directors. Company has informed its Board and MoC |
| various statutory committees as specified in SEBI LoDR 2015. | about the details of fines levied by Stock Exchange at regular intervals. |

4. Does the Company have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes, the Company has implemented various policies and mechanisms, including a Code of Conduct, Vigilance (Anti-corruption) measures, a Whistle Blower Policy, and CDA Rules for Executives. These mechanisms serve to promote ethical and transparent decision-making, actions, and conduct within the company. By upholding these standards, the Company reinforces its dedication to conducting business in a responsible manner, thereby fostering long-term sustainability. The policies are available on company's website at https://www.coalindia.in/policies/.
5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

|  | FY 2022-23 | FY 2021-22 |
| :--- | ---: | ---: |
| Directors | Nil | Nil |
| KMPs | 3 | 9 |
| Employees | 9 | 4 |
| Workers | Nil | Nil |

6. Details of complaints with regard to conflict of interest

|  | FY 2022-23 |  | FY 2021-22 |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Number | Remarks | Number | Remarks |
| Number of complaints received in relation to issues of Conflict of Interest of the Directors | Nil | - | Nil | - |
| Number of complaints received in relation to issues of Conflict of Interest of the KMPs | Nil | - | Nil | - |

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflict of interest.

Not applicable

## Leadership Indicators

1. Awareness programmes conducted for value chain partners on any of the Principles during the financial year:

| Total number <br> of awareness <br> programmes <br> held | Topics / principles covered under the training | \%age of value chain partners <br> covered (by value of business <br> done with such partners) under <br> the awareness programmes |
| :--- | :--- | :--- |
| 46 | Awarness about terms and conditions of contract,Awarness aboput tenderning procedure, eligibility criteria, <br> salient features of GeM portal, category management, revemue policy and migration of mining tenders to <br> Gem portal, Workshop on preacutions while filing online bids for different CMC contractors, workshop on <br> performance of HoE \&Transportation contractors \& resolutions of issues. | 100 |

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same.
Yes, conduct for the Board of Directors (BOD) and senior management is a set of guidelines and principles that outline the expected behavior and ethical standards for individuals in leadership positions within a Company. This code serves as a framework for decision-making, professional conduct, and accountability, helping to promote transparency, integrity, and responsible governance. Link-https://d3u7ubx0okog7j.cloudfront.net/documents/Code of Conduct for Board Members and Senio Management Personnel 23022015 ZX000JI.PDF.


Business should provide goods and services in a manner that is sustainable and safe

## Essential Indicators

1. Percentage of R\&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of products and processes to total R\&D and capex investments made by the entity, respectively.

|  | FY2023 | FY2022 | Details of improvements in environmental and social impacts |
| :--- | ---: | ---: | :--- |
| R\&D | $73.45 \%$ | $78.65 \%$ | Outcomes of some R\&D projects completed during 2021-22 and |
| Capex | $16.71 \%$ | $13.85 \%$ | $2022-23$ relating to environment and ecology are given below: |

1. Optimization of ventilation requirement for all underground mines, where mass production technologies are either deployed or to be deployed in the future. It will help to improve working condition in underground mine and ultimately improve productivity and safety.
2. Methodology developed for surface level estimation of particulate matter based on CAAQMS data. Developed model can be fine-tuned by utilizing more number of CAAQMS valid datasets following the methodology developed in the present study.
3. A general guideline has been developed relating to maximum height, slope of dragline and shovel dumper dump on the range of various geo-engineering parameters for an open cast mines having Drag line and Shovel dumper in operation. The optimum internal dump profile comprising of shovel-dumper and dragline dump considering both safety and land economics has been predicted, which gives factor of safety equal to or more than stipulated factor of safety of 1.1 to 1.15.
4. R\&D project to evaluate the orchid diversity of North Eastern Coalfield areas under Digboi Forest Division of Assam, identify their host ranges and mass multiplication for their conservation.
To improve environment and ecology due to consideration of safety and conservation of resources, following new research projects have been taken up during last 2021-22 and 2022-23:
5. Scaling up the conversion of CO 2 to methanol and other valueadded chemicals with $500 \mathrm{Kg} \mathrm{CO} 2 /$ day capacity.
6. Indigenous Development of Monolithic Perovskite Module Manufacturing.
7. Development of guidelines for delineation of water stressed area and designing of environmentally friendly water storage structure for meeting the water needs in mining areas.
8. Development of tandem approach for Paste Fill Technology and extraction methodology by continuous miner (CM) deployment for Shyampur B Colliery of Mugma Area, ECL.
9. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)
b. If yes, what percentage of inputs were sourced sustainably?

Yes. The Company has undertaken the adoption of a comprehensive set of Board-approved Environment and Sustainability Policies, with their implementation being carried out throughout the organisation to execute its ESG strategy. These policies serve as guiding principles to align CIL's goals with sustainability performance, identify significant sustainability concerns, and enhance monitoring and mitigation measures throughout the value chain.

Moreover, the Company recognises that coal mining is a highly energy-intensive process that requires substantial fuel and power consumption. The majority of fuel usage is attributed to heavy earth moving machines (HEMMs), transportation, ventilation, and pumping activities, while a smaller portion is allocated to DG sets. In order to reduce its carbon footprint within its operational area, CIL is actively prioritizing energy efficiency measures and actively pursuing various carbon-offsetting initiatives.
3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

Hazardous waste and other waste: The Company acknowledges the significance of efficient waste management in protecting the environment. It ensures that
its hazardous waste is transported to authorised vendors, who dispose of the waste using appropriate methods that comply with the applicable laws and regulations. The company also submits the required documentation to the State Pollution Control Board (SPCB) as mandated. By adhering diligently to the Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2015, the Company showcases its dedication to responsible waste management practices.

Additionally, the Company has developed guidelines to effectively handle the fly ash produced in its captive thermal power plants. The guidelines for managing fly ash can be accessed through this link:

## https://d3u7ubx0okog7j.cloudfront.net/documents/CIL

 Fly ash_guidelines_2019.pdf.E-waste: The Company recognises the significance of e-waste disposal and has implemented a dedicated e-Waste Policy to ensure efficient and environmentally friendly management of e-waste. The Company's e-Waste Disposal Policy can be accessed at the following link: https://d3u7ubx0okog7j.cloudfront.net/documents/CIL Corporate E- Waste Policy tFQLJHH.pdf
4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

Not Applicable

## Leadership Indicators

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?
$\left.\begin{array}{l|l|l|l|l|l}\hline & & & \begin{array}{l}\text { Boundary for } \\ \text { which the Life } \\ \text { NIC Code }\end{array} & \begin{array}{l}\text { Name of } \\ \text { Product / } \\ \text { Service }\end{array} & \begin{array}{l}\text { Turnover } \\ \text { contributed } \\ \text { Cycle Perspective } \\ \text { Assessment was } \\ \text { conducted }\end{array}\end{array} \begin{array}{l}\text { Whether conducted } \\ \text { by independent } \\ \text { external agency } \\ \text { (Yes/No) }\end{array} \quad \begin{array}{l}\text { Results communicated } \\ \text { in public domain } \\ \text { (Yes/No) If yes, provide } \\ \text { the web-link }\end{array}\right]$
2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

| Name of Product / Service | Description of the risk / concern | Action Taken |
| :--- | :---: | :---: |
| Not Applicable |  |  |

3．Percentage of recycled or reused input material to total material（by value）used in production（for manufacturing industry）or providing services（for service industry）．

| Indicate input material | Recycled or re－used input material to total material |  |  |
| :--- | ---: | ---: | ---: |
|  |  | FY2023 | FY2022 |
| NA |  |  |  |

4．Of the products and packaging reclaimed at end of life of products，amount（in metric tonnes）reused， recycled，and safely disposed，as per the following format：

|  | FY2023 |  |  | FY2022 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Re－used | Recycled | Safely Disposed | Re－used | Recycled | Safely Disposed |
| Plastics（including packaging） | － | $\mathrm{a}^{*}$ | － | － | － | $\mathrm{a}^{*}$ |
| E－waste | 272 PC | 108 | － | － | － | － |
| Hazardous waste | － | Burnt Oil－ 1204 ton | － | － | － | 448.55 <br> litres of waste oil |
| Other waste |  |  | $\begin{array}{r} 1644.292 \\ \mathrm{~m} 3 \\ \text { overburden } \end{array}$ | $\begin{array}{r} 22,287 \\ \text { m3 sand } \\ \text { generated } \\ \hline \end{array}$ | 55，719 m3 Overburden | $\begin{array}{r} 1362 \mathrm{~m} 3 \\ \text { overburden } \end{array}$ |

$a^{*}$ Kept in bins and sent to municipality for disposal
5．Reclaimed products and their packaging materials（as percentage of products sold）for each product category．

| Indicate product category | Reclaimed products and their packaging materials as \％of total products sold <br> in respective category |
| :--- | :--- |

Business should respect and promote the wellbeing of all employees，including those in their value chains

## Essential indicators：

1．a．Details of measures for the wellbeing of employees：

| Category | Total <br> （A） | \％of employees covered by |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | ＊Health insurance |  | ＊Accident insurance |  | ＊Maternity benefits |  | Paternity benefits |  | Day Care facilities |  |
|  |  | Number <br> （B） | $\begin{gathered} \% \\ (B / A) \end{gathered}$ | Number <br> （C） | $\begin{array}{r} \% \\ (\mathrm{C} / \mathrm{A}) \end{array}$ | Number <br> （D） | $\begin{array}{r} \% \\ (D / A) \end{array}$ | Number <br> （E） | $\begin{gathered} \% \\ (E / A) \end{gathered}$ | Number <br> （F） | $\begin{gathered} \% \\ (F / A) \end{gathered}$ |
| Permanent employees |  |  |  |  |  |  |  |  |  |  |  |
| Male | 15083 | 15083 | 100 | 15083 | 100 | NA | NA | 15083 | 100 | 15083 | 100 |
| Female | 1222 | 1222 | 100 | 1222 | 100 | 1222 | 100 | NA | NA | 1222 | 100 |
| Total | 16305 | 16305 | 100 | 16305 | 100 | 1222 | 7 | 15083 | 93 | 16305 | 100 |
| Other than Permanent employees |  |  |  |  |  |  |  |  |  |  |  |
| Male | NA |  |  |  |  |  |  |  |  |  |  |
| Female |  |  |  |  |  |  |  |  |  |  |  |
| Total |  |  |  |  |  |  |  |  |  |  |  |

