### कोल इण्डिया लिमिटेड

#### महारत्न कंपनी

3 तल्ला, कोर-2, प्रेमिसेस-04-एमआर,प्लॉट-ए एफ-III, एक्शन एरिया-1A, न्यूटाउन, रजरहट, कोलकाता-700156 फोन 033-२३२४६५२६, फैक्स-033-२३२४६५१०

ईमेल: comsec2.cil@coalindia.in वेबसाइट: www.coalindia. In



#### Coal India Limited A Maharatna Company (A Govt. of India Enterprise)

Regd. Office:3rd floor, Core-2 Premises no-04-MAR, Plot no-AF-III, Action Area-1A, Newtown, Rajarhat,Kolkata-700156 PHONE; 033-2324-6526, FAX; 033-23246510

दिनांक:09.10.2023

E-MAIL:comsec2.cil@coalindia.in WEBSITE: www.coalindia.in CIN-L23109WB1973GOI028844

Ref.No. CIL:XI(D):4156/157:2023:

To, Listing Department, National Stock Exchange of India Limited, Exchange Plaza, Bandra Kurla Complex, Bandra (E), Mumbai – 400 051. Ref: ISIN – INE522F01014 To, Listing Department, Bombay Stock Exchange Limited, 14th Floor, P.J.Towers, Dalal Street, Mumbai – 400 001 Ref: Scrip Code 533278

विषय:- 30 सितंबर 2023 को समाप्त दूसरी तिमाही के लिए निवेशक शिकायतों पर विवरण Sub:-Statement on Investor Complaints for the 2<sup>nd</sup> Quarter ended 30<sup>th</sup> Sept'2023

महोदय/ Dear Sir,

हम 30 सितंबर 2023 को समाप्त दूसरी तिमाही के लिए मेसर्स अलंकित असाइनमेंट्स लिमिटेड, सीआईएल के रजिस्ट्रार और शेयर ट्रांसफर एजेंट से प्राप्त निवेशकों की शिकायतों का विस्तृत विवरण संलग्न कर रहे हैं। यह आपकी जानकारी और रिकॉर्ड के लिए है।

We are enclosing detailed statement of investor complaints for the 2<sup>nd</sup> Quarter ended 30<sup>th</sup> Sept' 2023 as received from M/s Alankit Assignments Limited, our Registrar & Share Transfer Agent of CIL. This is for your information and records.

भवदीय.

(बी ॰पी॰ दुबे/ B.P Dubey) कंपनी सचिव एवं कम्प्लायंस ऑफिसर Company Secretary &Compliance Officer

Encl: As above/सलग्नक :उपरुक्त



# Clankit ASSIGNMENTS LIMITED

06th October, 2023

**Coal India Limited** Coal Bhawan, Core-2, 3rd Floor, Premises No.04 MAR, Plot No.AF-III, Action Area-1A New town, Rajarhat, Kolkata-700156

Kind attn: Shri B.P Dubey, Company Secretary

Dear Sir.

Unit: Coal India Limited

Complaints position from 01.07.2023 to 30.09.2023. (A)

| Description                           | Opening Balance as on 01.07.2023 | Received during the Quarter | Resolved during<br>Quarter | Pending as on 30.09.2023 |
|---------------------------------------|----------------------------------|-----------------------------|----------------------------|--------------------------|
| Non-receipt of<br>Refund order        | NIL                              | NIL                         | NIL                        | NIL                      |
| Non receipt of<br>Electronic Credits. | NIL                              | NIL                         | NIL                        | NIL                      |
| Non receipt of<br>dividend Warrants   | NIL                              | NIL                         | NIL                        | NIL                      |
| SEBI Complaints                       | NIL                              | 3                           | 3                          | NIL                      |
| SEBI Complaints OFS                   | NIL                              | NIL                         | NIL                        | NIL                      |
| Stock Exchange<br>Complaints          | 2                                | 12                          | 13                         | 1                        |
| Advocate Notices                      | NIL                              | NIL                         | NIL                        | NIL                      |
| PG PORTAL                             | NIL                              | NIL                         | NIL                        | NIL                      |
| Total                                 | 2                                | 15                          | 16                         | 1                        |

## \*\* Complaints position-consumer court cases since IPO till 30.09.2023. (B)

| Description                                     | Opening Balance as on 01.07.2023 | Received during the<br>Quarter | Resolved during<br>Quarter/Non<br>traceable | Pending as on 30.09.2023 |
|---|----------------------------------|--------------------------------|---|--------------------------|
| Consumer<br>Forum/Court Cases-<br>since the IPO | 1                                | NIL                            | NIL   | 1                        |

<sup>\*\*</sup> Written statement submitted. Awaiting Court orders.

This is for your information.

Thanking you

Yours faithfully

For ALANKIT ASSIGNMENTS LIMITED

(DEPUTY)GENERAL MANAGER)

SEBI Registration, Nos.

INBZ30E81235, IN=230861235, INE230861235, INBL10831234, INF010681234, INF010681234, INE260861235, INB05.851235, INP00.001363, IN-DP-NSO\_14-6 IN-DP-COSL-

Phone: +91-11-4254 1234 / 2354 1234 | Fax: +91-11-2355 2001 | Website: www.alankit.com | e-mail: info@alankit.com