＊1．All permanent employees of CIL are availing treatment free of cost in the company＇s hospital and empanelled hospitals of CIL \＆its subsidiaries． Retired employees are covered under specified schemes where they can avail treatment upto 25 lakhs．This is in lieu of health insurance．
2．Company provides additional ₹ 90,000 as ex－gratia and compensation of ₹ 15 lakhs in case of fatal mine accident to the next of kin of the deceased employee in addition to the components mentioned in Employee Compensation Act．Further，Compassionate Employment／Monthly monetary compensation in case of death of an employee is provided by CIL． A Maharatna Company
b. Details of measures for the wellbeing of workers:

| Category | Total (A) | \% of workers covered by |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | *Health insurance |  | *Accident insurance |  | *Maternity benefits |  | Paternity benefits |  | Day Care facilities |  |
|  |  | Number <br> (B) | $\begin{array}{r} \% \\ (B / A) \end{array}$ | Number <br> (C) | $\begin{array}{r} \% \\ (\mathrm{C} / \mathrm{A}) \end{array}$ | Number <br> (D) | $\begin{array}{r} \% \\ \text { (D/A) } \end{array}$ | Number <br> (E) | $\begin{gathered} \% \\ (E / A) \end{gathered}$ | Number (F) | $\begin{gathered} \% \\ (F / A) \end{gathered}$ |
| Permanent Workers |  |  |  |  |  |  |  |  |  |  |  |
| Male | 2,04,333 | 2,04,333 | 100 | 2,04,333 | 100 | NA | NA | NA | NA | 2,04,333 | 100 |
| Female | 18,572 | 18,572 | 100 | 18,572 | 100 | 18,572 | 100 | NA | NA | 18,572 | 100 |
| Total | 2,22,905 | 2,22,905 | 100 | 2,22,905 | 100 | 18,572 | 8 | NA | NA | 2,22,905 | 100 |
| *Other than Permanent Workers. |  |  |  |  |  |  |  |  |  |  |  |
| Male | 1,00,175 | 1,00,175 | 100 | 1,00,175 | 100 | NA | NA | NA | NA | NA | NA |
| Female | 2,544 | 2,544 | 100 | 2,544 | 100 | 2,544 | 100 | NA | NA | 2,544 | 100 |
| Total | 1,02,719 | 1,02,719 | 100 | 1,02,719 | 100 | 2,544 | 2 | NA | NA | 2,544 | 2 |

*All permanent workers of CIL are availing treatment free of cost in the company's hospital \& empanelled hospitals of CIL \& its Subsidiaries. Retired workers are covered under specified schemes where they can avail treatment upto 8 lakhs. This is in lieu of health insurance. 2. Company provides additional ₹ 90,000 as Ex-gratia and compensation of ₹ 15 lakhs in case of fatal mine accident to the next of kin of the deceased worker in addition to the components mentioned in Employee Compensation Act. Further, Compassionate Employment / Monthly monetary compensation in case of death of an employee. An amount of ₹ 15 lakh (enhanced from ₹ 5 lakh) is paid to the next of kin of an employee in case of fatal mine accident.
2. Details of retirement benefits, for Current FY and Previous Financial Year.

| Benefits | FY2023 |  |  | FY2022 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. of employees covered as a \% of total employees | No. of workers covered as a \% of total workers | Deducted and deposited with the authority (Y/N/N.A.) | No. of employees covered as a \% of total employees | No. of workers covered as a \% of total workers | Deducted and deposited with the authority (Y/N/N.A.) |
| PF | 100 | 100 | Y | 100 | 100 | Y |
| Gratuity | 100 | 100 | Y | 100 | 100 | Y |
| ESI | NA |  |  | NA |  |  |
| Others- please specify | NA |  |  | NA |  |  |

Besides group gratuity scheme is in vogue wherein gratuity calculation upto superannuation is made in case of death of an employee/worker.

## 3. Accessibility of workplaces

Are the premises / offices of the Company accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the Company in this regard.

Yes, the Company is committed to creating an inclusive and supportive work environment by designing and maintaining workplaces that prioritize accessibility and accommodation for individuals with disabilities. This dedication is demonstrated through the incorporation of necessary facilities, such as accessible washrooms and ramps, in all company offices.
4. Does the Company have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

CIL is committed to promote diversity and inclusiveness in workplace where everyone is respected and their distinctive perspectives, skill and experience is appreciated and adequately rewarded. CIL avoids discrimination and harassment against any employee based on race, colour, national or ethnic origin, age, religion, disability, sex, sexual orientation, gender identity and expression.

Moreover, the Company has an equal opportunity policy that can be accessible on company's website. The weblink for the policy: https://d3u7ubx0okog7j.cloudfront.net/documents/CIL Equal Opportunity Policy AN8EiDe.pdf
5. Return to work and Retention rates of permanent employees and workers that took parental leave.

| Gender | Permanent Employees |  | Permanent Workers |  |
| :--- | ---: | ---: | ---: | ---: |
|  | Return to work rate <br> (in \%) | Retention Rate <br> (in \%) | Return to work rate | Retention Rate |
| Male | 100 | 100 | NA | NA |
| Female | 100 | 100 | NA | NA |
| Total | 100 | 100 | NA | NA |

There is no provision of paternal leave for workers.
6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

|  | Yes/No <br> (If yes, then give details of the mechanism in brief) |
| :--- | :--- |
| Permanent workers | Yes, the Company captures and addresses all grievances from |
| employees, customers, and other stakeholders through CPGRAMS |  |
| Other than permanent workers | portal and Samadhan cell. Grievances registered in the portal are <br> redressed as per the stipulated time-frame. |
| Other than permanent employees |  |

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

| Category | FY2023 |  |  | FY2022 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total employees/ workers in respective category | No. of employees / workers in respective category, who are part of association(s) or Union (B) | \%(B/A) | Total employees/ workers in respective category | No. of employees / workers in respective category, who are part of association(s) or Union (D) | \%(D/C) |
| Total Permanent Employees | 16305 | 16305 | 100 | 15694 | 15694 | 100 |
| - Male | 15083 | 15083 | 100 | 14536 | 14536 | 100 |
| - Female | 1222 | 1222 | 100 | 1158 | 1158 | 100 |
| Total Permanent Workers | 222905 | 222905 | 100 | 232856 | 232856 | 100 |
| - Male | 204333 | 204333 | 100 | 214396 | 214396 | 100 |
| - Female | 18572 | 18572 | 100 | 18460 | 18460 | 100 |

8. Details of training given to employees and workers:

| Category | FY2023 |  |  |  |  | FY2022 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total (A) | On health and safety measures |  | On skill upgradation |  | Total (D) | On health and safety measures |  | On skill upgradation |  |
|  |  | No. (B) | \% (B/A) | No. (C) | \% (C/A) |  | No. (E) | \% (E/D) | No. (F) | \% (F/D) |
| Employees |  |  |  |  |  |  |  |  |  |  |
| Male | 15083 | 4045 | 26.82 | 12411 | 82.28 | 14536 | 2277 | 15.66 | 9176 | 63.13 |
| Female | 1222 | 633 | 51.80 | 1801 | 147.38** | 1158 | 279 | 24.09 | 1428 | 123.32** |
| Total | 16305 | 4678 | 28.69 | 13320 | 81.69 | 15694 | 2556 | 16.29 | 10604 | 67.57 |
| Workers* |  |  |  |  |  |  |  |  |  |  |
| Male | 204333 | 15079 | 7.38 | 42775 | 20.93 | 214396 | 14280 | 6.66 | 32899 | 15.34 |
| Female | 18572 | 1443 | 7.77 | 3082 | 16.59 | 18460 | 708 | 3.84 | 825 | 4.47 |
| Total | 222905 | 16522 | 7.41 | 45857 | 20.57 | 232856 | 14988 | 6.44 | 33724 | 14.48 |

[^0]9. Details of performance and career development reviews of employees and workers:

| Category | FY2023 |  |  | FY2022 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total (A) | No. (B) | \% (B/A) | Total (C) | No. (D) | \% (D/C) |
| Employees |  |  |  |  |  |  |
| Male | There is a structured performance appraisal system in existence for employees. Promotions are also given on time based on Cadre Schemes of respective disciplines. Promotion upto $\mathrm{E}-6$ is based on seniority cum merit and from E-7 and above is merit cum seniority. |  |  |  |  |  |
| Female |  |  |  |  |  |  |
| Total |  |  |  |  |  |  |
| Workers |  |  |  |  |  |  |
| Male | There is a structured performance appraisal system in existence for employees. Promotions are also given on time based on Cadre Schemes |  |  |  |  |  |
| Female |  |  |  |  |  |  |
| Total |  |  |  |  |  |  |

10. Health and safety management system:
a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?

Yes, the Company places a high priority on the health and safety of its employees. It actively promotes adherence to safety rules and practices while encouraging employees to promptly report any potential hazards. The overarching goal is to foster a productive work environment while minimising the risk of accidents, injuries, and health-related issues. To achieve this, the Company has developed a comprehensive safety policy and established internal safety organizations within all its subsidiaries. These organisations, led by the Safety Head, regularly review workplace safety policies and practices, diligently track and monitor incidents (including near-misses), and implement corrective and preventive actions to ensure health and safety standards are met. The company also maintains a dedicated Rescue teams at strategic locations, available round-the-clock to address emergencies promptly. These teams convene on a regular basis to assess safety conditions and address any concerns that may arise. The Company has implemented institutional mechanisms to identify health and safety incidents, undertake necessary actions, and provide awareness training. Through these concerted efforts, the Company remains steadfast in its commitment to maintaining a safe work environment and continually improving health and safety practices.
b. What are the processes used to identify work-related hazards and assess risks on a routine and nonroutine basis by the entity?

The Company has developed a clearly defined safety policy. Regular reviews of workplace safety policies and practices are conducted by the Safety Head. Each operational unit is responsible for monitoring major
and minor incidents, including near-misses, and taking corrective and preventive actions regarding health and safety. To enhance employees' awareness of safety and their ability to respond to emergencies, initial and periodic fire prevention and management training and drills are conducted within operational areas. The Company maintains a well-established Rescue Teams at strategic locations across various subsidiaries, providing $24 \times 7$ emergency response services.
c. Whether you have processes for workers to report work related hazards and to remove themselves from such risks. (Y/N)

Yes, the Company has established Safety Committees in each mine, which consist of representatives from both management and workers. These committees play a crucial role in mitigating the risk of workplace injuries and illnesses. Regular meetings are conducted by the Safety Committee to assess the safety status and working conditions. Additionally, the Company has developed institutional mechanisms to identify incidents related to health and safety, implement necessary corrective and preventive actions, and provide comprehensive health and safety awareness training.
d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)

Yes. Coal India Limited, and its subsidiaries offer medical facilities to employees and their families through various medical establishments. Medical facilities of OPD and indoor treatment in Company's hospitals/ dispensaries are also extended to the workers engaged by contractors. Moreover, the Company places special emphasis on Occupational Health and conducts HIV/AIDS awareness programmes for the well-being of its employees and their families.

## 11. Details of safety related incidents, in the following format:

| Safety Incident /Number | Category | FY2023 | FY2022 |
| :---: | :---: | :---: | :---: |
| Lost Time Injury Frequency Rate (LTIFR) (per one millionperson hours worked) | Employees | 0.27 | 0.44 |
|  | Workers | 0.2 | 0.30 |
| Total recordable work-related injuries | Employees | 67 | 152 |
|  | Workers | 10 | 20 |
| No. of fatalities | Employees | 11 | 14 |
|  | Workers | 10 | 10 |
| High consequence work-related injury or ill-health (excluding fatalities) | Employees | 52 | 47 |
|  | Workers | 8 | 10 |

Note: Recordable work-related injuries are taken as minor and reportable injuries; High consequence work-related injuries are taken as serious injuries.
12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

The Company prioritises safety and recognises the value of every life, taking proactive measures to ensure a safe working environment. Each incident undergoes thorough investigation to identify safety breaches and disseminate valuable lessons learned. Numerous initiatives are consistently implemented at all levels, aiming to transform the concept of 'Zero Harm Potential' (ZHP) into a reality. Regular sensitisation sessions are conducted for all employees, including members of safety committees and contractual workers, to reinforce safety protocols and raise awareness.

CIL conducted thorough safety audits of its mines using multidisciplinary Inter Area Safety Audit teams. In additione, a reassessment of audits conducted by auditors was carried out through Check Audits for $10 \%$ of CIL mines by an Inter Subsidiary team. CIL reviewed and complied with control measures in SMPs and PHMPs to ensure effective safety management.

SOPs in all mining operations were diligently followed, promoting standardised and safe practices. The Company also conducted scientific studies on OB dumps, benches, and SCAMP in underground mines to gain valuable insights and enhance safety measures.

Toolbox safety talks and pre-shift safety briefings were conducted to assess safety hazards effectively before initiating operations. CIL introduced Personal Safety Counselling and an Employee Assistant Programme to raise safety awareness and sensitise employees to potential risks. Special safety drives were organised to
improve safety practices and enhance safety awareness among employees.

Further, regular coordination meetings with Inspecting and Safety Officers (ISOs) were held to assess the safety status of mines and ensure effective safety management. The Company also introduced mist-type fixed and trucks mounted water cannons in open-cast mines to control dust and address fire hazards effectively.

Short video clips and animation films were created to educate employees on various mine safety procedures, operational dos and don'ts, and lessons learned from past mine accidents. CIL implemented the concept of Suraksha Mitra Mandali/Circle to foster a safety culture among employees and encourage their active participation in promoting safety.

Precautionary measures were taken to minimise risks during monsoons. Micro and macro-level action plans were developed and implemented to ensure mine safety during the monsoon season. CIL conducted initial and refresher training programmes, on-the-job training, and simulator training for HEMM operators to enhance their skills and knowledge on mine safety.

In addition, CIL developed comprehensive procedures for immediate notification, safe withdrawal of individuals from danger, rescue operations, provision of first aid and medical treatment, and training on critical operations and mine emergencies. Also, regular mock rehearsals were conducted to evaluate the effectiveness of the Emergency Response and Evacuation Plan. Emergency escape routes were demarcated in underground mines, and a flow chart was prepared for efficient communication during crisis
13. Number of Complaints on the following made by employees and workers:

| Category | FY2023 |  |  | FY2022 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Filed during the year | Pending resolution at the end of the year | Remarks | Filed during the year | Pending resolution at the end of the year | Remarks |
| Working Conditions | 0 | 0 | - | 0 | 0 | - |
| Health \& Safety | 0 | 0 | - | 0 | 0 | - |

[^1]14. Assessments for the year:

|  | $\%$ of plants and offices that were assessed (by entity or <br> statutory authorities or third parties) |
| :--- | :--- |
| Health and safety practices | Safety Audit completed in 298 mines of CIL by Multi-disciplinary <br> Inter-Area Teams. During the said audit safety status of mines <br> were assessed as per designed format. |

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health \& safety practices and working conditions.

Yes, the Company has undertaken corrective actions as per observations and recommendations of Mine Safety Audit conducted during 2022-23.

## Leadership Indicators

1. Does the entity extend any life insurance or any compensatory package in the event of death of (A) Employees (Y/N) (B) Workers (Y/N).

Employees - Yes
Workers - Yes
The Company offers compassionate employment and provides monthly monetary compensation in the unfortunate event of an employee's death. Additionally, a compensation of ₹15 lakhs is granted to the next of kin of the deceased employee in case of a fatal mine accident. This compensation is also disbursed in accordance with the Employee's Compensation Act, 1923.
2. Provide the measures undertaken by the entity to ensure payment of statutory dues by the value chain partners.

As a responsible employer, all the Acts and provisions of the land, are followed to ensure the same.
3. Provide the number of employees / workers having suffered grave consequences due to work-related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:


Note: Job provided to the next of kin of deceased Dept. employees, Contract workers are not eligible. However, compensation is paid as per statute and additional special monitory relief of ₹ 15 Lakhs is also being provided in each case of fatality in the mine.
4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)

Yes, the Company provides a range of employee benefit schemes, including the Coal Mines Pension Scheme (CMPS), which extends coverage to all employees. Upon reaching the superannuation stage, employees are eligible to receive a monthly pension of up to $25 \%$ of their total emoluments.

Moreover, the Company has implemented the Defined Contribution Superannuation Pension Scheme (DCSPS) for executives, including those at the Board level and below, in accordance with DPE guidelines. This scheme aims to provide post-retirement superannuation benefits in the form of an annuity, which is facilitated through an Annuity Service Provider.
5. Details on assessment of value chain partners:

|  | \% of value chain partners (by value of business done with <br> such partners) that were assessed |
| :--- | :--- |
| Health and safety practices | Contractor's HOE patches maintain Safety practices as per <br> requirement of applicable statutes and provisions made under <br> contract. |

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

The Company continuously implements a range of initiatives at all levels to turn the vision of "Zero Harm Potential (ZHP)" into a reality. At the sites, the Company has implemented several measures to promote safety. These measures include the development of a code of practice for HEMM Operators, Maintenance Crew, and others, the use of eco-friendly surface miners for blast-free mining to minimize associated risks, the installation of an Automatic Fire Detection \& Suppression System (AFDSS), and the deployment of indigenous solar-powered real-time dump monitoring devices and slope stability radars to provide early warning for slope movement in mines and OB dumps. Furthermore, the Company has implemented a GPS-based Operator Independent Truck Dispatch System (OITDS) in large OCPs to track the movement of HEMMs inside open-cast mines.

In addition to these key initiatives, the Company takes various measures to prevent accidents, work-related illnesses, and occupational diseases. The safety program encompasses accident investigation, emergency response, ergonomics, hazard identification and risk assessment, wellness initiatives, and regular workplace inspections. Throughout the reporting period, the operational locations underwent both external and internal safety audits to ensure compliance. The Company has allocated sufficient funds to prioritize safety and ensure that it is not compromised due to a lack of resources.


## Principle 4

Business should respect the interests of and be responsive to all its stakeholders

1. Describe the processes for identifying key stakeholder groups of the Company.

CIL demonstrates a proactive approach in engaging with its stakeholders and valuing their perspectives, which in turn plays a crucial role in maintaining a competitive edge in the global market. Stakeholders are identified using the key principles of inclusiveness, materiality, and responsiveness, with the overarching goal of fostering collaboration and achieving mutually beneficial outcomes.By embracing the principle of inclusiveness, CIL ensures that a diverse range of stakeholders is considered and involved in its decision-making processes. This includes but is not limited to employees, customers, shareholders, suppliers, local communities, and regulatory bodies. Recognizing that each stakeholder group holds unique insights and interests, CIL actively seeks their input and actively listens to their concerns and expectations.
2. List stakeholder groups identified as key for the Company and the frequency of engagement with each stakeholder group.

| Stakeholder | Whether <br> identified as <br>  <br> marginalised <br> group (Yes/No) | Channels of communication <br> (Emails, SMS, Newspapers, <br> Pamphlets, Advertisements, <br> Community Meetings, Notice <br> Board, Website, Others) | Frequency of <br> engagement <br> (Annually, Half yearly, <br> quarterly /others- <br> please specify) | Purpose and scope of <br> engagement including <br> key topics and <br> concerns raised during <br> such engagement |
| :--- | :--- | :--- | :--- | :--- |
| Shareholders | No | Earning calls, Meetings, <br> Investor, Conferences, <br> AGM, Website, Emails, SMS, <br> Newspapers, | Continuous process | Regulatory compliances |
| Customers | No | Regional Coal Consumers <br> Council meetings with <br> customers, <br> Meeting between customers <br> and the marketing team, <br> Online filing and redressal of <br> complaints | Continuous process | Customer satisfaction <br> and timely redressal of <br> grievances |


| Stakeholder Group | Whether identified as vulnerable \& marginalised group (Yes/No) | Channels of communication (Emails, SMS, Newspapers, Pamphlets, Advertisements, Community Meetings, Notice Board, Website, Others) | Frequency of engagement (Annually, Half yearly, quarterly /othersplease specify) | Purpose and scope of engagement including key topics and concerns raised during such engagement |
| :---: | :---: | :---: | :---: | :---: |
| Land Losers | No | Public hearing as a part of statutory compliance, | As and when required | Rehabilitation and resettlement (R\&R)/ <br> Environmental clearance, Forest land clearance |
| Employees | No | Corporate-level industrial relation meetings with union leaders, Trainings and seminars, Safety Fortnight, Vigilance Awareness Week | Continuous Process | Job satisfaction , wages and welfare ,Learning and development ,Health and wellness |
|  <br> Contractors | No | Interactive Meetings and Sessions during tenders, Vendor meetings | As and when required | Notice inviting tenders |
| Knowledge partners and R\&D associates | No | Trainings | Continuous Process | Research and development of new technology |
| Government/ <br> Statutory and <br> Regulatory <br> Bodies | No | Performance report, Board meetings Compliance Report, Inspection | Annually and Quarterly | Regulatory compliance |
| Media | No | Press releases and interviews | As and when required | Achievement of Company, performance, progress |
| Local Villagers/ Community | No | Sustainable development initiatives, CSR activities | Continuous process | Livelihood options and job opportunities |
| NGOs | No | Direct engagement, public forums like panel discussions etc | As and when required | Impact of mining activities on local community CSR activities |

## Leadership Indicators

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board

Continuous engagement and dialogues with the stakeholders enables the Company to understand the needs and views of the stakeholders. To facilitate this the Company, by using the principles of inclusiveness, materiality, and responsiveness identifies and categorizes stakeholders into four groups. Moreover, the Company interacts with each stakeholder group and strives to understand their concerns and key expectations.

The Company engages with stakeholders regularly through various mediums to understand their concerns and expectations. This can include surveys, focus groups,
meetings, workshops, and other communication channels and also conducts a materiality assessment exercise to identify sustainability challenges and opportunities relevant to both the business and stakeholders. This assessment helps prioritize material topics. Internal stakeholders from various departments within the Company, such as legal, procurement, sustainability, marketing, corporate governance, and Human Resource departments, provide their inputs on the identified material topics. The inputs collected from internal stakeholders are used to prioritise the material topics into categories such as major, significant, and moderate based on their criticality. The sustainability team and senior management review and finalise the material topics based on their relevance and importance to stakeholders and the organisation's success and lastly the Company provides feedback from stakeholder consultations to the Board. This feedback includes the identified material topics, stakeholders' concerns and expectations, and the organisation's vision, strategy, action plans, goals, and performance for each material topic.
2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

Yes. Stakeholder consultation is used to support the identification and management of environmental and social topics. The Company actively engages with stakeholders to understand their needs, concerns, and expectations. This input from stakeholders is then integrated into the Company's business decisions and strategies. Through regular interactions with stakeholders, the Company strives to understand their concerns and expectations related to environmental and social topics. These inputs are considered during the materiality assessment process, which helps identify sustainability challenges and opportunities relevant to both the business and stakeholders.

During the reporting period, the Company conducted a comprehensive materiality assessment based on
industry guidelines and inputs from internal stakeholders across various departments. The inputs received from stakeholders, including legal, procurement, sustainability, marketing, corporate governance, and Human Resource departments, were collated and prioritised based on the criticality of the identified topics.

The sustainability team and senior management then reviews and finalises the material topics. This demonstrates how stakeholder inputs are incorporated into the Company's policies, activities, and reporting, ensuring that their perspectives are considered in decision-making processes.
3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.

The Company identifies vulnerable and marginalized groups and strives to bring about meaningful social, moral, and environmental change. In the regions surrounding its facilities and business operations, the Company supports the development of vulnerable and marginalised people. Each year, the Company and conducts evaluations to determine the requirements of the communities.


## Essential Indicators

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format

| Category | FY2023 |  |  | FY2022 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total (A) | No. of employees /workers covered (B) | \% (B/A) | Total (C) | No. of employees /workers covered (D) | \% (D/C) |
| Employees |  |  |  |  |  |  |
| Permanent | 16305 | 784 | 4.81 | 15694 | 745 | 4.75 |
| Other than Permanent** | Other than Permanent worker is referred as contractor workers. |  |  |  |  |  |
| Total Employees | 16305 | 784 | 4.81 | 15694 | 745 | 4.75 |
| Workers |  |  |  |  |  |  |
| Permanent | 222905 | 924 | 0.41 | 232856 | 665 | 0.29 |
| *Other than Permanent | 102719 | 0 | 0 | 91175 | 8 | 0.00 |
| Total Workers | 325624 | 924 | 0.28 | 324031 | 673 | 0.21 |

[^2]2. Details of minimum wages paid to employees and workers, in the following format:

| Category | FY2023 |  |  |  |  | FY2022 |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total <br> (A) | Equal to Minimum Wage |  | More than Minimum Wage |  | Total <br> (D) | Equal to Minimum Wage |  | More than Minimum Wage |  |
|  |  | No. (B) | $\begin{array}{r} \% \\ (B / A) \end{array}$ | No. (C) | $\begin{array}{r} \% \\ (C / A) \end{array}$ |  | No. (E) | $\begin{gathered} \% \\ \text { (E/D) } \end{gathered}$ | No. (F) | $\begin{gathered} \% \\ (F / D) \end{gathered}$ |
| Employees |  |  |  |  |  |  |  |  |  |  |
| Permanent | 16,305 | - | - | 16305 | 100 | 15694 | - | - | 15694 | 100 |
| Male | 15,083 | - | - | 15083 | 100 | 14536 | - | - | 14536 | 100 |
| Female | 1,222 | - | - | 1222 | 100 | 1158 | - | - | 1158 | 100 |
| Other than Permanent | - | - | - | - | - | - | - | - | - | - |
| Male | - | - | - | - | - | - | - | - | - | - |
| Female | - | - | - | - | - | - | - | - | - |  |
| Workers |  |  |  |  |  |  |  |  |  |  |
| Permanent | 222905 | - | - | 222905 | 100 | 232856 | - | - | 232856 | 100 |
| Male | 204333 | - | - | 204333 | 100 | 214396 | - | - | 214396 | 100 |
| Female | 18572 | - | - | 18572 | 100 | 18460 | - | - | 18460 | 100 |
| Other than Permanent | 102719 | 42688 | 42 | 60031 | 58 | 91175 | - | - | - | - |
| Male | 100175 | 41000 | 41 | 59175 | 59 |  | - | - | - | - |
| Female | 2544 | 1688 | 66 | 856 | 34 |  | - | - | - | - |

1. Executives (employees)- The pay scales as recommended by the DPE are paid with the approval of CIL Board and issuance of Presidential Directive by the concerned Ministry.
2. Non-Executive(workers)- The employees are paid wages in terms of the bipartite agreement between the Management and the workmen representative as negotiated in the Joint Bipartite Committee for Coal Industry (JBCCI) and the agreement thereafter termed as National Coal Wage Agreement (NCWA)/ Wage agreement for CIL \& SCCL.
3. Details of remuneration/salary/wages, in the following format:

| Gender | Permanent Employees |  | Permanent Workers |  |
| :--- | ---: | ---: | ---: | ---: |
|  | Number | Median remuneration/ <br> salary/wages of <br> respective category | Number | Median remuneration/ <br> salary/wages of <br> respective category |
| Board of Directors (BoD) | 5 | 6090290.56 | 0 | 0 |
| Key Managerial Personnel <br> (KMP) | 7 | $6,000,525.99$ | 0 | 0 |
| Employees other than BoD and <br> KMP | 340 | $2,580,537.49$ | 83 | 2247053.01 |
| Workers | 798 | 1546732.74 | 128 | 1373234.42 |

1 Only CIL Standalone has been considered.
2 Non- executive employees have been under woker category
3 Annual gross salary have been taken in calculation of median remuneration
4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes, the Company ensures the functioning of committees such as the Steering Committee, JCC, Welfare Committee at its subsidiaries to effectively address various issues, including those related to human rights. These committees' function as bipartite forums consisting of representatives of Management and Trade Unions affiliated to Central Trade Unions operating in the Coal Industry.
5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

The Company demonstrates its full commitment to upholding human rights throughout its operations, emphasizing its responsible approach to engaging with stakeholders. In order to ensure compliance with applicable labor statutes, the Company enters into comprehensive formal agreements with all its suppliers, contractors, and vendors providing services. These agreements contain specific provisions and conditions that mandate adherence to various labour regulations concerning their respective employees and workers. Moreover, grievances of all employees are redressed through CPGRAMS / PG Portal, which is an online platform for grievance redressal. By implementing these measures, the Company actively promotes ethical labour practices and underscores its dedication to protecting and respecting Human Rights throughout its supply chain.
6. Number of Complaints on the following made by employees and workers:

|  | FY2023 |  |  | FY2022 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Category | Filed during the year | Pending resolution at the end of the year | Remarks | Filed during the year | Pending resolution at the end of the year | Remarks |
| Sexual Harassment | 1 | 0 | Penalty has been imposed on the guilty | 0 | 0 | - |
| Discrimination at workplace | 3180 | 0 | All grievances received through CPGRAMS are redressed in the shortest possible time and there is no segregation made in the subject of grievance. | 3172 | 0 | All grievances received through |
| Child Labour |  |  |  |  |  |  |
| Forced Labour/Involuntary |  |  |  |  |  | CPGRAMS are |
| Labour |  |  |  |  |  | redressed in |
| Wages |  |  |  |  |  | the shortest |
| Other Human rights related |  |  |  |  |  | possible time |
| issues |  |  |  |  |  | and there is no |
|  |  |  |  |  |  | segregation made |
|  |  |  |  |  |  | in the subject of |
|  |  |  |  |  |  | grievance. |
|  |  |  |  |  |  |  |

7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

The Company has implemented various policies and mechanisms, including a Code of Conduct and a Whistleblower Policy, to ensure that its decisions, actions, and conduct maintain its ethical standards. Moreover, the Company has implemented the integrated Centralized Public Grievance Redressal and Monitoring System (CPGRAMS), a web-based solution administered by the Department of Administrative Reforms \& Public Grievances, Government of India. This system enables the resolution of public grievances by capturing and addressing complaints from employees, customers, and other stakeholders through the CPGRAMS portal.

The Company maintains strict confidentiality regarding the identity of the complainant and handles all harassment cases with utmost privacy. If an individual is found guilty, the company takes strict actions to address the issue. Furthermore, the Company has established an Audit Committee, which reviews the functioning of the Whistle-blower mechanism at periodic intervals.
8. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes
9. Assessment for the year:

|  | \% of the Company's plants and offices that were assessed <br> (by the Company or statutory authorities or third parties) |
| :--- | :--- |
| Child Labour | Regular third part audits are conducted |
| Forced Labour/Involuntary Labour | Regular third part audits are conducted |
| Sexual Harassment | Regular third part audits are conducted |
| Discrimination at workplace | Regular third part audits are conducted |
| Wages | Regular third part audits are conducted |
| Other- please specify |  |

Note: The Internal \& external Auditors conduct assessments as per the Audit schedule. Assessments are also carried out by respective Government authorities and the Company has not received any non-compliance certification.

Note: As a responsible employer, following all the applicable acts and provisions of the land, it is ensured that no such actions are made which violates the Act.
10. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above. A Maharatra Company

## Leadership Indicators

1. Details of a business process being modified / introduced as a result of addressing human rights grievances/ complaints.

The Company has not modified any process.
2. Details of the scope and coverage of any Human rights due-diligence conducted.

The Company has not conduced any human rights due-diligence.
3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes, the Company ensures that all its workplaces (offices) are designed and maintained to be disability-friendly environments. It ensures the installation of ramps for easy mobility, and other necessary accommodations.
4. Details on assessment of value chain partners:

|  | $\%$ of value chain partners (by value of business done with <br> such partners) that were assessed |
| :--- | :--- |
| Sexual Harassment |  |
| Discrimination at workplace | The Company has not undertaken the any assessment during <br> Child Labour |
| the year. |  |
| Waged Labour/Involuntary Labour |  |
| Others - please specify |  |

Note : As all the value chain partners of entity have to comply with all the provisions of the law of the land, it is ensured that such violations do not take place.
4. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

NA


Business should respect and make efforts to protect and restore the environment

## Essential Indicators

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format:

| Parameter | FY 2022-23 | FY 2021-22 |
| :--- | ---: | ---: |
| Total electricity consumption $(\mathrm{A})(\mathrm{JOULE})-1 \mathrm{KWH} \approx 3.6 \times 106 \mathrm{~J}$ | $165844908 \times 10^{8}$ | $166372782.624 \times 10^{8}$ |
| Total fuel consumption $(\mathrm{B})(\mathrm{J}) 1 \mathrm{Lt} . \approx 38 \times 106 \mathrm{~J}$ | $166096608.82 \times 10^{8}$ | $168494560.06 \times 10^{8}$ |
| Energy consumption through other sources (Solar) $(\mathrm{C})(\mathrm{JOULE})$ | $246107.412 \times 10^{8}$ | $141635.808 \times 10^{8}$ |
| Total energy consumption $(\mathrm{A}+\mathrm{B}+\mathrm{C})$ | $332187624.2 \times 10^{8}$ | $335008978.5 \times 10^{8}$ |
| Energy intensity per rupee of turnover (Total energy consumption/ | 17720.87243 | 21952.93145 |
| turnover in rupees) | $\left(332187624.2 \times 10^{8}\right.$ | $\left(335008978.5 \times 10^{8}\right.$ |
|  | $\left./ 18745.557 \times 10^{8}\right)$ | $\left./ 15260.330 \times 10^{8}\right)$ |
| Energy intensity (optional) - the relevant metric may be selected by |  |  |
| the Company |  |  |

[^3]2. Does the Company have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

Not applicable. The Company doesn't fall under PAT scheme
3. Provide details of the following disclosures related to water, in the following format:

| Parameter | FY2023 | FY2022 |
| :---: | :---: | :---: |
| Water withdrawal by source (in Lakh kilolitres) |  |  |
| (i) *Surface water | 318.45 | 332.07 |
| (ii) Groundwater | Nil | Nil |
| (iii) Third party water | Nil | Nil |
| (iv) Seawater / desalinated water | Nil | Nil |
| (v) Others (Mine water and Collected Rain water) | 6102.16 | 6066.52 |
| *Total volume of water withdrawal (in kilolitres) (i+ii + iii + iv + v) | 6420.61 | 6398.59 |
| Total volume of water consumption (in kilolitres) | 5841.37 | 5750.74 |
| Water intensity per rupee of turnover (Water consumed / turnover) | 0.031 | 0.037 |
| Water intensity (optional) - the relevant metric may be selected by the entity |  |  |

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes. NOC is issued by Central Ground Water Authority (CGWA)
*Partial Disclosure.
4. Has the Company implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

The Company recognizes the significance of water as a valuable resource and is committed to adopting a zero liquid discharge approach. To achieve this goal, the Company has already implemented numerous initiatives aimed at optimizing water consumption and minimizing wastewater generation through various recycling and reuse programs. As part of its efforts, the Company has planned the construction of a sewage treatment plant (STP) during the fiscal year 2022-23. Additionally, the Company has already established an Effluent Treatment Plant (ETP) and a Rainwater Harvesting system to further enhance water management practices.
5. Please provide details of air emissions (other than GHG emissions) by the Company, in the following format:

| Parameter | Unit | FY2023 | FY2022 |
| :--- | ---: | ---: | ---: |
| NOx | Microgram $/ \mathrm{m} 3$ |  | 21.8 |
| SOx | Microgram $/ \mathrm{m} 3$ | 21.5 | 22.2 |
| Particulate matter (PM) | Microgram $/ \mathrm{m3}$ | 125.8 | 1150 |
| Persistent organic pollutants (POP) | NA | Not Applicable | Not Applicable |
| Volatile organic compounds (VOC) | NA | Not Applicable | Not Applicable |
| Hazardous air pollutants (HAP) | NA | Not Applicable | Not Applicable |
| Others - please specify | NA | Not Applicable | Not Applicable |

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency. Yes. All evaluation are carried out by CMPDI
6. Provide details of greenhouse gas emissions (Scope1 and Scope 2 emissions) \& its intensity, in the following format:

| Parameter | Unit | FY2023 | FY2022 |
| :---: | :---: | :---: | :---: |
| Total Scope 1 emissions (Break-up of the GHG into $\mathrm{CO} 2, \mathrm{CH} 4, \mathrm{~N} 2 \mathrm{O}, \mathrm{HFCs}$, PFCs, SF6, NF3, if available) | Metric tonnes of CO2 equivalent | 24006330.00 | 21257230.00 |
| Total Scope $\mathbf{2}$ emissions (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available) | Metric tonnes of CO2 equivalent | 7495920.00 | 6637520.00 |
| Total Scope 1 and Scope 2 emissions per rupee of turnover | Metric tonnes of CO2 equivalent/ ₹ | 168.05 | 182.70 |
| Total Scope 1 and Scope 2 emission intensity (optional) <br> - the relevant metric may be selected by the entity |  | - | - |

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes. All evaluation is carried out by CMPDI.

The above assessment is based on CMPDl's report on 'Carbon Footprint Analysis of CIL and Roadmap for Carbon Neutrality 2020-21'.
7. Does the Company have any project related to reducing Green House Gas emission? If yes, then provide details.

The company acknowledges that coal mining is an energyintensive process involving the use of fuel and electricity, which contributes to greenhouse gas (GHG) emissions. Understanding the environmental impact of GHGs, the Company is committed to providing affordable energy with a minimal carbon footprint. To achieve this, the Company aims to reduce energy consumption and implement modern technologies that effectively mitigate GHG emissions. Through the adoption of multiple initiatives, the Company, along with its subsidiaries, has undertaken various projects focused on carbon reduction. Notably, the Company has implemented a decentralized Solar Program, comprising both rooftop and ground-mounted solar installations, at its sites to further support its efforts in reducing GHG emissions.

Renewable Energy initiatives: Coal India Ltd (CIL) is strategically positioned to embrace clean energy sources in order to meet its electrical energy requirements. In the fiscal year 2022-23, the company achieved significant progress in solar energy generation, with a total of approximately 68.36 lakh units produced through its renewable energy (RE) units, marking a remarkable $70 \%$ increase compared to the previous year.

As part of its commitment to sustainability, CIL has formulated a comprehensive plan to transform into a netzero energy company. This includes the establishment of 3000 MW Solar Power Projects to offset its current reliance on fossil fuel-based power. To drive this initiative, CIL has established a subsidiary company called 'CIL Navikarniya Urja Limited (CNUL)' to explore new business opportunities in the field of renewable energy.

CIL has devised a three-pronged strategy to accomplish its 3000 MW solar power target:

- Development of solar projects on available land parcels and rooftops across its subsidiary companies, wherever feasible.
- Implementation of solar projects in states with high solar potential, such as Rajasthan and Gujarat.
- Participation in solar tenders organized by SECI (Solar Energy Corporation of India), DISCOMs (Distribution Companies), Power exchanges, and other relevant entities.

In line with this strategy, CIL has signed a Memorandum of Understanding (MOU) with Rajasthan Rajya Vidyut Utpadan Nigam Ltd (RVUNL) on October 13th, 2022, for the establishment of a 1190 MW solar power plant at RVUNL's 2000 MW solar park. Additionally, project DPRs (Detailed Project Reports) for a total of 115 MW capacity are currently under approval stage, with respective allocations of 55 MW from WCL (Western Coalfields Limited), 40 MW from SECL (South Eastern Coalfields Limited), and 50 MW from MCL (Mahanadi Coalfields Limited).

Furthermore, CIL is actively implementing approximately 20 MW rooftop solar power projects at various stages across its subsidiaries. The company is also identifying additional rooftops to meet the residential and commercial power demands of its subsidiaries, thereby reducing overall power costs.

To cater to its captive requirements, CIL's subsidiaries have already identified land parcels for the installation of approximately 725 MW of solar projects, complying with state regulations on open access and grid connectivity. In FY 22-23 WCL has reduced 940 Tonnes of CO2 emissions, by using renewable sources (Solar energy).

FMC- FMC projects involve the installation of piped conveyor belts to move coal from pitheads to loading points, where a rapid loading system is employed to load coal into railway rakes. By eliminating the need for road movement of coal and integrating rapid loading systems, several benefits are achieved. These include:

1. Reduction of transportation cost from coal face to Railway Sidings.
2. Reduction of diesel consumption and cost for Payloader operation.
3. Reduction of diesel consumption and cost for Truck operation.
4. Reduced road maintenance cost for reduced truck transportation trips and coal spillage.

Energy Conservation Measures: Further, a comprehensive energy conservation initiative has resulted in the replacement/installation of 1679 energy-efficient ACs, 18,626 energy-efficient super fans, deployment of 71 E-vehicles, replacement of 169 old motors with energyefficient motors, installation of 1016 auto timers, and procurement/installation of 54,690 KVAR of capacitor banks.

Carbon sink through Plantation: The Company also planted 31.01 Lakh saplings over 1613 Ha land area with a carbon sink potential of 80,908 tonne CO2 equivalent annually.
8. Provide details related to waste management by the Company, in the following format:

| Parameter | FY2023 | FY2022 |
| :---: | :---: | :---: |
| Total Waste generated (in metric tonnes) |  |  |
| Plastic waste (A) | - | - |
| *E-waste (B) | 380 no. PCs | 121 no. of Rescue |
|  | 0.156MT | apparatus |
|  |  | 0.230MT |
| *Bio-medical waste (C) | 8.918MT | 4.592MT |
| Construction and demolition waste (D) | Nil | Nil |
| *Battery waste (E) | 2093 KG | 955 KG |
| Radioactive waste (F) | NA | NA |
| *Other Hazardous Waste. Please specify, if any. (G) (Burnt oil /waste oil) | 1036MT | 949MT |
| *Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector) | 362 no. waste tyres 1644.292 million $\mathrm{m}^{3}$ overburden | 1362.06 million $\mathrm{m}^{3}$ Overburden |
| Total (A+B + C + D + E + + G + H) |  |  |

For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)
Category of waste

| Category of waste | 360 no. batteries | 292 batteries |
| :--- | ---: | ---: | ---: |
| (i) ${ }^{*}$ Recycled | 1644.292 million m3 | 1362.06 million m3 |
| (ii) Re-used (over burden) | 190.12 MT | 448.55 MT |
| (iii) *Other recovery operations (used oil recovered) |  |  |
| Total |  |  |

For each category of waste generated, total waste disposed of through disposal method (in metric tonnes) Category of waste
(i) Incineration
(ii) Landfilling
(iii) Other disposal operations

Total
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes, Assessment has been done at subsidiary level and by 3rd party agency who collected the waste from the subsidiary companies.
*Partial disclosure
9. Briefly describe the waste management practices adopted in your establishment. Describe the strategy adopted by your Company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

The Company acknowledges the significance of waste management and remains committed to finding innovative approaches to reduce and reuse waste responsibly. One notable waste stream generated from the Company's operations includes overburden, followed by mine water, process waste, used oil, and sludge. The Company
has devised various methods to extract sand from the overburden, effectively utilizing this resource. Moreover, the Company has implemented strategies to reuse mine water, which is traditionally considered waste, for industrial and domestic purposes, benefiting both internal consumption and nearby communities for drinking and irrigation needs.

In terms of non-hazardous waste, the Company handles materials like High-Density Polyethylene (HDPE) drums, metal scrap, plastic barrels, and other process wastes. Throughout the reporting period, all hazardous and nonhazardous waste has been appropriately disposed of A Maharatna Company
through authorized vendors, adhering to the regulations outlined in the Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2015. Hazardous waste is transported to authorized vendors, where it is disposed of using suitable methods in accordance with the law, while the requisite documents are submitted to the State Pollution Control Board (SPCB) as mandated by the regulatory guidelines.

Furthermore, recognizing the importance of responsible e-waste disposal, the Company has formulated a dedicated e-Waste Policy in 2019, outlining efficient and eco-friendly methods for disposing of electronic waste. The complete e-Waste Disposal Policy can be accessed through the following link: https://d3u7ubx0okog7j.cloudfront.net/ documents/CIL Corporate E- Waste Policy tFQLJHH. pdf
10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

| SI. <br> No. | Location of <br> operations/offices | Type of operations | Whether the conditions of environmental approval / clearance <br> are being complied with? (Y/N) If no, the reasons thereof and <br> corrective action taken, if any. |
| :--- | :--- | :--- | :--- |
| 1 | Murpar UG | Mining Operations | Yes (Murpar UG is under Ecologically Sensitive Zone (ESZ) of Tadoba <br> Tiger reserve, Padmapur OC and Durgapur OC are adjacent to ESZ of <br> Tadoba Tiger reserve. |
| 2 | Padmapur OC | Mining Operations | Yes |
| 3 | Durgapur OC | Mining Operations | Yes |

11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

|  | Name and <br> brief details <br> of project <br> No. <br> name of <br> mine) | EIA <br> Notification <br> No. | Date | Whether <br> conducted by <br> independent <br> external <br> agency (Yes <br> / No) | Results <br> communicated <br> in public domain |
| :--- | :--- | :--- | :--- | :--- | :--- |
| 1 | Mohanpur OC | EIA <br> Notification, <br> Relevant Web link |  |  |  |
| 2 | 2006 |  |  |  |  |


| SI. <br> No. | Name and brief details of project (name of mine) | EIA <br> Notification No. | Date | Whether conducted by independent external agency (Yes / No) | Results communicated in public domain | Relevant Web link |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 7 | North Urimari OC | EIA Notification, 2006 | 13-02-2023 | Yes | Yes | https://parivesh.nic.in/ <br> newupgrade/\#/report/ec-part-c? i <br> $d=2332083 \& p r o j e c t \mid d=2293713 \& c$ <br> af $=2293938$ |
| 8 | Giddi A OC | EIA <br> Notification, 2006 | 24-03-2023 | Yes | Yes | https://environmentclearance. nic.in/onlinesearchnewrk. aspx?autoid=41301\&proposal_ no $=1 \mathrm{~A} / \mathrm{JH} /$ <br> CMIN/74323/2018\&typep=EC |
| 9 | Nigahi OC | EIA <br> Notification, 2006 | 26-07-2022 | Yes | Yes | https://parivesh.nic.in/ newupgrade/\#/department/ec-proposal-detail/2359585 |
| 10 | Krishnashila OC | EIA <br> Notification, 2006 | 26-07-2022 | Yes | Yes | https://parivesh.nic.in/ newupgrade/\#/department/ec-proposal-detail/2694337 |
| 11 | Amlohri OC | EIA <br> Notification, 2006 | 26-07-2022 | Yes | Yes | https://parivesh.nic.in/ newupgrade/\#/department/ec-proposal-detail/2702024 |
| 12 | Khadia OC | EIA <br> Notification, 2006 | 27-07-2022 | Yes | Yes | https://parivesh.nic.in/ newupgrade/\#/department/ec-proposal-detail/2396954 |
| 13 | Bina OC | EIA <br> Notification, 2006 | 29-07-2022 | Yes | Yes | https://environmentclearance. nic.in/auth/ECGeneral Report. aspx? pid=40441 |
| 14 | Jayant OC | EIA <br> Notification, 2006 | 20.02.2023 | Yes | Yes | https://parivesh.nic.in/ newupgrade/\#/department/ec-proposal-detai//2334102 |
| 15 | Siarmal OC | EIA <br> Notification, 2006 | 05-05-2022 | Yes | Yes | https://environmentclearance. nic.in/onlinesearchnewrk. aspx? autoid=13885\&proposal no $=I A / O R /$ CMIN/24164/2014\&typep=EC |
| 16 | Kulda OC | EIA <br> Notification, 2006 | 24-05-2022 | Yes | Yes | https://parivesh.nic.in/ newupgrade/\#/department/ec-proposal-detail/2800917 |
| 17 | Lakhanpur OC | EIA <br> Notification, 2006 | 30-05-2022 | Yes | Yes | https://parivesh.nic.in/ newupgrade/\#/department/ec-proposal-detai//1784858 |
| 18 | Bhubaneswari OC | EIA <br> Notification, 2006 | 26-07-2022 | Yes | Yes | https://parivesh.nic.in/ newupgrade/\#/department/ec-proposal-detail/2761380 |
| 19 | Garjanbahal OC | EIA <br> Notification, 2006 | 09-03-2023 | Yes | Yes | https://environmentclearance. nic.in/onlinesearchnewrk. aspx?autoid=42077\&proposal no=IA/OR/ CMIN/272126/2022\&typep=EC |
| 20 | Manikpur OC | EIA <br> Notification, 2006 | 26-05-2022 | Yes | Yes | https://parivesh.nic.in/ newupgrade/\#/department/ec-proposal-detail/3461320 | A Maharatna Company


| SI. <br> No. | Name and brief details of project (name of mine) | EIA <br> Notification <br> No. | Date | Whether conducted by independent external agency (Yes / No) | Results communicated in public domain | Relevant Web link |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 21 | Chhal OC | EIA <br> Notification, 2006 | 02-08-2022 | Yes | Yes | https://environmentclearance. nic.in/onlinesearchnewrk. aspx?autoid=40505\&proposal no=IA/CG/ <br> CMIN/11029/2007\&typep=EC |
| 22 | Dipka OC | EIA <br> Notification, 2006 | 06-09-2022 | Yes | Yes | https://parivesh.nic.in/ newupgrade/\#/department/ec-proposal-detail/3430191 |
| 23 | Gevra OC | EIA <br> Notification, 2006 | 06-09-2022 | Yes | Yes | https://parivesh.nic.in/ newupgrade/\#/department/ec-proposal-detail/3347079 |
| 24 | Khairaha UG | EIA <br> Notification, 2006 | 13-12-2022 | Yes | Yes | https://parivesh.nic.in/ newupgrade/\#/department/ec-proposal-detail/1389039 |
| 25 | Saraipalli OC | EIA <br> Notification, 2006 | 23-03-2023 | Yes | Yes | https://164.100.213.216/E-Sign/ <br> Esign/ECLSEIAA 215550_5458Y7 <br> SIA CG CMIN 415356 2023.pdf |
| 26 | Singhori OC | EIA <br> Notification, 2006 | 23-05-2022 | Yes | Yes | https://parivesh.nic.in/ newupgrade/\#/department/ec-proposal-detail/2044376 |
| 27 | Dinesh OC | EIA <br> Notification, 2006 | 26-05-2022 | Yes | Yes | https://parivesh.nic.in/ newupgrade/\#/department/ec-proposal-detail/2254345 |
| 28 | Gauri Pauni OC | EIA <br> Notification, 2006 | 27-12-2022 | Yes | Yes | https://environmentclearance. nic.in/onlinesearchnewrk. aspx?autoid=42400\&proposal no $=I A / M H /$ <br> CMIN/284193/2021\&typep=EC |

12. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India; such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection Act and rules thereunder ( $\mathrm{Y} / \mathrm{N}$ ).

If not, provide details of all such non-compliances, in the following format:

| SI. | Specify the law / <br> regulation / guidelines <br> which was not complied <br> with | Provide details of <br> the non-compliance | Any fines / penalties / action <br> taken by regulatory agencies <br> such as pollution control boards <br> or by courts | Corrective action <br> taken, if any |
| :--- | :--- | :--- | :--- | :--- |

## Leadership Indicators

1. Provide break-up of the total energy consumed (in Joules or multiples) from renewable and non-renewable sources, in the following format:

| Parameter | FY2023 |  |
| :--- | ---: | ---: |
| From renewable sources |  | FY2022 |
| Total electricity consumption (A) (KWH) | 6836317 |  |
| Total fuel consumption (B) | - |  |
| Energy consumption through other sources (C) | - |  |
| Total energy consumed from renewable sources (A+B+C) | 6834328 |  |
| From non-renewable sources | - |  |
| Total electricity consumption (A) (KWH) | - |  |
| Total fuel consumption (B) (Lt.) | 4606803000 |  |
| Energy consumption through other sources (F) | 437096339 | 3934328 |
| Total energy consumed from non-renewable sources (D+E+F) | - | 4621466184 |

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes. Investment Grade Energy Audit (IGEA) study of 25 Nos. buildings of CIL Subsidiaries has been carried out through Bureau of Energy Efficiency.
2. Provide the following details related to water discharged:

| Parameter | FY2023 | FY2022 |
| :---: | :---: | :---: |
| Water discharge by destination and level of treatment (in Lakh kilolitres) |  |  |
| i) To Surface water |  |  |
| - No treatment | - | - |
| - With treatment - please specify level of treatment | - | - |
| (ii) To Groundwater |  |  |
| - No treatment | - | - |
| - With treatment - please specify level of treatment | - |  |
| (iii) To Seawater |  |  |
| - No treatment | - | - |
| - With treatment - please specify level of treatment | - | - |
| (iv) Sent to third-parties |  |  |
| - No treatment | - | - |
| - With treatment - please specify level of treatment (Tertiary level) | 3,715.60 | 3,697.33 |
| (v) Others (own use) |  |  |
| - No treatment |  |  |
| - With treatment - please specify level of treatment (secondary level) | 3,283.06 | 3,220.28 |
| Total water discharged (in Lakh kilolitres) | 6,998.66 | 6,917.61 |

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

No, However, Internal assessment has been done at subsidiary level.
3. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):

No water stress are in CIL. Hence the table is not applicable.
For each facility / plant located in areas of water stress, provide the following information:
(i) Name of the area
(ii) Nature of operations
(iii) Water withdrawal, consumption and discharge in the following format:

| Parameter | FY2023 | FY2022 |
| :---: | :---: | :---: |
| Water withdrawal by source (in kilolitres) |  |  |
| (i) Surface water |  |  |
| (ii) Groundwater |  |  |
| (iii) Third party water |  |  |
| (iv) Seawater / desalinated water |  |  |
| (v) Others |  |  |
| Total volume of water withdrawal (in kilolitres) | NA |  |
| Total volume of water consumption (in kilolitres) |  |  |
| Water intensity per rupee of turnover (Water consumed / turnover) |  |  |
| Water intensity (optional) - the relevant metric may be selected by the entity |  |  |

Water discharge by destination and level of treatment (in kilolitres)
i) Into Surface water

- No treatment
- With treatment - please specify level of treatment
(ii) Into Groundwater
- No treatment
- With treatment - please specify level of treatment
(iii) Into Seawater
- No treatment
- With treatment - please specify level of treatment
(iv) Sent to third-parties
- No treatment
- With treatment - please specify level of treatment
(v) Others
- No treatment
- With treatment - please specify level of treatment

Total water discharged (in kilolitres)
Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes. It was carried out by CMPDI.
4. Please provide details of total Scope $\mathbf{3}$ emissions \& its intensity, in the following format:

| Parameter | Unit | FY2023 | FY2022 |
| :---: | :---: | :---: | :---: |
| *Total Scope 3 emissions <br> (Break-up of the GHG into CO2, CH4, N2O, HFCs, PFCs, SF6, NF3, if available) | Metric tonnes of CO2 equivalent | 807750.00 | 715250.00 |
| Total Scope 3 emissions [per rupee of turnover] | Metric tonnes of CO2 equivalent | 807750.00 | 715250.00 |
| Total Scope 3 emission intensity (optional) - the relevant metric may be selected by the entity | $\begin{array}{r} \text { Kgs of CO2 } \\ \text { equivalent/ ₹ } 1000 \\ \text { of turnover } \end{array}$ | 0.63 | 0.71 |

*Partial disclosure

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes. It was carried out by CMPDI.
5. With respect to the ecologically sensitive areas reported in Question 10 of Essential Indicators above, provide details of significant direct \& indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

Due to the mining operation in close proximity to ecologically sensitive areas, there is a potential increase in pollution levels, including air, water, and noise. In order to prevent and address these concerns, the following prevention and remedial activities have been proposed:
i. Fencing the entire mining area with solar/electric pulse monitored fences, reaching a minimum height of 10 feet.
ii. Minimizing vehicular transportation and implementing a closed conveyor system for transportation purposes.
iii. Implementing controlled blasting techniques to mitigate the impact of mining activities.
iv. Installing wind barriers to reduce the dispersion of pollutants.
v. Establishing a thick green belt, with a width of 30-40 meters, to effectively mitigate and control dust pollution.
vi. Implementing a 3-tier avenue plantation program to enhance the overall green cover.
vii. Conducting a baseline biodiversity survey of plants and animals to assess the initial ecological conditions.
viii. Restricting the movement of transport vehicles during the nighttime specifically within forested or corridor areas of the TATR (Tadoba-Andhari Tiger Reserve).
6. If the entity provided below taken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

| SI. <br> No. | Initiative undertaken | Details of the initiative (Web-link, if any, may be provided along-with summary) |
| :---: | :---: | :---: |
| 1 | Creation of eco parks. | Three Eco parks have been developed to reclaimed mining area. Initiatives have been taken to connect the eco-parks and eco-tourism sites with the tourism circuit of the state. |
| 2 | Gainful utilization of OB dump | Four Sand segragation plants at Gondegaon OC, Bhanegaon OC of WCL Amlori in NCL and Kajora and area of ECL have been developed. |
| 3 | FMC | CIL has taken steps to upgrade the mechanized coal transportation and loading system under 'First \Mile Connectivity' projects. Above the existing 13 FMC projects of 151 MTY capacity, CIL has already commissioned 7 FMC Projects of 92 MTPA capacity. <br> 61 First Mile Connectivity (FMC) projects of 763.5 MTPA are being implemented in three phases to consolidate CIL's effort towards upgradation and expansion of coal evacuation infrastructure. <br> CIL plans to operationalize all the projects of Phase-I, Phase-II and Phase-III by FY 28-29 thereby having a cumulative mechanized Rapid Loading capacity of 914.5 MTPA. |

Outcome of the initiative
Centre of recreation for public, and overall development of the surrounding area. More than 4.02 Lakh footfalls have been recorded in 30 Eco Parks developed by CIL.
Availability of Cheaper sand to the surrounding areas but the overall impact on the environmental pollution due to sand mining was reduced. Also, these sand segregation plants will improve the riverine ecosystem, flow, groundwater recharge potential and water quality in their courses
i. Avoidance of road transport and consequent air pollution
ii. Improve quality of dispatched Coal

Coal India Limited

| SI. <br> No. | Initiative undertaken | Details of the initiative (Web-link, if any, <br> may be provided along-with summary) | Outcome of the initiative |
| :--- | :--- | :--- | :--- |
| utilisation |  |  |  |

7. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

TheCompany hasestablishedadedicatedRiskManagement Committee to oversee and ensure the presence of suitable methodologies, processes, and systems for monitoring and evaluating risks associated with the company's business operations. Additionally, the Company has formulated a comprehensive risk management policy. This policy includes a framework for identifying internal and external risks specific to the company, measures for mitigating risks through the implementation of appropriate systems and processes for internal control, and the development of a business continuity plan. The weblink for the risk management policy : https://d3u7ubx0okog7j.cloudfront. net/documents/Risk Management Policy Idunvff.pdf
8. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard?

Coal produced by CIL is predominantly used by TPPs for thermal power generation. Thermal power generation is associated with air pollution and fly ash generation. The TPPs have installed ESP and FGD units for reducing air pollution. The fly ash generated are supplied to cement plants, brick industries and also for filling of voids \& road construction, etc.
9. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

The accompany take all the necessary steps to Evaluate its value chain partners

Principle 7 is responsible and transparent

## Essential indicators

1. a. Number of affiliations with trade and industry chambers/associations.

6
b. List the top 10 trade and industry chambers/associations (determined based on the total members of such body) the Company is a member of/affiliated to.

| SI. <br> No. | Name of the trade and industry <br> chambers/associations | Reach of trade and industry chambers/associations (State/ National) |
| :--- | :--- | :--- |
| 1. | The Bengal Chamber of Commerce | National |
| 2. | Indian Chamber of Commerce | National |
| 3. | SCOPE | National |
| 4. | FICCI | National |
| 5. | ASSOCHAM | National |
| 6. | MGMI INDIA | National |

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the Company, based on adverse orders from regulatory authorities.*

| Name of the authority | Brief of the case | Corrective action taken |
| :--- | :--- | :--- |
|  |  |  |

* Details are given in Annexure 22 of the Directors' Report


## Leadership Indicators

1. Details of public policy positions advocated by the Company:

| SI. | Public Policy |
| :--- | :--- | :--- | :--- | :--- | :--- |
| No. | advocated |

Engaging with various trade unions and chambers of commerce is crucial for effective public policy advocacy. Such engagement allows for the exchange of ideas, perspectives, and expertise, enabling the development of well-informed policies that cater to the needs of both the industry and the workforce. Collaboration with these stakeholders plays a vital role in promoting fair labor practices, fostering economic growth, and achieving a harmonious business environment.

## Essential Indicators

1. Details of Social Impact Assessments (SIA) of projects undertaken by the Company, based on applicable laws, in the current financial year.

| Name and brief details of project | SIA <br> Notification <br> No. | Date of notification | Whether conducted by independent external agency (Yes / No) | Results communicated in public domain (Yes / No) | Relevant Web link |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Different development works in Purulia, West Bengal | Not <br> Applicable <br> (NA) | NA | Yes | Will be communicated once report is finalized | Will be uploaded once report is finalized |
| Providing neurosurgery related equipment at Institute of Neurosciences Kolkata (INK) | NA | NA | Yes | Will be communicated once report is finalized | Will be uploaded once report is finalized |
| Financial assistance for procurement of 2 water ambulances in Majuli, Assam | NA | NA | Yes | Will be communicated once report is finalized | Will be uploaded once report is finalized |
| Imparting skill development training to 2000 youth in plastic engineering trades | NA | NA | Yes | Will be communicated once report is finalized | Will be uploaded once report is finalized |
| Construction of lab, library, classrooms and hostel facility at Nivedita Shiksha Sadan Balika Inter College, Varanasi | NA | NA | Yes | Will be communicated once report is finalized | Will be uploaded once report is finalized |
| Converting 100 nos. of beds into ICU beds at Karnataka Institute of Medical Sciences (KIMS), Hubli, Karnataka | NA | NA | Yes | Will be communicated once report is finalized | Will be uploaded once report is finalized |

Note : Impact Assessment study has been done in accordance with Companies (CSR Policy) Rules 2014, under Companies Act 2013. The details are for CIL (standalone). Subsidiaries report their Impact assessment details in their respective annual reports/ websites.
2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R\&R) is being undertaken by the Company, in the following format:
\(\left.$$
\begin{array}{l|l|l|l|l|l}\hline \begin{array}{l}\text { SI. } \\
\text { No. }\end{array} & \begin{array}{l}\text { Name of Project } \\
\text { for which R\&R is } \\
\text { ongoing }\end{array} & \text { State } & \text { District } & \begin{array}{l}\text { No. of Project } \\
\text { Affected } \\
\text { Families (PAFs) }\end{array} & \begin{array}{l}\text { \% of PAFs } \\
\text { covered by } \\
\text { R\&R }\end{array}\end{array}
$$ \begin{array}{l}Amounts paid to <br>
PAFs in the FY <br>

(In ₹)\end{array}\right]\)| Katras, AKWMC, <br> Tetulmuri Patch |
| :--- |
| Barora, Left out Patch <br> - B |
| Durgapur Deep Extn. <br> OC |
| Jharkhand |
| Amal. Gondegaon <br> Ghatrohana OC |
| Maharashtra |


| SI. <br> No. | Name of Project for which R\&R is ongoing | State | District | No. of Project Affected Families (PAFs) | \% of PAFs covered by R\&R | Amounts paid to PAFs in the FY (In ₹) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Kolarpimpri Extn. OC | Maharashtra | Yavatmal | 11 | 1 | 5380000 |
|  | Gevra OCP | Chhattisgarh | Korba | 26 | 100 | 7600000 |
|  | Jampali OCP | Chhattisgarh | Raigarh | 12 | 100 | 3800000 |
|  | Amadand OCP | Madhya pradesh | Anuppur | 176 | 100 | 65000000 |
|  | Vindhya UG | Madhya pradesh | Umaria | 29 | 100 | 9900000 |
|  | Jagannathpur OCP | Chhattisgarh | Surajpur | 18 | 100 | 5400000 |
|  | Kurja UG | Madhya pradesh | Anuppur | 2 | 100 | 600000 |
|  | Rajmahal Exp. OCP | Jharkhand | Godda | 5892 | 100 | 408876000 |
|  | Hura-C | Jharkhand | Godda | 925 | 100 | 28628200 |
|  | KhottadiH OCP | West Bengal | Paschim Bardhaman | 809 | 100 | 11184000 |
|  | Sonepur Bazari Project | West Bengal | Paschim Bardhaman | 4427 | 100 | 15235000 |
|  | Bonjemehari (Expansion) | West Bengal | Paschim Bardhaman | 137 | 100 | No payment has been made during the FY 2022-23. |
|  | Mohanpur 2.5 MTY | West Bengal | Paschim Bardhaman | 257 | 100 | 31702380 |
|  | Itapara | West Bengal | Paschim Bardhaman | 312 | 100 | No payment has been made during the FY 2022-23. |
|  | Gourangdih (Expansion) | West Bengal | Paschim Bardhaman | 460 | 100 | No payment has been made during the FY 2022-23. |
|  | Gourangdih-Begunia | West Bengal | Paschim Bardhaman | 280 | 100 | 88826368 |
|  | Chitra East OCP | Jharkhand | Deoghar | 632 | 100 | 2400000 |
|  | Block-B Project | Madhya Pradesh | Singrauli | 10 | 1 | 2900000 |
|  | Dudhichua Project | Madhya Pradesh | Singrauli | 61 | 1 | 50030000 |
|  | Jayant Project | Madhya Pradesh | Singrauli | 360 | 1 | 288350000 |
|  | Amrapali OCP | Jharkhand | Chatra | 2 | 100 | 780216 |
|  | Parej OCP | Jharkhand | Hazaribagh | 47 | 100 | 14344212 |
|  | Magadh OCP | Jharkhand |  <br> Latehar | 109 | 100 | 29728840 |
|  | Purnadih OCP | Jharkhand | Chatra | 156 | 100 | 31520000 |
|  | KDH OCP | Jharkhand | Ranchi | 3 | 100 | 900000 |
|  | Ashok OCP | Jharkhand | Chatra | 5 | 100 | 1500000 |
|  | Balaram OCP | Odisha | Angul | 40 |  | 78260000 |
|  | Hingula OCP | Odisha | Angul | 45 | 1 | 57520000 |
|  | Lingaraj OCP | Odisha | Angul | 2 | 1 | 60000 |
|  | Bharatpur OCP | Odisha | Angul | 8 |  | 37020000 |
|  | Jagannath OCP | Odisha | Angul | 2 | 1 | 3340000 |
|  | Ananta OCP | Odisha | Angul | 55 | 1 | 86050000 |
|  | Bhubaneswari OCP | Odisha | Angul | 1 | 1 | 0 |
|  | Kaniha OCP | Odisha | Angul | 174 | 1 | 415570000 |
|  | Ib-Valley Area | Odisha | Jharsuguda | 21 | 1 | 88520000 |
|  | Lakhanpur Area | Odisha | Jharsuguda | 115 |  | 71440000 |
|  | Basundhara Area | Odisha | Sundergarh | 6 | 1 | 24490000 |
|  | Mahalaxmi Area | Odisha | Sundergarh | 25 | 1 | 132450000 |

3. Describe the mechanisms to receive and redress grievances of the community.

The Company has implemented the integrated Centralized Public Grievance Redressal and Monitoring System (CPGRAMS), a web-based solution administered by the Department of Administrative Reforms \& Public Grievances, Government of India. This system enables the resolution of public grievances raised by employees, customers, and other stakeholders through the CPGRAMS portal. Grievances are diligently captured and addressed to ensure timely resolution.

Furthermore, the Company encourages community members to seek assistance or make inquiries by reaching out to the designated Head of Department (CSR) within the organization.

Regarding employment and compensation related to acquired land, the Company has established an ongoing
process for grievance redressal. Various mechanisms have been put in place at different levels, including the Samadhan Cell and CPGRAMS, to address grievances. At the district level, Grievance Redressal Mechanism (GRM) Cells are formed under the leadership of the District Collector. Additionally, Grievance Redressal Committees have been established at the project level to address received grievances.

Individual representations are given careful consideration and examined by the relevant officers in the respective areas and departments. This diligent approach ensures that viable resolutions are reached. In the case of Odisha, the Company follows the guidelines of the Odisha Rehabilitation and Resettlement (R\&R) Policy of 2006, which includes the constitution of Rehabilitation and Peripheral Development Advisory Committees (RPDACs) and sub-committees chaired by the District Collectors..
4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

|  | FY2023 | FY 2022 |
| :--- | ---: | ---: |
| Directly sourced from MSMEs/small producers | 16.69 | 13.71 |
| Sourced directly from within the district and neighbouring districts* | - | - |

*Sourced directly from within the district and neighbouring districts - CIL and its subsidiaries are in the process of capturing this data. CIL has obtained relaxation for $25 \%$ (Twenty five percent) procurement targets from the Review Committee of Ministry of MSME for items beyond the scope / capacity of MSEs. CIL has to achieve a target of minimum $35 \%$ procurement from MSEs for all non-exempted items from FY 2022-23 onwards. Accordingly the \% of procurement from MSEs for non-exempted items is $71.09 \%$ for FY 2023.

## Leadership Indicators

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

NIL

| Details of negative social impact identified | Corrective action taken |
| :--- | :--- |

2. Provide the following information on CSR projects undertaken by the Company in the designated aspirational districts as identified by government bodies:

| Sl. <br> No. | State | Aspirational District | Amount spent (In ₹) |
| :--- | :--- | :--- | :---: |
| 1. | Chattisgarh \& Jharkhand | Narayanpur (Chattisgarh) <br>  <br> Simdega (Jharkhand) | 1559398.00 |
| 2. | Jharkhand | Khunti \& Simdega |  |
| 3. | Jharkhand | Chatra \& Latehar | 422856.00 |
| 4. | Jharkhand | Ranchi | 4201855.00 |

*This information pertains to CIL (standalone). In addition, subsidiaries except WCL and CMPDI also spent their CSR funds in aspirational districts allotted to them.
3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? (Yes/No)
(b) From which marginalized /vulnerable groups do you procure?

Gol has PPP - MSE 2012 Policy which stipulates $25 \%$ purchases from MSEs out of which $4 \%$ and $3 \%$ from SC/ST owned and women entrepreneurs respectively. These may be Marginalized/Vulnerable groups.
(c) What percentage of total procurement (by value) does it constitute?

| Description | FY 2023 (In Rs. Cr.) | FY 2022 (In Rs. Cr.) |
| :--- | ---: | ---: |
| Consolidated procurement Value of CIL \& its subsidiaries | $10,676.93$ | 9.04 |
| Value of procurement from MSEs owned by SC/ST | $0.075 \%$ | 8.17 |
| \% procurement from MSEs owned by SC/ST in the total procurement value. | 80.63 | $0.09 \%$ |
| Value of procurement from MSEs owned by women entrepreneurs | $0.75 \%$ | 35.22 |
| \% procurement from MSEs owned by women entrepreneurs in total | $0.37 \%$ |  |
| procurement value |  |  |

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

| SI. <br> No. | Intellectual Property based on <br> traditional knowledge | Owned/ Acquired <br> (Yes/No) | Benefit shared <br> (Yes / No) | Basis of calculating <br> benefit share |
| :--- | :--- | :--- | :--- | :--- |
|  | NA |  |  |  |
|  | NA |  |  |  |

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

| Name of authority | Brief of the Case | Corrective action taken |
| :--- | :--- | :--- |
| NA |  |  |
| NA |  |  |

6. Details of beneficiaries of CSR Projects:

| SI. <br> No. | CSR Project | No. of persons benefitted from CSR Projects | \% of beneficiaries from vulnerable and marginalised groups |
| :---: | :---: | :---: | :---: |
| 1. | Skill Development Training to 120 youth (female) on General Duty Attendant (Nursing) - Advanced course (BCCL) | 120 | 100 |
| 2. | Construction of water tank at the campus of Leprosy Centre at Govindpur Dhanbad (BCCL) | 1000 | 100 |
| 3. | Infrastructural works at Lalmani Vriddh Seva Ashraam, Dhanbad (BCCL) | 36 | 100 |
| 4. | Sports academy - Khelgaon at Ranchi, Jharkhand (CCL) | 437 | 96 |
| 5. | Providing nutritional basket and support for well being of TB patients in Latehar and Chatra districts (CCL) | 1400 | 100 |
| 6. | Two years diploma in Ophthalmic Assistant course (CMPDI) | 20 | 100 |
| 7. | Livelihood enhancement of Differently Abled Persons by providing aids and appliances (CMPDI) | 450 | 100 |
| 8. | Small holder poultry project for tribal women (NCL) | 750 | 100 |
| 9. | Construction and operation of Divyang School cum hostel in Singrauli (NCL) | 100 | 100 |
| 10. | Adoption of DDRC (District Divyang Rehabilitation Centre), Singrauli for providing aids \& appliances to Divyangs of Singrauli \& Sonebhadra District (NCL) | 2000 | 100 |
| 11. | Financial assistance to SHGs of villagers scattered in Buffer area of Pench Tiger Reserve,Maharashtra for providing rice, flour and pulse mills which can cater the needs of local surrounding as well as create additional revenue of local livelihood (WCL) | 1300 | 100 |
| 12. | Thalassemia Bal Sewa Yojana (CIL) | 600 | 100 |

Note : In CSR projects, priority is given to vulnerable and marginalized groups such as Project Affected Persons, SC/ST, Women, Senior Citizens, Differently Abled persons, Children, Economically Weaker Sections etc. Hence, majority of beneficiaries in all these projects are people who are vulnerable/marginalized socially or economically.

Businesses should engage with and provide value to their consumers in a responsible manner

## Essential indicators

1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

The Company places significant importance on quality management and the prompt resolution of consumer complaints to ensure consumer satisfaction. To achieve this, the company has implemented online filing and redressal mechanisms for consumer complaints within CIL. By providing an online platform, the Company enables consumers to conveniently submit their complaints and concerns, ensuring a streamlined and efficient process. The customers can report complaints through offline mode as well. This approach allows for faster communication and resolution, reducing response time and enhancing customer experience.
2. Turnover of products and/services as a percentage of turnover from all products/service that carry information about:

|  | As a percentage to total turnover |
| :--- | :--- |
| Environmental and social parameters relevant to the product | Not applicable as coal is the primary product |
| Safe and responsible usage |  |
| Recycling and/or safe disposal |  |

3. Number of consumer complaints in respect of the following:

| Category | FY2023 |  |  | FY2022 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Received during the year | Pending resolution at end of year | Remarks | Received during the year | Pending resolution at end of year | Remarks |
| Data privacy | - | - |  | - |  | - |
| Advertising | - | - |  | - |  | - |
| Cyber- security | 1 | 0 |  | 1 | 0 | - |
| Delivery of essential services | - | - |  | - |  | - |
| Delivery of essential services | - | - |  | - |  | - |
| Restrictive Trade Practices | 36 | 0 | - | 28 | 0 | - |
| Unfair Trade Practices | - | - |  | - |  | - |
| Other (product related) | - | - |  | - |  | - |

4. Details of instances of product recalls on account of safety issues:

|  | Number | Reasons for recall |
| :--- | :--- | :--- |
| Voluntary recalls | NA | NA |
| Forced recalls | NA | NA |

5. Does the Company have a framework/policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

The Company has formed a dedicated risk management committee responsible for identifying internal and external risks, including those associated with cyber security and data privacy. The committee consistently evaluates these risks and engages in deliberations to develop suitable mitigation strategies.
6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty/action taken by regulatory authorities on safety of products/services.

Leadership Indicators

1. Channels/platforms where information on products and services of the Company can be accessed (provide web-link, if available).

Information on products and services of the Company can be accessed on the Company's website at https://www. coalindia.in/

The Company's presence can be found on several social media platforms

| Twitter | https://twitter.com/CoallndiaHQ |
| :--- | :--- |
| Instagram | https://www.instagram.com/coalindia.in/ |
| Facebook | https://www.facebook.com/coalindiaHQ |
| Linkedin | https://www.linkedin.com/company/ <br>  |

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

The Company organises regular meetings to educate consumers about the safe and responsible usage of its products and services. These meetings serve as platforms to provide valuable information and guidance to consumers, ensuring they understand how to use the company's offerings in a manner that prioritizes safety and responsibility. By conducting these educational sessions, the company aims to foster a culture of informed consumer behavior and promote the optimal utilization of its products and services.
3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.
4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products/services of the entity, significant locations of operation of the entity or the entity as whole? (Yes/ No)

The specifications of coal is mentioned in the invoice provided to the customer at the time of despatch.

Yes
5. Provide the following information relating to data breaches:
a. Number of instances of data breaches, along with impact

Nil
b. Percentage of data breaches involving personally identifiable information of customers

Nil


[^0]:    * Workers implies Permanent workers
    **An employee undergoes multiple training program in a FY

[^1]:    Note: Based on Centralized Public Grievance Redress and Monitoring System (CPGRAMS)

[^2]:    *CIL does not directly employ contract labourers
    ${ }^{* *}$ In the process of capturing data for other subsidiaries

[^3]:    Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

    Yes. Investment Grade Energy Audit (IGEA) study of 25 Nos. buildings of CIL Subsidiaries has been carried out through Bureau of Energy Efficiency.

